Evaluating Awareness and Practices Towards Diabetes and Diabetic Retinopathy in Adult Patients Attending the Eye Clinic in a Tertiary Academic Hospital in Jordan

This article was published in the following Dove Press journal:
Clinical Ophthalmology

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Aim and Background: Awareness of diabetes mellitus (DM) and its complications, particularly diabetic retinopathy (DR), is one of the main factors of early detection and improved management. This study aims to assess the level of awareness of DM type 2 complications in a cohort of Jordanian patients, with special emphasis on DR.

Methods: A total of 176 consecutive patients with DM type 2 attending the ophthalmology clinic at Jordan University Hospital were included in the study. Each participant responded to a questionnaire which assessed their awareness and behaviors towards DM type 2 and DR.

Results: A total of 176 individuals with diabetes responded to the invitation to participate. They were 93 (52.8%) males and 83 (47.2%) females. Mean age ($\pm$ SEM) for the study population was 60.6 ($\pm$ 0.82) years. Of all participants, 93.8% were aware that diabetes can affect the eyes. Only 4.5% reported that DR could occur without symptoms and/or loss of vision. Symptoms affecting the eyes were the main cause behind attending the ophthalmology clinic in 60.8% of the cases. The awareness score of participants for DM and DR ranged from 4 to 15 out of 20 with a mean score of 11.4/20. Statistically significant relationships of awareness mean score were observed with gender, educational level, employment status, insurance status, Hemoglobin (Hb) A1c level, and dyslipidemia as a co-morbidity ($p < 0.05$). Binary logistic regression revealed disease duration and HbA1c as the main predictive factors of having DR.

Conclusion: Among this cohort of Jordanian individuals with diabetes, awareness towards DM and DR was relatively low, and patient practices did not correlate with perceived awareness. Awareness scores correlated with HbA1c readings and higher educational levels among other variables. Emphasis on communication strategies and patient education is essential in establishing efficient screening programs and effective strategies to curtail visual impairment and other complications of the diabetes pandemic.

Keywords: diabetic retinopathy, diabetes mellitus, HbA1c, awareness, practices

Introduction

Diabetes Mellitus (DM) is a metabolic disorder characterized by dysregulation of insulin action or secretion leading to hyperglycemia. The International Diabetes Federation maintains that DM is prevalent in 8.6% of adults worldwide.¹ The Middle Eastern and North African (MENA) region exhibits an even higher prevalence rate of 9.6%, which is expected to increase to 12% by 2045.² This

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difference in prevalence rates is attributed to the urbanization process, increased rates of obesity and the expanding aging populations in the MENA region.² Parallel with the global trends, the prevalence of DM in Jordan is increasing at an alarming rate, reaching an astonishing 13.1%.³

The burden of DM and its systemic complications is enormous, inflicting an overwhelming strain on the national and international economies.⁴ Diabetic Retinopathy (DR) is a progressive blood vessel disorder of the retina and is the most common ocular disease in diabetic eyes.⁵ Recently, DR is considered the leading cause of vision loss worldwide.⁶ A Jordanian study reported a DR prevalence rate of 64% among diabetic patients, which is expected considering the high rates of DR in the entire region.⁷ Complications resulting from DM can be mitigated with appropriate education and management, which could significantly prevent end organ damage and halt the progression of the disease.⁸

Adequate patient awareness plays a vital role in the early diagnosis and management of DR.⁹ In fact, appropriate awareness and practices decreases the burden of morbidity associated with DR, in addition to being a cost-effective method of DR management.¹⁰ Global awareness levels of diabetic patients towards DR are variable.^{11–15} Local Jordanian studies report awareness levels ranging from 50% to 80%, associated with an overall trend of incompliance.^{11,16}

Thus, it is of vital importance to ensure that the diabetic populace has adequate knowledge and awareness of diabetes and its complications. In particular, DR can occur without visual symptoms and patients not undergoing regular screening can irreversibly lose vision before symptoms ensue. It should be noted that there is no national program for screening of DM type 2 in Jordan, let alone its complications. Thus, we aim to evaluate the awareness and practices of patients with diabetes towards the disease and its complications, particularly DR, in an effort to formulate recommendations addressing the awareness gaps of such a vulnerable population.

Methodology

Study Design and Sampling

A cross-sectional study involving 176 patients was conducted at Jordan University Hospital ophthalmology clinics between August and November of 2016. The study included patients with DM type 2, who could speak and understand Arabic, irrespective of their DR

status. Patients whom are diagnosed with DM type 1, younger than 18 years old or refused to participate in the study were excluded. The study utilized convenience non-probability sampling as to amass an appropriate population to detect statistical significance. The diagnosis of DR was reached through a clinical examination conducted by an expert ophthalmologist. The study utilized convenience non-probability sampling as to amass an appropriate population to detect statistical significance. Using a 5% margin of error and a power of 90%, power analysis revealed that a minimum of 20 DR patients would be needed to detect statistical significance in comparison to non-DR controls.^{17,18}

Data Collection

Patients meeting the inclusion criteria were subjected to a questionnaire, after signing a written consent form. The validity of the questionnaire was assessed by expert specialists heavily involved in the care of patients with diabetes, while some constituents of the questionnaire were adopted from similar literature.^{19–21} The questionnaire involved three major sections. The first collected socio-demographic variables and DM type 2-related characteristics including, gender, age, body mass index (BMI), educational level, employment status, insurance status, and comorbidities, as well as the duration of DM and the latest Hemoglobin (Hb) A1c level. Data provided by participants as well as information regarding required investigations have been verified through reviewing participants' hospital records.^{17,18} The second section of the questionnaire evaluated patients' practices by asking participants about the following parameters: frequency of physical exercise, regular weight checkup, DM diet status, level of compliance to diet, having a glucose checking device at home, frequency of glucose checking, periodic annual visit to the ophthalmologist, and the cause of the first clinic visit. The questionnaire's final section evaluated patients' awareness about DM and DR. This section consisted of 20 questions assessing the following: life style modifications, DM's systemic complications, the effects of DM on vision, signs and symptoms of DR and the frequency of recommended clinic visits. All of the questions were binary in nature except the last two. A scoring system was applied, with each exemplary answer given one point and zero points for incorrect answers. Afterwards, a total awareness score was calculated for each patient with a maximum score of 20 points. Participants' awareness was categorized according to the

awareness score as: <50% poor awareness, 50–75% moderate awareness, >75% adequate awareness.

Data Analysis

Data were analyzed using the statistical package for social sciences (SPSS) version 20 (IBM Corporation, Armonk, NY, USA). Categorical data were presented as count and percentages whereas quantitative data were represented by means and standard error of the mean (SEM). For categorical outcomes, univariate analysis was conducted through Pearson Chi-square testing, in order to find significant associations between participants' socio-demographic variables and different practices with presence or absence of DR. Also, mean awareness scores were compared to the participants' socio-demographic variables according to presence or absence of DR using one-way ANOVA statistical test with Duncan post hoc analysis. Binary logistic regression was utilized to determine the predictors of the presence of DR. Two-independent sample *t* test was run to compare two groups. Any differences or associations with a *p*-value less than 0.05 were considered significant.

Ethical Consideration

Ethical approval was granted from the Institutional Review Board at Jordan University Hospital (Ethical approval number: 278/2020/67). Written informed consent was obtained from all patients after explaining the aim of the study and the nature of their participation.

Results

Demographic and Clinical Characteristics of Study Participants

A total of 176 patients with DM type 2 were included in the study. The mean age ($\pm$ SEM) of the study sample was 60.6 ($\pm$ 0.82) years, ranging from 25 to 88 years. Males constituted 52.8% of the entire sample. The majority of the study population was overweight or obese (42.0%, or 44.9%, respectively). Almost half of the study population (89 patients (50.6%)) had secondary school education, and 63 (35.8%) of the patients had a bachelor's degree. The most common comorbidity among the cohort was hypertension (66.4%). Among the recruited cohort, 88 (50.0%) participants had DR. The majority of patients with DR were males (58%), belonged to the 60–69 years-old age group (37.5%), overweight (47.7%), have completed secondary school education (45.4%), retired (44.3%), diagnosed with DM type 2 for more than 10 years (86.3%),

and exhibit HbA1c levels of more than 8% (57.9%). Our results show that the duration of DM and the level of HbA1c were significantly different between patients with and without DR ($p < 0.01$). Participants' general and DM-related characteristics are reported in [Table 1](#).

Awareness of the Study Participants Toward DM Type 2 and DR

Overall, participants have moderate awareness regarding DR (57%) where awareness means score ($\pm$ SEM) was 11.4 ($\pm$ 0.2) and scores ranged from (4–15) out of 20. [Table 2](#) illustrates the frequency of correct responses to each of the awareness items. Almost all patients (98.3%) were aware that DM could negatively affect different body systems and organs. Of the involved organs, 93.8% and 76.1% of the patients were aware that DM can affect the eye and the kidney, respectively. Nonetheless, only 4.5% and 10.2% were aware that DM may result in sexual dysfunction and peripheral neuropathy, respectively. Despite that 96.0% of the study participants were aware that patients with uncontrolled DM might end up with blindness, only 22.7% reported that DR may present with vision loss. Furthermore, a meager 4.5% were aware that DR may occur without blurred vision and/or vision loss.

[Table 3](#) portrays that gender, educational level, employment status, insurance, level of HbA1c, and the presence of concomitant dyslipidemia, were statistically significant contributors to the awareness score (all $p < 0.01$). Moreover, there were no significant differences between mean awareness scores and the presence of DR or the duration of DM.

Practices of Patients with Type 2 DM Toward Their Disease and Its Relationship to DR

Our results maintain that the frequency of physical exercise and regular weight checkup were statistically similar between patients with and without DR. Possessing a home glucose checking device and the frequency of glucose level checking were both statistically insignificant between the two groups. We observed that patients who are following a diabetic dietary regimen and who were compliant with the diet were much more likely to have DR ($p < 0.01$). Ophthalmologist visits due to visual symptoms were statistically different between the study groups ($p < 0.05$). [Table 4](#) details the results of participants' practices.

Table 1 Sociodemographic Variables and Diabetic Retinopathy

Parameter	Categories	Total N	No DR N (%)	DR N (%)	P value*
Gender	Female	83	46 (55.4)	37 (44.6)	0.174
	Male	93	42 (45.2)	51 (54.8)	
Age (years)	<40	10	5 (50.0)	5 (50.0)	0.608
	40–49	9	6 (66.7)	3 (33.3)	
	50–59	54	23 (42.6)	31 (57.4)	
	60–69	66	33 (50.0)	33 (50.0)	
	70–79	30	16 (53.3)	14 (46.7)	
	>80	7	5 (71.4)	2 (28.6)	
BMI	<25	23	15 (65.2)	8 (34.8)	0.168
	25–29	74	32 (43.2)	42 (56.8)	
	≥30	79	41 (51.9)	38 (48.1)	
Educational level	None	9	5 (55.6)	4 (44.4)	0.219
	Secondary education	89	49 (55.1)	40 (44.9)	
	Undergraduate	63	30 (47.6)	33 (52.4)	
	Postgraduate	15	4 (26.7)	11 (73.3)	
Employment	Unemployed	70	38 (54.3)	32 (45.7)	0.630
	Employed	31	14 (45.2)	17 (54.8)	
	Retired	75	36 (48.0)	39 (52.0)	
Insurance	Uninsured	14	6 (42.9)	8 (57.1)	0.577
	Insured	162	82 (50.6)	80 (49.4)	
Duration of DM	<5 Years	31	24 (77.4)	7 (22.6)	<0.001
	5–10 Years	35	30 (85.7)	5 (14.3)	
	11–20 Years	69	25 (36.2)	44 (63.8)	
	> 20 Years	41	9 (22.0)	32 (78.0)	
HbA1c	<7	53	38 (71.7)	15 (28.3)	< 0.001
	7–7.9	37	15 (40.5)	22 (59.5)	
	8–8.9	40	12 (30.0)	28 (70.0)	
	>9	46	23 (50.0)	23 (50.0)	
Comorbidity	Hypertension	117	53 (45.3)	64 (54.7)	0.079
	Heart disease	62	29 (46.8)	33 (53.2)	0.528
	Dyslipidemia	100	51 (51.0)	49 (49.0)	0.761

Notes: *P values for the Gender and Insurance items were calculated by Fischer's exact test. All other items were subjected to Chi-square testing.

Binary Logistic Regression Analysis of Factors Associated with Diabetic Retinopathy

Disease status as having DR or not has been adjusted for HbA1c plasma level and DM 2 disease duration among our participants. Each variable was statistically significant at the 95% confidence level. Hence, each is considered predictive for DR occurrence along the course of DM type 2 disease; however, with different impact explained by the coefficients for each variable (Refer to Table 5). Results indicate that specific

predictive factors of having DR as a result of DM type 2 are: duration of DM type 2 of more than 10 years compared to durations which are less and HbA1c level of 8% or above.

Discussion

Our results show that a high percentage of Jordanian patients with diabetes recruited in this study were aware that DM could affect their eyes (93.8%). This result is similar to previous studies conducted in Jordan in which awareness to the ocular effects of DM type 2 ranges from

Table 2 Correct Responses to Knowledge Subscales

Q #	Q Text	N	%
1.	Do you think that DM will have an effect on your vision in the future time?	175	99.4
2.	Do you know that DM has complications on many organs and systems?	173	98.3
3.	Is there any advantage of regularly exercising after developing DM?	167	96
4.	Do you think that DM can cause you blindness?	169	96
5.	Do you know that DM might result in pathology in the eyes?	165	93.8
6.	Do you think that a good blood sugar control is important for preventing DM complications?	164	93.2
7.	Do you think that exercise decreases the risk of developing DM?	156	88.6
8.	Do you believe that weight plays an important role in the development of DM and its complications?	134	76.1
9.	Do you know that DM might result in pathology in the kidneys?	134	76.1
10.	Do you believe that weight gain is an important risk factor for developing DM?	129	73.3
11.	When should a DM patient see an ophthalmologist?	91	51.7
12.	Do you know that DM might result in pathology in the heart?	77	43.8
13.	How many times a DM patient should test his vision? (annually)	69	39.2
14.	Do you know that DM might result in pathology in the vessels?	63	35.8
15.	Do you know that DM might result in pathology in the extremities?	60	34.1
16.	Is retinal bleeding a sign/symptom of DR?	40	22.7
17.	Do you know that DM might result in pathology in the peripheral nerves?	18	10.2
18.	Is blurred vision a sign/symptom of DR?	10	5.7
19.	Do you know that DM might result in sexual dysfunction?	8	4.5
20.	Is vision loss a sign/symptom of DR?	8	4.5

Note: Average $\pm$ SEM (11.4 $\pm$ 0.2).

88.2% to 98.3%, and that around 50.4% of Jordanian patients with diabetes are familiar with DR.^{9,10} Similar

Table 3 Relationship Between Socio-Demographic Variables and Knowledge Scores

Parameter	Categories	Mean $\pm$ SEM	P value*
Gender	Female	10.5 $\pm$ 0.24	0.008
	Male	11.3 $\pm$ 0.20	
Age (years)	<40 ^a	10.6 $\pm$ 0.75	0.092
	40–49 ^b	10.8 $\pm$ 0.64	
	50–59 ^b	11.3 $\pm$ 0.23	
	60–69 ^b	11.0 $\pm$ 0.28	
	70–79 ^b	10.8 $\pm$ 0.41	
	>80 ^b	8.7 $\pm$ 0.92	
BMI	<25	11.0 $\pm$ 0.43	0.962
	25–30	10.9 $\pm$ 0.26	
	>30	10.9 $\pm$ 0.23	
Educational level	None ^a	8.8 $\pm$ 0.74	< 0.001
	School ^b	10.6 $\pm$ 0.23	
	College ^{b, c}	11.4 $\pm$ 0.24	
	Postgraduate ^c	12.0 $\pm$ 0.36	
Employment	Unemployed ^a	10.3 $\pm$ 0.28	0.003
	Employed ^b	11.6 $\pm$ 0.31	
	Retired ^b	11.2 $\pm$ 0.22	
Insurance	Uninsured	9.5 $\pm$ 0.72	0.009
	Insured	11.0 $\pm$ 0.16	
Duration of DM	<5 Years	10.9 $\pm$ 0.29	0.743
	5–10 Years	10.6 $\pm$ 0.39	
	11–20 Years	11.1 $\pm$ 0.27	
	>20 Years	10.9 $\pm$ 0.33	
HbA1c**	<7 ^a	11.2 $\pm$ 0.22	0.014
	7–7.9 ^a	11.1 $\pm$ 0.41	
	8–8.9 ^a	11.3 $\pm$ 0.35	
	>9 ^b	10.0 $\pm$ 0.30	
Disease status	DR	11.0 $\pm$ 0.24	0.457
	No DR	10.8 $\pm$ 0.22	
Comorbidities	Hypertension (Yes)	10.9 $\pm$ 0.20	0.747
	Hypertension (No)	10.8 $\pm$ 0.27	
	Heart disease (Yes)	10.9 $\pm$ 0.28	0.940
	Heart disease (No)	10.9 $\pm$ 0.20	
	Dyslipidemia (Yes)	11.2 $\pm$ 0.21	0.015
	Dyslipidemia (No)	10.5 $\pm$ 0.24	

Notes: *P values for Gender, Insurance and Disease status items were calculated by Student's t-test. All other items were subjected to ANOVA. **HbA1c levels are reported as percentage. ^a, ^b, ^cVariables with similar superscript letter, have no significant differences among them using Duncan post hoc analysis.

studies have shown different rates in countries like Saudi Arabia, India, and Oman (50–75%), while higher numbers were reported in Japan and Australia (98%, 96%, respectively).^{11–14} Such variation is attributed to the

Table 4 Practices of Patients with or without Diabetic Retinopathy

Parameter	Statement	Total n (%)	No Diabetic Retinopathy n (%)	Diabetic Retinopathy n (%)	P value*
Physical Exercise	Daily	32	17 (53.1)	15 (46.9)	0.532
	Never	103	53 (51.5)	50 (48.5)	
	Sometimes	33	13 (39.4)	20 (60.6)	
	Weekly	8	5 (62.5)	3 (37.5)	
Assesses weight regularly		111	55 (49.5)	56 (50.5)	0.876
On diabetic diet		64	22 (34.4)	42 (65.6)	0.002
Compliance to diet	Sometimes committed	13	6 (46.2)	7 (53.8)	0.009
	Mostly committed	24	6 (25.0)	18 (75.0)	
	Strictly committed	27	10 (37.0)	17 (63.0)	
Have a glucose checking device at home		152	74 (48.7)	78 (51.3)	0.380
Frequency of glucose level assessment	I do not use it	36	23 (13.0)	13 (7.3)	0.107
	Once biweekly	9	7 (63.9)	2 (36.1)	
	Once or more daily	47	21 (44.7)	26 (55.3)	
	Once or more weekly		22 (46.8)	25 (53.2)	
	When I feel the need to	37	15 (40.5)	22 (59.5)	
Periodic annual visit to ophthalmologist		145	71 (49.0)	74 (51.0)	0.553
Cause behind first ophthalmologist visit	Symptoms	107	47 (26.7)	60 (34.0)	0.045
	Other causes**	69	41 (23.3)	28 (15.9)	

Notes: *P values for Physical Exercise, Compliance to diet, and Frequency of glucose level assessment items were calculated by Chi-square testing. All other items were subjected to Fischer's exact test. **Other causes include physician instructions or self-awareness of the disease nature.

differences in educational levels of each population, economic resources, the content and quality of information provided by treating physicians and awareness raised by health care systems.

We draw the attention to an interesting discrepancy as only a minority of participants (4.5%) recognized that DR can occur without symptoms and/or vision loss to begin with. This significant rift in understanding a fundamental concept related to DR is alarming. This phenomenon is most likely the product of poor patient awareness resulting from inadequate education measures, wherein superficial concepts related to the disease are relayed to patients, but pertinent details are left for speculation.

We furthermore found that patients' perceived awareness does not necessarily translate into their practices towards the disease. More than three quarters of the sample believed that

the lack of exercise is associated with the risk to develop DM. However, almost 60% of participants never commit to any form of physical activity. This is an observation that was addressed in the diabetic literature.^{22,23} A similar remark was observed when the relationship between knowledge on glycemic control and frequency of checking glucose levels was probed. Such results imply that compliance towards DM's mitigating measures involves more complex interactions than that of knowledge alone.

Results of the current study offer some interesting reflections on participants' awareness of their disease and its complications. For example, sexual dysfunction is one of the most common complications of uncontrolled DM type 2 patients and according to previous reports, nearly 62% of the Jordanian patients with diabetes have a form of it,²⁴ yet our results demonstrate that only 4.5% of

Table 5 Results of Binary Logistic Regression Analysis of Factors Associated with Diabetic Retinopathy

Variable	Categories	Odds Ratio	95% CI	P value
Duration of DM	<5 Years (Ref)			<0.001
	5–10 Years	0.486	0.127–1.854	0.265
	11–20 Years	5.352	1.872–15.298	0.002
	>20 Years	8.166	2.445–27.277	<0.001
HbA1c	<7 (Ref)			0.021
	7–7.9	2.764	0.996–7.666	0.054
	8–8.9	4.666	1.622–13.423	0.004
	>9	1.520	0.572–4.037	0.400

participants comprehend sexual dysfunction as a complication of DM type 2. This lack of knowledge might be attributed to patients' thoughts of sexual dysfunction as a consequence of aging rather than as a complication of their disease.

Overall, the highest score (15 out of 20) and the mean awareness scores of our participants (11.4 ± 0.2) were unsatisfactory. This score is less than what to be expected from numbers reported by a previous study from Jordan which evaluated the general public's awareness towards DM type 2.²⁵ Such scores demonstrate the lack of awareness in this vulnerable population. Moreover, almost half of the participants have HbA1c levels of more than 8%. This further highlights the fact that most of our patients have poor control of their disease despite access to a tertiary care center, which could be a direct result of their poor awareness and/or practices, among other factors. This conclusion is endorsed by the literature wherein statistically significant associations between good awareness of DM and positive practices towards the disease were documented.²⁶

Our study found significant associations between male gender, higher education level, employment status, HbA1c levels, dyslipidemia and higher mean awareness scores. These observations are in congruence with the available literature, where the level of education is the most consistent predictor of awareness scores.^{16,25,27,28} Interestingly, only the duration of DM and HbA1c levels were significantly associated with the prevalence of DR in our cohort. In fact, those variables are well-known predictors of DR development.

Our study has several limitations. Sample selection is not random which limits the generalizability of the study to DM patients or the general population. A larger sample size would improve the study's statistical power. Also, the study

does not tackle patients' awareness regarding therapies of diabetes and barriers to screening. Naturally, the cross-sectional nature of the study precludes causative inferences.

In conclusion, this study involving a cohort of Jordanian patients with diabetes referred for the ophthalmology service in a tertiary academic hospital uncovers that although the majority of patients acknowledge that diabetes affects the eye, their knowledge is rather superficial and most of them are unaware how DR may present. There is also a distinct rift between what they know and how their practices towards the disease reflect their alleged awareness. Visual impairment due to DR can be mitigated with early diagnosis, and patient education is the foundation of successful screening protocols. Emphasis on effective communication strategies targeting individuals with diabetes of all socioeconomic levels is of the essence to ensure that any acquired knowledge is translated into action and is reflected on their practices in real life.

Data Sharing Statement

The datasets generated and/or analyzed during the current study are available from the corresponding author upon reasonable request.

Ethics Approval

Institutional ethical approval was obtained from the Institutional Review Board at Jordan University Hospital (Ethical approval number: 278/2020/67). This research complies with the tenants of the Declaration of Helsinki. All enrolled participants provided written informed consent.

Acknowledgments

This study is funded by King Abdullah II Fund for Development. The authors would like to thank Dr. Laith Al Ejeilat and Dr. Rawand Abdel Wahed for assistance in interviewing study participants.

Author Contributions

All authors made a significant contribution to the work reported, whether that is in the conception, study design, execution, acquisition of data, analysis and interpretation, or in all these areas; took part in drafting, revising or critically reviewing the article; gave final approval of the version to be published; have agreed on the journal to which the article has been submitted; and agree to be accountable for all aspects of the work.

Disclosure

The authors report no conflicts of interest for this work.

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