Real-World Study on Patient Satisfaction and Tolerability After Switching to Preservative-Free Latanoprost

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Purpose: Patient satisfaction is important in the treatment of glaucoma. Suboptimal compliance and impaired long-term outcome are a likely result of poor tolerability. The present multicentre, international, transverse, epidemiological survey was conducted to assess the satisfaction of patients who had received preservative-free latanoprost (PFL) for at least 3 months.

Patients and Methods: A total of 1872 patients from 6 European countries, treated with PFL for at least 3 months, were included in this survey. Prior to PFL treatment, patients were to be treatment naïve or currently treated for their glaucoma. During a single routine consultation, patients completed a questionnaire concerning global satisfaction and satisfaction based on tolerability.

Results: In total, 76.2% had been previously treated; 69.4% had received preserved and 6.8% preservative-free (PF) topical treatment. After 3 months of PFL treatment, a large majority of patients (95.3%) were satisfied or very satisfied with their PFL treatment and were, overall, significantly ($p < 0.0001$) more satisfied with PFL than with their previous treatment; 4.2% were either unsatisfied or very unsatisfied. Overall, 97.3% of originally treatment-naïve patients were satisfied (50.1%) or very satisfied (47.2%) with their PFL. Ocular surface disease was diagnosed in 9.2% of patients ($n=173$) and was mainly mild (76.9%). Patient satisfaction with PFL was very high.

Conclusion: PFL may be considered a valuable first-choice treatment in glaucoma patients.

Keywords: glaucoma, prostaglandin, preservative-free latanoprost, patient satisfaction, tolerability, tear substitutes, intra-ocular pressure, ocular surface disease, conjunctival hyperaemia

Introduction

Glaucoma is a chronic disorder that requires long-term treatment. In common with other insidious diseases such as hypertension or type-2 diabetes, obtaining patient compliance and long-term adherence with treatment is a key factor in achieving a good clinical outcome.

Whilst efficacy is a rewarding goal for both the patient and physician, many factors can impact the patient's compliance and treatment regime. Among these factors, which include convenience, comfort and ease of use, the tolerability of the medication is a main issue.¹ According to the European Glaucoma Society "A patient who complains about side effects is usually not adherent to therapy".² The basic problem with glaucoma patients is that in most cases they do not perceive

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visual disturbances and, therefore, do not feel impaired in their daily life. However, glaucoma therapy leads to far-reaching changes on the ocular surface, which not only leads to inflammatory changes on the cellular level, but also subjectively cause discomfort for the patients, limiting their quality of life.^{3–7} Ocular surface toxicity is frequently associated with not only the active ingredient in the eye drops, but also with the preservative contained in the formulation, which prevents bacterial growth.⁸

Topically applied latanoprost has become the first line treatment for glaucoma and ocular hypertension.⁹ Not only is it effective and well tolerated, but patients adhere to their treatment significantly more easily with latanoprost than with bimatoprost, travoprost or timolol.^{10–13} The advent of a patented topical latanoprost formulation without preservative offered a higher tolerability of prostaglandin glaucoma medication, with relatively fewer symptoms of ocular surface disease that could compromise adherence to treatment.^{14–19}

Given the importance of long-term adherence to treatment in glaucoma and the impact of tolerability upon it, surprisingly little attention has been paid to the patient's experience of topical preservative-free (PF) glaucoma medications. The present study was conceived to determine the degree of satisfaction among treatment-naïve patients or those who had recently switched to PF latanoprost in single-use dose units (PFL, Monoprost®, Laboratoires Théa, France)

Methods

The study was conducted between 2013 and 2015, according to the principles of Good Epidemiological Practices.²⁰ Approvals were obtained from local or National Ethics Committees in Berlin (Charité's Ethics committee, Berlin, Germany), Bern (Inselspital Bern, Switzerland), Leuven (Université catholique Leuven, Belgium) and from the National Data Protection Committee of Spain (CNPD) Madrid, Spain, according to the regulations at the investigational sites. According to local regulations, no ethics committee approvals were obtained for the Netherlands and Portugal. All patients provided written informed consent before participating in the study.

Eligible adult subjects had to have a documented diagnosis of glaucoma or ocular hypertension and had been treated with PFL for at least 3 months at the time of the study visit or could have been treatment-naïve.

The study was a multicentre, transverse, epidemiological survey, conducted during a single consultation with

a routine clinical examination. It was performed in 337 private ophthalmological practices. Ophthalmologists were chosen from national databases on the basis of feasibility as well as geographical and national balance.

Ophthalmologists were asked to consecutively recruit 10 patients (5 in Switzerland) who had received PFL for glaucoma or ocular hypertension for at least 3 months at the time of the study visit.

Gender, age, ophthalmological and other medical history, date of glaucoma diagnosis or ocular hypertension, type and stage of glaucoma based on visual field damage were recorded, along with the patient's intraocular pressure (IOP). The investigator also recorded the history of the patients' previous glaucoma therapy (if applicable) and the reason for switching to PF latanoprost. Intraocular pressure, presence of ocular surface disease (OSD) and Tear-film Break-Up-Time (TBUT, classified into three groups (>10sec, 5 to 10 sec and <5 sec) were assessed.

For patients who used tear substitutes, the investigator documented whether such use had increased, decreased or remained unchanged after the switch to PFL and whether the patient was using eye drops containing preservatives or not. Moreover, the ophthalmologists assessed ocular signs such as redness, lid swelling, lid scale or crusts, conjunctival hyperaemia, chemosis, positive corneal and conjunctival fluorescein staining on a 4-point ordinal scale from 0 (absent) to 3 (severe). In addition, the investigators were asked to answer the question: "Regarding tolerability, is the patient satisfied with his/her preservative-free latanoprost treatment?" (Very satisfied, satisfied, unsatisfied, very unsatisfied).

Figure 1 shows the questionnaire used to conduct the study. The patient's subjective experience of tolerability to PFL was defined as the primary variable. Patients reported their subjective experience of the tolerability of their previous glaucoma treatment and of their current PFL on a Visual Analogue Scale (VAS, from 0 mm [very bad tolerance] to 100 mm [very good tolerance]). Moreover, they reported their opinion concerning the tolerability of PFL compared to their previous treatment (much better tolerated, better tolerated, identically tolerated, less well tolerated or much less well tolerated) and their experience of the ease of use of current PF latanoprost compared to their previous treatment (much easier to use/easier to use/same/less easy to use/much less easy to use).

Continuous variables were described in terms of numbers, mean, standard deviation (SD), median with minimum and maximum, as appropriate. Categorical variables

PATIENT DOES NOT HAVE

PATIENT N°1

Id Number: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Date of visit: [ ] [ ] / [ ] [ ] / [ ] [ ] [ ] [ ]

Age: [ ] [ ] years old Gender: ☐ Male ☐ Female

Did the patient read the Patient Information letter? ☐ yes ☐ no

GLAUCOMA HISTORY

Glaucoma or ocular hypertension diagnosed on: [ ] [ ] [ ] (year)

TYPE OF GLAUCOMA

PRIMARY

☐ Open angle (High and low tension)
☐ Angle closure
☐ Congenital

SECONDARY

☐ Pigmentary
☐ Exfoliative
☐ Others, specify: .....

RE: [ ] [ ] mmHg	IOP MEASUREMENT	LE: [ ] [ ] mmHg
RE	STAGE OF GLAUCOMA	LE
☐	Ocular hypertension	☐
☐	Early glaucoma (< 6 dB)	☐
☐	Moderate glaucoma (6-12 dB)	☐
☐	Severe glaucoma (> 12 dB)	☐

TREATMENTS

Start of glaucoma treatment with Monoprost®: [ ] [ ] (day) / [ ] [ ] (month) / [ ] [ ] [ ] (year)
 Tick the appropriate boxes to indicate the previous treatment (only the last one) (in case of combination, multiple answers allowed)

Did the patient take other glaucoma treatments in the past?
☐ Yes ☐ No

Date of the first glaucoma treatment: [ ] [ ] [ ] (year)

How many times did he change his treatment since this first glaucoma treatment?
 [ ] [ ] (times)

TREATMENT	PREVIOUS			
	RE	P	PF	LE
Bimatoprost 0.01%	☐	☐	☐	☐
Bimatoprost 0.03%	☐	☐	☐	☐
Latanoprost	☐	☐	☐	☐
Tafiprost	☐	☐	☐	☐
Travoprost	☐	☐	☐	☐
Beta-blocker	☐	☐	☐	☐
Carbonic anhydrase inhibitor	☐	☐	☐	☐
Alpha 2 agonist	☐	☐	☐	☐
Other glaucoma treatment, specify:	☐	☐	☐	☐

RE= Right Eye; LE= Left Eye; P= Preserved, PF= Preservative free

If the patient changed his glaucoma treatment, what was the reason? (Multiple answers allowed)

☐ Insufficient efficacy ☐ Local intolerance ☐ Systemic intolerance
☐ Patient's request ☐ Insufficient compliance ☐ Other, please specify: .....

PATIENT FEELING ASSESSMENT

According to the patient, how is his tolerance to Monoprost®?

Ask the patient to evaluate his/her tolerance on the visual analogue scale below. (0 corresponding to a very bad tolerance, and 100 very good tolerance)

Very bad tolerance 0 |-----| 100 Very good tolerance

Measured value: [ ] [ ] mm (please use the provided ruler)

How was the tolerance of the previous treatment?

Very bad tolerance 0 |-----| 100 Very good tolerance

Measured value: [ ] [ ] mm (please use the provided ruler)

Regarding tolerance, is the patient satisfied with Monoprost®?

☐ Very satisfied ☐ Satisfied ☐ Unsatisfied ☐ Very unsatisfied

In comparison with the previous treatment, for the patient:

> REGARDING TOLERANCE IS MONOPROST® CONSIDERED AS:

☐ Much better tolerated ☐ Better tolerated ☐ Same ☐ Less tolerated ☐ Much less tolerated

> REGARDING EASINESS OF USE IS MONOPROST® CONSIDERED AS:

☐ Much more easy to use ☐ More easy to use ☐ Same ☐ Less easy to use ☐ Much less easy to use

OCULAR SURFACE DISEASES

In concomitance with Monoprost®, has the patient developed any ocular surface disease?

☐ No ☐ Yes

If yes, what is the severity?

☐ Mild ☐ Moderate ☐ Severe

In addition to Monoprost®, is the patient frequently using tear substitutes?

☐ No ☐ Yes

If yes, since the start of Monoprost®, has the use of tear substitutes

☐ Increased ☐ decreased ☐ No change

In addition to preservative free latanoprost, is the patient using any eyedrops containing preservative?

☐ No ☐ Yes

OPHTHALMOLOGICAL EXAMINATION

Evaluate the ocular signs of your patient on a scale from 0 (absent) to 3 (severe):

RE				LE			
☐ 0	☐ 1	☐ 2	☐ 3	☐ 0	☐ 1	☐ 2	☐ 3
☐ 0	☐ 1	☐ 2	☐ 3	☐ 0	☐ 1	☐ 2	☐ 3
☐ 0	☐ 1	☐ 2	☐ 3	☐ 0	☐ 1	☐ 2	☐ 3
☐ 0	☐ 1	☐ 2	☐ 3	☐ 0	☐ 1	☐ 2	

Figure 1 Questionnaire used during the study.

were given as absolute frequency and percentage per category. Confidence intervals at 95% were given where applicable. A logistic regression analysis was used to identify parameters associated with patients' satisfaction with their current PFL treatment. Odds ratios and p-values were determined, as appropriate. An ad-hoc analysis was performed on treatment-naïve patients who had received no previous treatment prior to their current PFL.

Results

Patient Disposition, Demographics and Disease Characteristics

A total of 1872 patients were recruited (Spain, 1303; Germany, 213; Portugal, 168; Belgium 104; Switzerland 59; Netherlands, 25). Age was 66.8±12.11 years; mainly women participated (60.9%). Patients had mostly early glaucoma (41.5%) or ocular hypertension (29.9%); (Table 1).

In total, 76.2% had been treated for their glaucoma prior to their current PFL use; 69.4% had received

a preservative-containing treatment and 6.8% had received PF eye drops.

On average, patients who were previously treated switched treatment 2.4 ± 1.86 times; although some had experienced up to 20 treatment switches. The most common reason for switching to PFL was local intolerance (61.8%), followed by insufficient efficacy (49.1%). Insufficient compliance, systemic intolerance, patient request and other reasons were cited by fewer than 10%.

The mean exposure to PFL was 149.5 ± 83.9 days; mean IOP was 18.4 ± 4.87 mmHg (n=3744 eyes).

Patient Satisfaction

Overall, 95.3% of the patients were satisfied (55.2%) or very satisfied (40.1%) with PFL regarding tolerability. Only 3.5% were unsatisfied and 0.7% very unsatisfied; data were missing for 0.5%. The proportion of patients satisfied with PFL was similar among patients who had previously received preserved medication (95%) and among those who were treatment-naïve (97.3%).

Table 1 Demographic and Baseline Disease Characteristics

Age	
N	1872
Mean age $\pm$ SD	66.8 $\pm$ 12.11
Range	[18–99]
Sex	
N	1872
Female	60.9%
Male	38.6%
Missing	0.5%
Intraocular pressure (mmHg)	17.6 $\pm$ 4.30
Glaucoma type	
N	1872
Primary	85.7%
Secondary	12.1%
Missing data	2.2%
Glaucoma stage	
N	3744 eyes
Ocular hypertension	29.9%
Early glaucoma	41.5%
Moderate glaucoma	16.7%
Severe glaucoma	8.3%

Patients were significantly ($p < 0.0001$) more satisfied with the tolerability to PFL (VAS score 83.5 ± 16.5), than with that of their previous treatment (VAS score 57.7 ± 27.2). Among patients who had previously received a preservative-containing topical glaucoma therapy, tolerability scores on the VAS increased from 56.6 ± 27.2 to 82.6 ± 16.8 , corresponding to an improvement of 45.9%. For treatment-naïve patients, the mean tolerance to PFL, evaluated with VAS, was even higher (86.7 ± 13.9); refer to [Figure 2](#) for details. According to

the different types of previous preserved treatments, improvement of tolerability differed.

After having switched to PFL from the most current treatments, the individual improvement of VAS score was 82% from bimatoprost 0.3%, 70% from bimatoprost 0.1%, 63% from travoprost, 42% from preserved latanoprost, 35% from tafluprost and 38% from beta-blockers.

Tolerability Compared to Previous Treatment

The proportion of patients who provided a positive assessment of tolerance to PFL was 75.2%, with 58.7% of patients in the preserved and preservative-free sub-groups. The proportion of patients who reported tolerance to PFL to be better, much better or the same as their previous treatment was therefore 95.8% for the preserved sub-group and 93.6% for the preservative-free sub-group. A lower proportion of patients in the preserved and preservative-free sub-groups considered tolerance to PFL to be less (2.7% and 4.8%, respectively) and much less (0.5% and 1.6%, respectively) than their previous treatments.

Ease of Use

In total, 48.8% of patients rated PFL to be as easy to use as their previous treatment in drop bottles, 29.4% rated it easier and 11.3% much easier to use. Only 9.3% of patients considered it to be less easy to use; for 1.2%, data were missing.

Ocular Surface Disease

OSD was diagnosed in 9.2% of patients ($n=173$) and was mainly mild (76.9%). Lid redness was the most

Figure 2 Mean tolerability assessed with Visual Analogue Scale in patients receiving PF latanoprost ($n=1817$). * $p < 0.01$.

Abbreviations: PFL, preservative-free latanoprost; naïve, previously untreated patients.

common ocular sign among patients with OSD. Lid redness, lid swelling, lid scale or crusts and chemosis showed no statistically significant difference between patients with preserved therapy and patients with PFL (Figure 3).

TBUT, Conjunctival Hyperaemia and Fluorescein Staining

TBUT was performed for 1649 eyes. It was inferior to 5 seconds for 10.8% and inferior to 10 seconds for 52.3% of the eyes.

Even though the fluorescein staining of the cornea and conjunctiva as well as the conjunctival hyperaemia showed no statistical difference between the individual therapy groups, the ocular status was slightly better in treatment naïve patients compared to that of patients who had previously been treated (Figures 4 and 5).

Use of Tear Substitutes

Overall, 45.4% of patients used tear substitutes concomitantly. This use decreased for 24.1% of these patients after they had switched to PFL.

Among patients who had previously received a preserved therapy, 28.1% reported reduced tear substitute use following the switch to PFL. A total of 30% of treatment-naïve patients used tear substitutes concomitantly with PFL.

Association of Study Parameters with Patient Satisfaction

Patient satisfaction with PFL was significantly associated with improved tolerance after use ($p<0.0001$), tolerability regarding the current medication ($p<0.0001$), ease-of-use ($p<0.0001$), reduction of tear substitute use after having switched to PFL ($p<0.0001$), absence of ocular symptoms ($p<0.0004$), absence of OSD ($p<0.0001$), use of prior treatment ($p<0.05$) and use of tear substitutes ($p<0.02$).

Discussion

Glaucoma treatment is life-long and, as with all long-term prophylactic treatments, compliance is a major issue.^{3,8} Preservatives in topical glaucoma medication have well-described toxic effects which trigger OSD and impact treatment compliance.^{5,8,21–23} A study showed that OSD are common among glaucoma patients receiving topical therapy and that it is both more common and more severe

Figure 3 Ocular signs under previous treatment, preservative-free latanoprost treatment and in naïve patients.

Abbreviations: P, previous treatment; PFL, preservative-free latanoprost; naïve, previously untreated patients.

Figure 4 Corneal and conjunctival fluorescein staining under previous treatment, preservative-free latanoprost treatment and in naïve patients.
Abbreviations: P, previous treatment; PFL, preservative-free latanoprost; naïve, untreated patients.

Figure 5 Conjunctival hyperaemia under previous treatment, preservative-free latanoprost treatment and in naïve patients.
Abbreviations: P, previous treatment; PFL, preservative-free latanoprost; naïve, untreated patients.

in older patients and in those receiving multiple treatments. Moreover, the severity of OSD has been associated with low effective control of IOP.²⁴

The majority of patients who entered the present study had switched several times from preserved monotherapy. However, the relatively high number of included treatment-naïve patients allowed for an ad-hoc subgroup analysis.

Surprisingly, 6.8% of patients who switched to PFL, previously used preservative-free drops. This change may be due to tolerability issues as reported by Duru et al for preservative-free brimonidine tartrate.²⁵ However, study results are based on a very small sample size and a comparative study may help to shed some light on the observed phenomenon.

Regarding tolerability, patients were more satisfied with PFL than with their previous preserved treatment (45.9% improvement on average on the VAS); 75.2% of patients considered the tolerability of PFL as better or much better than their previous preserved treatment, although it was changed from drop bottles to PFL.

Overall, 42% assessed the PFL as easier or much easier to use than their previous treatment. Furthermore, the use of PFL led to a lower percentage of patients using tear substitutes in the subgroup of treatment-naïve patients, and a decreased use in a quarter of patients after switching from a previous treatment. Artificial tears are currently used to treat dry eye, known to be caused by preservatives

such as benzalkonium chloride.²⁶ Eliminating preservatives in glaucoma treatments may, therefore, reduce the use of artificial tears.

Not surprisingly, the most common reason for switching to PFL was local intolerance, a well-known issue in the context of the local toxicity of preserved treatments previously used by a large majority of the included patients. The second most common reason was insufficient efficacy, which could be potentially explained by poor treatment adherence, due to local tolerability issues.

More than 97% of treatment-naïve patients were satisfied with PFL. OSD was reported in less than 7% of patients and, when it occurred, severity was generally mild. Conjunctival hyperaemia is a recognized adverse event of topical prostaglandin analogues, although it appears to be a less frequent problem with latanoprost than with other prostaglandin analogues, and its incidence remained relatively high after the switch (58.7%).^{27,28} The incidence of conjunctival hyperaemia was relatively low among patients in this study and was rarely severe.

Despite these encouraging results, the study has several limitations and bias:1. This was not a comparative, randomised study making a direct comparison between preserved drops and PFL impossible.2. The low number of patients in the subgroups previously treated by PF glaucoma treatment (126 patients), representing only 6.8% of the overall study population compared to other sub-groups requires further investigations in order to support the benefits of PFL in glaucoma for all different patient profiles. Additional randomised studies comparing the prevalence in the preserved and PF groups or switching treatments are needed, in order to provide unequivocal evidence of an improvement of signs/symptoms and the long-term benefit of PF treatments.3. Investigators asked their patients to estimate their treatment satisfaction without asking for the reason for dissatisfaction. This may cause a bias, which may potentially lead to an overestimation of patient satisfaction, as patients might not have wanted to contradict their ophthalmologist and, thereby, tended to minimize potential symptoms, which limits the understanding of the reasons for dissatisfaction.4. A logistic regression was used to determine whether patient satisfaction was related to other variables. Each variable was analysed in a separate logistic regression model as a predictor for being satisfied with PFL. With satisfaction potentially being multifactorial, the analysis was not performed with multiple comparison methods or used for adjusting the overall α -level. The poor tolerability of glaucoma

medication may lead to poor treatment compliance and, therefore, to treatment failure. Patients' evaluation of their tolerance to glaucoma treatment is key to assessing treatment efficacy. Moreover, the usability of the dropper device is worthy of consideration; a study suggests that the force required to expel a drop from some devices is beyond the physical capability of many patients.²⁸

The study shows that preservative-free latanoprost may be a valuable choice of therapy when switching patients from preserved treatment due to tolerability issues, and may be considered as first choice in newly diagnosed glaucoma patients.²⁹

In conclusion, after at least 3 months of treatment with PF latanoprost, patient satisfaction was very high and potentially led to a reduced use of tear substitutes.

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