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ORIGINAL RESEARCH

Student performance and their perception of a patient-oriented problem-solving approach with audiovisual aids in teaching pathology: a comparison with traditional lectures

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Department of Pathology, Sri Venkateshwara Medical College Hospital and Research Centre, Pondicherry, India **Purpose:** We use different methods to train our undergraduates. The patient-oriented problem-solving (POPS) system is an innovative teaching–learning method that imparts knowledge, enhances intrinsic motivation, promotes self learning, encourages clinical reasoning, and develops long-lasting memory. The aim of this study was to develop POPS in teaching pathology, assess its effectiveness, and assess students' preference for POPS over didactic lectures.

Method: One hundred fifty second-year MBBS students were divided into two groups: A and B. Group A was taught by POPS while group B was taught by traditional lectures. Pre- and posttest numerical scores of both groups were evaluated and compared. Students then completed a self-structured feedback questionnaire for analysis.

Results: The mean (SD) difference in pre- and post-test scores of groups A and B was 15.98 (3.18) and 7.79 (2.52), respectively. The significance of the difference between scores of group A and group B teaching methods was 16.62 (P < 0.0001), as determined by the *z*-test. Improvement in post-test performance of group A was significantly greater than of group B, demonstrating the effectiveness of POPS. Students responded that POPS facilitates self-learning, helps in understanding topics, creates interest, and is a scientific approach to teaching. Feedback response on POPS was strong in 57.52% of students, moderate in 35.67%, and negative in only 6.81%, showing that 93.19% students favored POPS over simple lectures.

Conclusion: It is not feasible to enforce the PBL method of teaching throughout the entire curriculum; However, POPS can be incorporated along with audiovisual aids to break the monotony of dialectic lectures and as alternative to PBL.

Keywords: medical education, problem-solving exercise, problem-based learning

The goal of medical education is to produce the physician we would like to see if we are sick.

-Melinkof

Introduction

The above goal can be achieved only when we train medical students in such a way that they obtain knowledge and can retrieve it whenever required. The way in which a topic is taught will influence how students comprehend subjects and manage clinical problems. Teachers face a variety of challenges such as different learning abilities of students, variations in course content, and difference across learning settings.¹ We use different methods to train our undergraduates. The patient-oriented problem-solving (POPS) system is an

Correspondence: Arjun Singh Department of Pathology, Sri Venkateshwara Medical college Hospital and Research Centre, Pondicherry, India 605102 Tel +91 992 6877714 Fax +91 0413-2644476 Email dr_arjun12@yahoo.co.in innovative teaching learning method that imparts knowledge, enhances intrinsic motivation, promotes self learning, encourages clinical reasoning, and develops long-lasting memory. The three principles for acquiring new information, all of which are applied in POPS, are activation of prior knowledge, encoding specificity, and elaboration of knowledge.² Many studies have been conducted in Asian and developing countries on the application of POPS in various subjects, in various forms.^{3–5} The objective of all these studies was to find an alternative to problem-based learning (PBL) for developing countries.

PBL was originally introduced and developed by the McMaster University Medical School in Canada during 1969.^{6,7} Since then, it has become the method of choice in medical colleges. Currently, in the United States about 82% of medical schools have some element of PBL in their curriculum.⁸ In Asia PBL has been adopted by various newly established medical colleges in, for example, Nepal, China, Singapore, Hong Kong, and Malaysia.^{9,10} In India, after 4 decades, PBL is still in its infancy, and it use is limited to particular subject or topics of a few premier institutions.¹¹

Medical education in India and other developing countries faces different problems to those of other developed countries.^{12–14} Hence, the direct and outright application of Western educational models may not be applicable for India and other Asian developing countries.⁹

We need to develop teaching methodology and curriculum changes that meet the requirements of the Indian medical education system. The problems in the implementation and introduction of PBL in India are various:

- Attitude of the faculty members: Resistance from elderly, experienced faculty who did not favor self-directed learning by students, probably due to fear of losing their importance and identity.³
- Faculty shortage: The number of medical faculties in India is 30% to 40% less than optimum.¹⁵ High studentto-teacher ratios are a problem in implementing PBL.
- Lack of resources: Library facilities, books, and internet access are insufficient in most Indian medical colleges.³
- 4. Departmental autonomy: The traditional curriculum is teacher-centered and discipline-based, and all decisions are made by the head of department. In contrast, in PBL, all decision are made by the central curriculum committee. Hence, departmental autonomy is compromised.¹⁶
- Lack of proper knowledge and training: PBL implementation requires special training of faculties because the role of faculties changes from that of knowledge provider to facilitator.³

POPS with audiovisual aids (AVA) could be a better option over didactic lecture to teach our undergraduate students, where we have a very high student-to-teacher ratio.

Objectives

The aim of this study was to develop POPS for pathology teaching, assess its effectiveness, and assess student perceptions about POPS to determine their preference for POPS over didactic lectures.

Materials and methods

This study was conducted at Sri Venkateshwara Medical College Hospital and Research Centre, Pondicherry, India on 150 second-year MBBS (Bachelor of Medicine, Bachelor of Surgery) students. The pre-test containing 25 questions on hematology was performed to assess students' current knowledge on the subject. The students were then divided into two groups, group A and group B. Group A was taught by a POPS method developed by the author. Group B was also taught by the author using simple traditional lectures. We also compiled a POPS exercise in hematology. For group A students, a short history with clinical data and laboratory findings was presented 1 day before the class. A class on the same topic was taken on the second day by the author using an AVA PowerPoint (Microsoft, Redmond, WA) presentation with the help of 10 multiple-choice questions (MCQ). The POPS exercise was also presented to the next class with instructions to study the POPS before finishing class. A total of 20 classes on hematology was taught by this method as per the MBBS curriculum of the Medical Council of India. After finishing 20 classes, a post-test questionnaire of 25 questions was administered to both groups A and B. A self-structured questionnaire paper with 10 questions and one open question was also given to group A students and their feedback requested. The feedback forms were strictly anonymous (Figure 1).

The results of the 25-question post-test questionnaire were encoded in numerical variables and analyzed by the Statistical Package of Social Sciences software (version 16.0; SPSS Inc., Chicago, IL). The *z*-test was used to determine significance of differences in group A and B performance. An example of the problem-solving exercise is given in Appendix A.

Results

On the day that post-test and feedback was taken only 142 students were present in class. All 142 students participated in post-test evaluation. Seventy-three students were present in

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Figure I Flow chart of POPS method.

Abbreviations: PSE, problem-solving exercise; MCQ, multiple choice questions; PPT, PowerPoint presentation; AVA, audiovisual aids; POPS, patient-oriented problemsolving systems.

group A, all of whom returned feedback forms. Group B did not return feedback because they did not undergo POPS.

The mean age of students was 20 ± 0.64 years with a female:male ratio of 1.6:1. Group A and group B pre-test results showed a mean (standard deviation [SD]) of 3.64 (1.604) and 3.91 (1.530), respectively. Group A group B

post-test results were 19.62 (2.703) and 11.90 (3.195), respectively. Group A and B differences in post-test and pretest were 15.98 (3.18) and 7.79 (2.52), respectively. The *z*-test was done to determine the significance between performance of group A (POPS) and group B (lecture) methods. The *z* test value was 16.62 (P < 0.0001) (Table 1a, b).

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Post-test group B

	Ν	Minimum	Maximum	Mean	SD
Pre-test group A	72	0	8	3.64	1.604
Pre-test group B	70	0	7	3.91	1.530
Post-test group A	72	12	24	19.63	2.703

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11.90

3.195

Table Ia Pre- and post-test mean and SD of Group A and B

70 Abbreviations: N, number; SD, standard deviation.

There was significant improvement in post-test of group A compared with group B, demonstrating the effectiveness of POPS.

Post-test scores of groups A and B differed significantly. Group A performed better than group B though both groups were taught by the same teacher, but with different methods. This results indicates that POPS with AVA definitely helps in the understanding of subjects and long-term retention of memory.

The feedback results from group A students showed that most of students were in favor of the new method of teaching and they strongly preferred it to didactic teaching. These students had already experienced traditional lectures from the author and other faculty. Students responded that POPS facilitates self learning, helps in the understanding of topics, creates interest and attention, and is a systemic and scientific approach to teaching. Feedback response on POPS was strong in 57.52% of students, moderate in 35.67%, and negative in only 6.81%, showing that 93.19% students favored POPS over simple lectures. Analysis of question responses question by question, showed that students in general indicated that at least there is no harm in teaching by this approach (Table 2).

In terms of overall student satisfaction with POPS compared with didactic lectures (Table 3), 84.72% of students expressed 71% to 100% satisfaction and 63.89% students expressed 91% to 100% satisfaction.

Discussion

In a controlled trail, Gonnella et al found that after graduation physicians had difficulty using acquired information in a practical context.¹⁷ Fifty percent of doctors and residents of a large general hospital were unable to perform critical screening activities on suspected cases of pyelonephritis. When tested on the subject by means of MCQ the same group

	Ν	Mean	SD
Post-test group A – pre-test group A	72	15.9861	3.18223
Post-test group B – pre-test group B	70	7.9857	2.52806

Notes: z = 16.62, P < 0.001 significant.

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Abbreviations: N, number; SD, standard deviation; z, z-test.

performed very well (mean score on test 82%), demonstrating that people can possess knowledge which they seem unable to apply.17

The reason for this lack of ability is mainly because medical undergraduates in India are trained using traditional instructional methods. Teaching through didactic lectures is a method by which by factual information is presented separately for each discipline, and the students are expected to apply this information to solve problems later. This method has been criticized by many research educationists.^{4,18-20} In recent years many medical colleges, especially in the West, have used PBL in their curriculum which is a very innovative technique in medical education.^{8,21,22} In problem-based learning, students taught are from the very beginning in small groups under the direct supervision of tutors or teachers.²³ In PBL, the student taught by PBL have many advantages over those taught by traditional methods. In PBL, students learn to use various sources of information effectively and are trained in rapid retrieval of relevant information.

These skills are important for medical professionals, and they improve their social skills such as the ability to discuss, express thoughts and ideas, summarize a discussion and information, and argue and listen. PBL teaches students to structure information and acquire skills in reporting new information in relation to existing data.¹⁶ A modification of PBL, namely POPS, is also used in some institutions. We use POPS to teach our undergraduate students, since PBL requires change to the entire curriculum. PBL can be used only at an institutional level, which requires well planned strategies, high motivation, and adequate resources.

According to the medical educationist, Ananthakrishnan, the shortage of medical teachers throughout India are 30% to 40% below the optimum level, which leads to unethical practices that do not meet the prescribed norms at the time of Medical Council of India inspections.¹⁵ There will definitely be problems in introducing PBL, except some premier medical institutions, because PBL requires one tutor for every 5 to 10 students, which is an impossible task, especially for private medical institutions.

Staff shortages have developed mainly because of a rapid increase in Indian medical colleges over the past 5 years;²⁴ therefore, some new techniques must be introduced that require fewer faculties than does PBL, yet can give better results and outcomes than traditional lectures. PBL may be helpful in this regard. Another benefit of this method is that it provides an adequate number of MCQ questions which were beneficial for students taking the MBBS examination and the post-graduation entrance examination Many universities have

Serial number	Question	Strong	Moderate	Not at all
Ι.	Do you think this type methodology (problem solving	45	27	0
	exercise) facilitates self learning?	62.50%	37.50%	0%
2.	Do you think that type methodology (problem	35	33	4
	solving exercise) should be used by every teacher?	48.61%	45.83%	5.55%
3.	Do you think that this type of methodology (problem	38	30	4
	solving exercise) will help you to make diagnosis in	52.78%	41.67%	5.55%
	real clinical practice? (practical approach)			
4.	Do you think self reading before class help in	39	26	7
	understanding of class material?	54.17%	36.11%	9.72%
5.	Do you think that type methodology (problem	33	30	9
	solving exercise) creates interest in topic?	45.83%	41.67%	12.50%
6.	Do you think that this type exercises help to keep	42	27	3
	your attention in classroom?	58.33%	37.50%	4.17%
7.	Do you think that this type of teaching methodology	46	20	6
	is more scientific ways of teaching?	63.89%	27.78%	8.33%
8.	Do you think that this type of teaching methodology	38	25	9
	strengthen student intrinsic motivation.	52.78%	34.72%	12.50%
9.	Do you think that this type of teaching methodology	58	12	2
	develops self-directed learning skills?	80.55%	16.67%	2.85%
10.	Do you think that this type of teaching methodology	38	29	5
	gives systemic approach or attempts to apply	52.78%	40.27%	6.94%
	findings of cognitive psychology to educational			
	process?			
	Average%	57.52%	35.67%	6.81%

Table 2 Students' response to POPS

now introduced MCQ in their MBBS examinations, such as Pondicherry University.

AVA PowerPoint presentations have been shown to be more acceptable to students than simple chalk and board lectures.²⁵ In the study reported here, we used POPS in pathology teaching and compared it with lectures, which are used by most of the faculty of the institution. The difference in post-test performance between the POPS and non-POPS groups clearly indicates that POPS with AVA is superior to conventional lectures. The questionnaire data also clearly indicate that

Table 3 Student's	satisfaction	by POPS	over the	lecture
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Percentage of satisfaction	No. students	Percentage of total students
to 0	0	0
II to 20	0	0
21 to 30	0	0
31 to 40	0	0
41 to 50	I	1.38
51 to 60	3	4.16
61 to 70	5	6.94
71 to 80	8	11.11
81 to 90	7	9.72
91 to 100	46	63.89
No response	2	2.78
·	n = 72	100

Abbreviations: N, number; %, percentage; POPS, patient-oriented problemsolving systems. POPS with AVA is preferred by student over conventional lectures. Other research has also shown it is better and more useful than conventional lecture methods.^{4,26–28}

Limitations

The study has the following limitations:

- 1. The author taught both groups, which raises the possibility of teaching bias.
- 2. The study was limited to one system of teaching in pathology.
- 3. Post-tests were taken before the students passed their final pathology exam, so students' fear and respect of teachers may have biased their perceptions.

Recommendation

This study should be conducted for a longer duration to observe changes in significant performance as a result of using POPS.

Conclusion

The results clearly show that the POPS group performed better than the non-POPS group. POPS was also preferred by students over traditional lectures. Because PBL requires one tutor for each small tutorial group, it is not feasible to enforce the PBL method of teaching throughout the entire curriculum, because of the large number of students and limited staff in India. However, POPS can be incorporated along with AVA to break the monotony of dialectic lectures and to help students meet the demands of their professional life.

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Disclosure

The author reports no conflicts of interest in this work.

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Appendix A

Example of a problem-solving exercise and MCQ on same topic

- A 32-year-old pregnant woman feels tiredness and weakness. On physical examination, she is afebrile with no remarkable findings. Complete hemogram shows Hb 7.2 g/dL, RBC count 2.8 million/cmm, platelet count 220,000/cmm, WBC count 7,200/cmm. Smear shows presence of Microcytic and hypochromic RBC with preponderance of pencil and tear drop cells.
- Q1. What is the probable diagnosis?
 - (A) Iron deficiency anemia
 - (B) Hemolytic anemia
 - (C) Megaloblastic anemia
 - (D) Aplastic anemia
 - (E) Anemia of chronic loss
- Q2. Most common cause of the above condition is
 - (A) Increased blood loss
 - (B) Impaired absorption of iron
 - (C) Dietary deficiency of iron
 - (D) Increased demands
 - (E) Impaired hemoglobin synthesis
- Q3. Which of the following factors does not promote iron absorption of iron?
 - (A) HCl of stomach
 - (B) Ascorbic acid
 - (C) Haem iron
 - (D) Phytates of cereals
 - (E) None of the above
- Q4. Which of the following conditions does not have a microcytic hypochromic blood picture?
 - (A) Thalassemia major
 - (B) Anemia of chronic disorder
 - (C) Sideroblastic anemia
 - (D) Megaloblastic anemia
 - (E) Lead poisoning
- Q5. Which of the following is not true about the above conditions?
 - (A) Serum iron: decreased
 - (B) Serum ferritin: decreased

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- (C) Total iron binding capacity: decreased
- (D) Transferrin saturation: decreased
- (E) HbA2 level: decreased
- Q6. Which of the following are not iron compounds?
 - (A) Catalase
 - (B) Myoglobin
 - (C) Cytochrome
 - (D) Hydrolase
 - (E) Peroxidase
- Q7. In which of the following conditions is hemosiderosis not present?
 - (A) Hemolytic anemia
 - (B) Megaloblastic anemia
 - (C) Iron deficiency anemia
 - (D) Sideroblastic anemia
 - (E) Chronic renal failure anemia
- Q8. Average life span of the red blood corpuscules is
 - (A) 80 days
 - (B) 100 days
 - (C) 120 days
 - (D) 140 days
 - (E) 160 days
- Q9. Unit for the mean corpuscular volume is
 - (A) pg
 - (B) g/dL
 - (C) gm/L
 - (D) fl
 - (E) µm/L
- Q10. Which of the following is false?
 - (A) HbA: $\alpha 2\beta 2$
 - (B) HbA2: α2δ2
 - (C) HbF: α2γ2
 - (D) Hb Bart's: γ4
 - (E) None of the above

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