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REVIEW

The use of preservatives in dry eye drops

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Centre for Ocular Research & Education (CORE), School of Optometry and Vision Science, University of Waterloo, Waterloo, N2L 3GI, Canada **Abstract:** Topical ocular preparations are widely recommended by health care professionals, or chosen by patients, to help manage dry eye disease (DED). The chronic and progressive nature of DED may result in the administration of topical products several times a day, over a period of many years. Given DED is a condition that by definition affects the ocular surface, it is important to understand how the repeated use of eye drops may impact the ocular surface, influence clinical signs, affect symptoms, and impact the overall disease process of dry eye. The component in topical preparations with the greatest potential to adversely affect the ocular surface is the preservative. This paper reviews the literature in relation to the use of preservatives in formulations for dry eye. The ocular effects of benzalkonium chloride (BAK) are summarised and compared to the performance of alternative preservatives and preservative-free formulations. Use of preserved and preservative-free drops in relation to the management of varying stages of DED is discussed.

Keywords: dry eye disease, preservatives, benzalkonium chloride (BAK), polyquaternium-1 (PQ-1), preservative-free

Introduction

Dry eye disease (DED) is a global issue, the prevalence of which is higher in women and increases with age.¹ Estimated prevalence shows a large range (5–50%), driven primarily by how DED is classified, with the prevalence of signs higher and more variable compared to symptoms.¹ The most recent Tear Film and Ocular Surface Society's (TFOS) DEWS II report highlights future research is required to establish the prevalence of various severities of DED, with the first TFOS DEWS report suggesting that prevalence of severe DED is likely to be at the low end of the range, with mild or episodic disease closer to the upper limit of quoted prevalence.^{1,2}

The classification of DED recognizes that elements of both evaporative and aqueous deficient dry eye may coexist.³ Where aqueous deficient DED predominates, the use of tear replacement supplements is naturally widespread. Additionally, the staged management and treatment approach recommended in the most recent TFOS DEWS II report includes the use of topical application of either therapeutic tear substitutes or specific medications at every stage of DED severity.⁴

Given the ubiquitous and expected long-term use of topical ocular preparations for DED, it is important to understand how the constituents of each formulation may affect the ocular surface, clinical signs, symptoms, and overall disease process. It could be argued this is of particular significance in DED, given the definition of the disease recognizes that loss of tear film homeostasis and ocular surface inflammation are part of the disease process.³ In this context, it becomes clear that any topical application given in the treatment and management of the condition should

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Any drop delivered in a multidose format must have some mechanism for maintaining the sterility of the contents throughout its intended length of use. In topical preparations, antimicrobial activity is most often achieved through the addition of preservatives. The most commonly used preservative in topical drops of any form is benzalkonium chloride (BAK).^{5,6} Whilst it is known to be an effective antimicrobial agent, demonstrating efficacy against a wide variety of common pathogens,7 considerable evidence, often from its use in glaucoma medications, also exists detailing the deleterious effects it has on the ocular surface, particularly when used over an extended period of time.^{5,8–14} It can be argued that the undesirable effects of BAK have contributed to a movement into preservative-free topical preparations. Removal of the preservative naturally eliminates preservative-induced complications. In both glaucomatous and DED populations, use of preservativefree drops can improve signs and symptoms compared to BAK-containing formulations.^{10,15–19}

Clinicians and consumers are not faced with only a binary choice between BAK-preserved and preservativefree options, however. There are a number of alternate preservatives used in a variety of preparations for dry eye. The aim of this review is to summarize the interactions of BAK with the ocular surface, to review the role of preservative-free formulations, and to collate the currently available evidence on the mode of action, efficacy, and biocompatibility of alternate preservatives used in topical ophthalmic drops.

Evidence base: considerations of study populations and clinical trial design

This review relates to the ocular effect of preservatives in artificial tears and ocular lubricants used in the management of DED. Much of the published literature in the area of preserved ocular medications relate to the treatment of glaucoma. When evaluating the results of such glaucoma-based studies in relation to a dry eye population, it is useful to bear in mind the similarities and differences that exist between these two conditions and patient populations. Parallels exist in the sense that both conditions typically require long-term use of topical drops, which, for example, would make any cumulative effect of preservative use applicable to both groups. Both DED and glaucoma may require multiple-dosing of drops throughout the day, with additional medications being added into the regimen as the disease progresses.

However, the differences must also be appreciated. Aside from any preservative included in the formulation, drops contain different active and inactive ingredients, the presence of which may not always make results of studies directly comparable. The preservative in a solution can alter the action of the active agent, with examples in the literature of topically applied drugs such as cyclosporine A²⁰ or acyclovir,²¹ showing enhanced penetration into the cornea in the presence of BAK. Conversely, the presence of prostaglandin analogs modulate the toxic oxidative effects of BAK on conjunctival epithelial cells²² and cells of the trabecular meshwork.²³

The condition of the ocular surface may also differ between glaucoma and DED populations. The nature of DED is such that the ocular surface is likely to be compromised at the point topical therapy is initiated. This differs from glaucoma, where the primary reason for drop use is to lower intraocular pressure. Dry eye may or may not also be present in these patients, although the incidence of ocular surface disease among glaucoma patients is higher than in the normal population,²⁴ with severity increasing with the number of prescribed glaucoma medications.²⁵ Given the different baseline for these groups, caution should be employed when attempting to translate results from one population to the other.

A final consideration is the difference between shortterm clinical studies and the real-life situation of years of ongoing treatment. It is hard to replicate the effect of years of topical eye drop use in a clinical trial that may only last 6–12 months. Additionally, the enrolled study population may exclude patients with co-existing ocular pathology such as blepharitis or allergy. This is done for reasons of either patient safety or to avoid confounding factors in the study data. The reality is, of course, that a patient may have other complications in addition to their primary condition, whether that is DED or glaucoma. The interactions between multiple ocular pathologies and topical medications are thus less well understood.

Benzalkonium chloride

Molecular structure and mode of action

BAK is a quaternary ammonium compound. This group of compounds contain both hydrophilic and hydrophobic elements. This enables them to be highly hydrosoluble and have surfactant or detergent properties.^{5,26} A preservative with these properties causes bacterial cell death by interacting with lipid components in the cell membrane, making the membrane unstable and resulting in the contents of the cell being released.²⁶ Quaternary compounds are efficacious even in low concentrations against Gram-positive and Gram-negative bacteria, especially when combined with the chelating agent ethylenediaminetetraacetic acid (EDTA) and against fungi.⁵ BAK is typically used in concentrations varying from 0.004% to 0.02%.^{26,27} It is the most common preservative used in topical ophthalmic preparations.^{6,27} Use of BAK-preserved drops may be relatively short term in the case of antibiotic, antifungal, and anti-inflammatory agents. BAK is also used to preserve both glaucoma medications and some dry eye drops (Table 1), in which the chronic nature of the condition likely results in long-term use of drops, and consequently, repeated exposure to BAK. The mode of action of BAK is not limited to pathogenic cells. Mammalian cells, which of course includes human ocular cells, can also absorb BAK, the detrimental effects of which are cumulative, and more severe with higher concentrations and repeated exposure.²⁸

Many studies and experiments have been conducted to examine the effect of BAK on the eye, often relating to topical medications used in the management of primary open angle glaucoma. The requirement for long-term use of topical agents in glaucoma, often with multiple doses per day, and with the potential to add further related drops over time understandably provides a wealth of information about the changes seen in terms of ocular signs, symptoms and at the cellular level, with use of BAK.

Clinical findings with BAK

Clinical studies consistently find changes in ocular symptoms and signs with the long-term use of BAK-preserved preparations.^{9–12} Reported ocular symptoms include discomfort on instillation, burning and stinging sensations, foreign body sensation, dry eyes, tearing, and itchy evelids.¹⁰ The incidence of ocular symptoms from a large pooled data set of glaucomatous patients using preserved eye drops was between 30% and 50% (n=9658).9 The number of drops used have been associated with both the prevalence³⁰ and frequency¹⁰ of signs and symptoms, along with a detrimental impact on quality of life measures.^{13,30,31} The concern for these patients, and relevant for those needing to manage DED too, is that the symptoms experienced through the administration of BAK-preserved drops may impact compliance to the prescribed treatment or management regimen.³²

Clinical signs associated with the use of BAK-preserved drops include superficial punctate keratitis, conjunctival hyperemia, staining and follicles, blepharitis,^{9,10} increased osmolarity,^{12,33} reduced tear production^{13,34} and reduced tear film break up time.^{11–13,34} The changes to tear film stability associated with BAK have not only been documented in glaucomatous patients but in healthy subjects too.^{35,36}

Supplier	Name	Preservative	Concentration (where stated)
Alcon	ISOPTO* TEARS 0.5%	Benzalkonium chloride	0.01%
Bausch + Lomb	Advanced Eye Relief Dry Eye Rejuvenation Lubricant eye drops	Benzalkonium chloride	0.01%
	Soothe Lubricant Eye Drops – Maximum Hydration	Benzalkonium chloride	0.005%
Clear Eyes	Natural Tears Lubricant	Benzalkonium chloride	
Johnson & Johnson Vision	Visine Dry Eye Tired Eye Relief	Benzalkonium chloride	
Prestige Consumer Healthcare	Murine Tears for Dry Eyes	Benzalkonium chloride	

Table I Examples of dry eye preparations preserved with BAK

Note: Information obtained from manufacturer's websites, product information and packaging, and from https://dailymed.nlm.nih.gov.29

When explored at a cellular level, histopathological techniques reveal an increase in inflammatory cells in the conjunctival epithelium,^{14,37,38} along with a significant decrease in the number of goblet cells.^{11,37} Flow cytometry techniques have demonstrated, even in asymptomatic patients, an increase in inflammatory markers found in ocular surface cells.^{39–42} BAK has also been shown to have an effect on corneal nerves, with in vivo confocal microscopy revealing reduced numbers of sub-basal nerves in glaucoma patients treated with BAK-preserved drops compared to preservative-free formulations.⁴³

Animal studies with BAK

The clinical picture in animal models echoes the human eye experience, with tear film disruption and reduced tear film break up time found in rabbit eyes after exposure to BAK and BAK-containing eye drops.^{44,45} Scanning confocal microscopy has been used to examine the effects of BAK on the rabbit cornea in vivo. Following application of 0.02% and 0.01% BAK, no normal superficial corneal epithelial cells could be found, with swelling and desquamation of cells noted even with the lowest tested BAK concentration of 0.005%.⁴⁶ Significant epithelial and stromal defects, along with increases in central corneal thickness and endothelial permeability of rabbit cornea with higher concentrations of 0.1% BAK have been reported elsewhere.⁴⁷

Confocal microscopy was used to assess the conjunctiva-lymphoid associated tissue (CALT) on live rabbits. Commercially available BAK-preserved glaucoma drops stimulated cell inflammatory infiltration into the conjunctiva, with the size of inflammatory reaction increasing in a dose-dependent manner related to the concentration of BAK.⁴⁸ Dose-dependent effects have been confirmed in post-mortem histological evaluations of rabbit corneal tissue, with significantly less damage occurring with glaucoma medications containing lower concentrations of BAK (0.005%) compared to three formulations containing higher BAK concentrations (0.008%, 0.01%, and 0.02%).⁴⁹ The same group also found significantly lower density of goblet cells in rabbit eyes treated with BAK-preserved latanoprost compared to preservative-free applications.⁵⁰

Further animal work has been conducted using a rat model, with findings of corneal epithelial denudation and stromal inflammation consistent with other animal and clinical studies.⁵¹ Topical application of BAK examining corneal innervation responses in a mouse model resulted in significantly reduced nerve fiber density, along with

increased inflammatory cell infiltration and fluorescein staining after one week, compared to untreated and saline-treated controls.⁵² Changes in corneal innervation were also reported in rabbit eyes following contralateral treatment with various concentrations of BAK. Compared to the untreated control eyes, topical application of BAK resulted in lower corneal sensitivity, higher rose bengal staining scores, and decreased nerve density.⁵³ The study concluded that BAK can cause corneal hypoesthesia.⁵³ This observation has led to consideration of the tolerance of BAK on the ocular surface. Although increased ocular symptoms are widely reported, the potential for nerve damage and hypoesthesia could in fact result in under-reporting of these issues.⁵

In vitro experiments with BAK

In vitro work undertaken on human conjunctival epithelial cells (HCEC) demonstrates significant differences between BAK-containing and preservative-free preparations. Taken together, results from in vitro studies lead to the conclusion that BAK significantly reduces cell viability, in a dose-dependent manner.^{22,28,51,54-60} Examination of proinflammatory markers showed BAK is a costimulatory factor with inflammatory cytokines and is involved in enhancing the activation of the inflammatory cascade.⁶¹ Of interest are findings which show BAK displays less toxicity to conjunctival cells when combined with prostaglandin analogs compared to the same concentration of BAK used in isolation.^{22,42,55} This observation, while relevant to the use of glaucoma therapies, does not, however, extend to the formulations used in the management of DED.

BAK and dry eye disease

The TFOS DEWS II report provided an updated definition of DED:

Dry eye is a multifactorial disease of the ocular surface characterized by a loss of homeostasis of the tear film, and accompanied by ocular symptoms, in which tear film instability and hyperosmolarity, ocular surface inflammation and damage, and neurosensory abnormalities play etiological roles.³

The evidence summarized here for the effects of BAK on the human eye, animal models, and in vitro cell studies points toward an agent which disrupts tear stability, causes cellular damage of the corneal and conjunctival epithelium, and induces inflammatory changes. By definition, in DED, these elements of the ocular surface and tear film already exhibit a loss of homeostasis. The addition of a low molecular weight preservative such as BAK to the eye which has the potential to have further detrimental impact on the disease process is clearly not ideal.

If BAK is not advisable for use in eye drops for the management of DED, what then are the alternatives? Most obvious is to think about removing the preservative altogether. The evidence for the use and performance of preservative-free preparations is summarized next. There are also alternative preservatives used in drops for dry eye. These agents, their mode of action and evidence of their biocompatibility with the ocular surface are summarized in the section "Alternative preservatives".

Preservative-free

Format and practicalities

In order to deliver a preservative-free eye drop to the ocular surface, changes are required to the format of the drop and its packaging. Most commonly, preservative-free preparations are supplied in single-dose units. These have a twist off cap and contain between 0.1 and 1.0 mL of fluid.⁶² The intended use is that the drop is administered to the eye(s) after which the packaging, along with any remaining solution, is discarded.

While the advantage of this format of eye drop is immediately clear - enabling preservatives to be completely eliminated from the formulation - a number of disadvantages have been highlighted. One such consideration is the increased cost, which can be up to 5-10 times higher than preserved multidose formats.⁶² Bearing in mind the chronic nature of DED and likely multiple dosing required throughout the day over the long term, any difference in cost quickly becomes significant. This leads to concerns over compliance with respect to correct usage and disposal procedures.⁶³ Given most single-dose units contain enough fluid for more than one application, it is possible patients may keep open vials to use for subsequent doses, minimizing both cost and waste, whilst exposing themselves to risks of potential contamination of the solution.⁶²

Difficulty with handling single-dose units has also been cited as a drawback for this packaging format.^{5,62,64} Most relevant for elderly patients⁶³ or those that have problems with dexterity, the vials can be awkward to open easily, and the rigid plastic of the container difficult to squeeze when administering a drop of solution.⁶²

Multidose preservative-free formats are an attempt to overcome the considerations of cost and ease of use of single-dose preservative-free drops. One approach to maintaining sterility in a multidose bottle is employed by the third-generation ABAK[®] bottle (Laboratoires Théa, France) which uses a bi-functional membrane with antimicrobial properties to maintain sterility for up to three months after opening.⁶⁵ Filters are also used in the Clear Eyes bottle (Prestige Consumer Healthcare, Inc., USA)⁶⁶ and the hydraSENSE[®] delivery system (Bayer Inc., Germany),⁶⁷ although little further information is available about their efficacy. The COMOD[®] dosage system (Ursapharm, Germany) uses a second option to maintain sterility and includes a one-way valve which maintains sterile contents for up to six months after opening.⁶⁸

Preservative-free dry eye drops and ointments that are available in both single-dose and multidose formats are shown in Table 2.

"Switch" studies

To investigate the effect of preservative-free preparations on the eye, it is natural to compare them to BAK-preserved drops. Many clinical studies have been conducted where patients with glaucoma were switched from BAK-preserved to preservative-free drops. The results from these so-called "switch" studies consistently show improvement in reported symptoms and clinical signs, 9,10,15-17 with the incidence of pain and discomfort reducing from 52.4% to 7.8% following use of preservative-free compared to preserved drops.⁹ Lower levels of discomfort on instillation (43% vs 17%), and between drop use, lower levels of burning/stinging (40% vs 22%), dry eye sensation (23% vs 14%), and foreign body sensation (31% vs 14%) have been found, along with reduced tearing and eyelid itching.¹⁰ These changes result in improvements to the quality of life quantified by patient questionnaires.^{15,69}

A more recent analysis of two clinical trials where glaucoma patients with symptomatic ocular surface disease were switched from BAK-preserved to preservative-free treatment showed the incidence of irritation, burning, dry eye and foreign body sensation, tearing and itching reduced by two-thirds, with the incidence of conjunctival hyperemia, staining, and blepharitis dropping by half.¹⁸ Perhaps unsurprisingly, it was established that the large majority of patients (72%) showed a preference for the preservative-free formulation.¹⁸

Use of preservative-free drops has also been investigated in patients with DED. A large switch study enrolled

Supplier	Name	Format
Alcon	Systane Ultra Systane Ultra Hydration Systane Bion Tears Systane Ointment Night time relief Tears Naturale Free	Single-dose Single-dose Single-dose Ointment Single-dose
Allergan	Refresh Optive Mega-3 Refresh Optive Advanced Refresh Optive Refresh Plus Refresh Celluvisc Refresh Classic Refresh Lacri-Lube Refresh P.M.	Single-dose Single-dose Single-dose Single-dose Single-dose Ointment Ointment
Bausch + Lomb	Soothe Lubricant Eye Ointment Night Time Dry Eye Therapy Soothe Lubricant Eye Drops Soothe XP Emolient Eye Drops Biotrue Eye Drops Biotrue Eye Drops	Ointment Single-dose Single-dose Single-dose Preservative Free Multidose System bottle
Bayer	HydraSense Drops for Dry Eyes HydraSense Drops Advanced for Dry Eyes HydraSense Gel Drops Night Therapy for Dry Eyes	Multidose (HydraSense delivery system) Multidose (HydraSense delivery system) Multidose (HydraSense delivery system)
Clear Eyes	Pure Relief	Multidose (Bottle with purifying filter)
iSolutions	Nanotears TF Lubricant Gel Drops Nanotears MXP Forte Lubricant Gel Drops	Single-dose Single-dose
Johnson & Johnson Vision	Blink Tears	Single-dose
Labtician Ophthalmic	Thealoz Duo Thealoz Hyabak	Multidose (ABAK bottle) Multidose (ABAK bottle) Multidose (ABAK bottle)
Oasis Medical	Oasis Tears Oasis Tears Plus	Single-dose Single-dose
OCuSoft	Retaine CMC Lubricant Eye Drops Retaine Complete Dry Eye Relief Retaine HPMC Lubricant Eye Drops	Single-dose Single-dose Multidose (COMOD style bottle)
Scope Ophthalmics	Hylo-Fresh/Hycosan Fresh Hylo-Tear/Hycosan Original Hylo-Forte/Hycosan Extra Hylo-Care/Hycosan Plus Vita-Pos/Hycosan Night	Multidose (COMOD bottle) Multidose (COMOD bottle) Multidose (COMOD bottle) Multidose (COMOD bottle) Ointment
Thera Tears	Dry Eye Therapy Liquid Gel Nighttime Dry Eye Therapy	Single-dose Single-dose

Table	2	Examples	of	preservative-free	dry	eye	preparations
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Note: Information obtained from manufacturer's websites, product information and packaging, and from https://dailymed.nlm.nih.gov.²⁹

1249 patients with dry eye, the vast majority of which (81%) had severe DED.¹⁷ All patients were habitual users of preserved artificial tears, with around half of the cohort

using traditional preservatives (45.9%, eg, BAK), and the other half using "soft" preservatives (54.1%, eg, Purite[®], POLYQUAD[®]). After a minimum 3-week switch to a

preservative-free artificial tears, Ocular Surface Disease Index (OSDI) scores were significantly reduced for 97% of the patients, along with a reduction in frequency of superficial punctate keratitis.¹⁷ The improved patient outcomes in this study are attributed to the switch from preserved to preservative-free artificial tears. Although this is a reasonable explanation, in a switch study such as this, it is not possible to eliminate the potential contribution of other variables to the results. For example, patient's habitual drops would have consisted of therapeutic formulations that were different to the study product. Further, the study product was not masked and the possibility of introducing bias towards the newly dispensed product cannot be ignored.

While these results demonstrate a significant improvement in ocular surface symptoms as quantified by OSDI, it should also be recognized that this change occurred in a study population predominantly consisting of patients with severe DED. Given that the TFOS DEWS II report recommends use of preservative-free drops for this group, it is perhaps understandable that such a significant reduction in OSDI was found.

Impression cytology confirms differences between BAK-preserved and preservative-free formulations at a cellular level. Two months after switching to preservative-free timolol, glaucoma patients had significantly increased numbers of mucus cells, and reduced levels of conjunctival epithelial cell impairment.¹⁹

Further studies have examined the tear film proteome alongside clinical findings, with the result that the tear film proteome, for factors relating to epithelial leakage and inflammation, showed significant improvement after switching to preservative-free tafluprost from BAK-preserved latanoprost drops.⁷⁰ Similar results were found for a parallel group study comparing BAK-preserved and preservativefree sodium hyaluronate and fluorometholone (FML) drops in patients with severe DED. After two months, the preservative-free group showed significant improvements in clinical measures such as tear break up time and Schirmer score. Tears from the preservative-free group also showed a statistically significant decrease in inflammatory markers and significant increase in antioxidant activity compared to the group taking BAK-preserved versions of the drops.⁷¹

Further evidence for the performance of preservative-free

In addition to clinical data, evidence for the performance of preservative-free preparations compared to BAK-preserved drops has been generated through both animal and in vitro work. Both HCEC and mouse corneas were examined for morphological and cytotoxicity effects following administration of BAK-preserved and preservative-free FML. The preserved version resulted in cell shrinkage and significantly reduced cell viability.⁷² Preservative-free FML did not produce morphological changes and also resulted in reduced ocular surface inflammation.⁷² A 3D model of reconstituted corneal epithelial cells showed the preservative-free antiallergy drug ketotifen did not impair cell structure and viability, compared to significant detrimental changes resulting from use of BAK-preserved anti-allergy medications.⁷³

Following 7 days treatment with preservative-free travoprost, positive effects on tear production and corneal tissues were seen in a mouse model compared to the amount of corneal staining, reduction of goblet cells, and increased inflammation that occurred with a BAK-treated group.⁷⁴ Similar conclusions were reached using scanning electron microscopy to examine rabbit eyes treated with either BAK-preserved or preservative-free artificial tears. The preservative-free artificial tear solution induced significantly less epithelial damage than BAK-preserved versions.⁷⁵

Alternative preservatives

The evidence for the benefits that preservative-free drops deliver to the ocular surface compared to BAK-preserved topical preparations is clear. For DED specifically, the staged management approach in the DEWS II report recommends use of preservative-free lubricants for more severe cases of dry eye where initial management therapies have proved inadequate.⁴ Cost, ease of use, and compliance remain relevant considerations for preservative-free single-use formats. For mild-to-moderate DED, alternative artificial tear and lubricants exist with preservatives other than BAK (Table 3). The mode of action and ocular physiological response to these preservatives are reviewed below.

Polyquaternium-1 (Polyquad^(R))

Polyquaternium (POLYQUAD[®], Alcon Inc., Fort Worth, TX) (PQ-1) is a hydrophilic cationic polymer,^{76–78} used from the mid-1980s as a disinfectant in contact lens solutions, and then later, as a preservative in both dry eye preparations and glaucoma medications.^{5,78–82} It is a polymeric quaternary ammonium molecule,⁷⁷ with a molecular size that is approximately twenty-seven times larger than BAK.^{63,83} The size of the molecule is important in terms of how it interacts with cells. Whilst PQ-1 is known to

Supplier	Name	Preservative	Concentration (where stated)
Alcon	Systane Original Systane Ultra Systane Ultra Hydration Systane Balance Systane Complete Systane Gel Drops Systane Lubricant Eye Gel GenTeal Tears Naturale II Tears Naturale Forte	Polyquad Polyquad Polyquad Polyquad Polyquad Polyquad Sodium perborate GenAqua (sodium perborate) Polyquad	0.001% 0.001% 0.001% 0.001% 0.001% 0.001% 0.001%
Allergan	Refresh Repair Refresh Optive Refresh Optive Gel Drops Refresh Optive Advanced Refresh Tears Refresh Contacts Refresh Liquigel	Polyquad Purite (stabilized oxychloro complex) Purite (stabilized oxychloro complex)	
Bausch + Lomb	Soothe XP Emolient Eye Drops Soothe Hydration Lubricant Eye Drops	Polyquad Edetate disodium Sorbic acid	0.1%
Focus Laboratories Johnson and Johnson Vision	FreshKote Lubricant Eye Drops Blink Tears Lubricating Eye Drops Blink Gel Tears Lubricating Eye Drops Visine Dry Eye Tired Eye Relief	Polixetonium (Polyquarternium-42) OcuPure (stabilized oxychloro complex) OcuPure (stabilized oxychloro complex) Polyquaternium-42	
Thera Tears	Extra Dry Eye Therapy Dry Eye Therapy	Dequest (sodium perborate) Dequest (sodium perborate)	

Table 3 Examples of dry eye	e preparations with	alternative prese	rvatives
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Note: Information obtained from manufacturer's websites, product information and packaging, and from https://dailymed.nlm.nih.gov.²⁹

disrupt microbial cell membranes, it is thought to be too large to enter mammalian cells.^{80,84,85} This, in theory, minimizes unwanted toxic effects on ocular surface cells compared to BAK. A further difference between BAK and PQ-1 relates to the hydrophobic domain or tail element of the molecular structure. PQ-1 is cited as either having no hydrophobic tail⁶³ or not having a large hydrophobic domain.⁸³ This impacts its mode of action, classification of which is equivocal in the literature, with it being referred to variously as a detergent,²⁶ detergent-type,⁸⁶ and not a detergent.^{63,83}

In terms of its mechanism of action, electron microscopy shows that PQ-1 causes damage to bacterial cytoplasmic membranes, along with leakage of cell contents.⁸⁷ Damage to cell membranes has been demonstrated in work by the same group where PQ-1 was shown to induce potassium ion (K⁺) leakage in the bacteria *Pseudomonas aeruginosa, Serratia marcescens,* and *Staphylococcus* *aureus* and the fungus *Candida albicans*.⁷⁶ PQ-1 also causes coagulation of the cytoplasm.^{88,89} In general, PQ-1 displays mainly antibacterial activity.⁷⁶

PQ-I in contact lens care solutions

PQ-1 has been used to preserve multipurpose (MPS) contact lens care solutions for more than thirty years. It is present in contact lens solutions at concentrations ranging from 0.0001% to 0.001% and is used in combination with other disinfecting agents such as myristamidopropyl dimethylamine (MAPD, Aldox[®]), polyhexamethylene biguanide (PHMB), or alexidine. The concentration of PQ-1 in dry eye drops is typically 0.001% (Table 3) which is comparable to the concentration found in a number of MPS solutions.

The use of MPS is popular, being prescribed to 92% of the patients with reusable soft contact lenses, with variation by individual country ranging from 44% to 99%.⁹⁰

Such widespread use of preservative containing MPS systems for contact lens cleaning appears to demonstrate that they are generally well tolerated. The literature contains minimal reports of concerns with efficacy of MPS systems, other than some examples specific to the cleaning, storage, compliant use, and environmental conditions that have led to cases of *Fusarium* keratitis and *Acanthamoeba* keratitis in the past.^{91–95} The solutions involved in those cases did not use PQ-1.

The phenomenon of solution-induced corneal staining (SICS) has been documented and predominantly occurs via interaction of silicone hydrogel contact lens materials and MPS care solutions.96-99 Uptake and subsequent release onto the ocular surface of preservatives from MPS has been investigated as the potential mechanism for SICS.^{97,100,101} However, a recent in vitro model demonstrated how the surfactant Tetronic 1107 increased cellular uptake of fluorescein, leading to the conclusion that specific surfactants rather than preservatives may be the major factor responsible for SICS.¹⁰² Given the complex formulations of MPS and the lack of definitive mechanism for SICS, it is not possible to conclude that SICS is caused directly by the preservative or other agents in the MPS formulation at this stage. For PQ-1 specifically, a recent in vitro study found that uptake of PQ-1 from MPS by a number of silicone hydrogel and hydrogel materials was far less than predicted, with the subsequent release of the preservative from the contact lens being undetectable by the methods employed in the study.¹⁰³ This would suggest that the amount of PQ-1 delivered to the ocular surface after being taken up by a contact lens material would be almost negligible.

In relation to SICS, much work has been undertaken to establish the clinical significance of the transitory staining that is observed. Current evidence remains equivocal, with studies reporting presence of SICS can result in symptoms of discomfort,^{104,105} only mild symptoms,^{97,100,106} or be completely asymptomatic.^{107–109} In fact, a large, multi-site study that investigated the physiological and subjective response of care solution and material combinations found no significant difference between an MPS containing PQ-1 and the preservative-free hydrogen peroxide control.¹¹⁰ The study also established after two weeks of wear of either a hydrogel lens or one of two silicone hydrogel materials that there was no difference in subjective comfort or comfortable wear time between any of the tested MPS solutions, including the PQ-1-preserved MPS, and the preservative-free hydrogen peroxide control.¹¹⁰

Given the common, almost ubiquitous use, in most countries of preserved MPS care solutions, it is interesting to note the difference in concern by eye care professionals of the use of preserved eye drops for management of DED versus that for contact lens disinfection. While it is appreciated the treatment population is different between contact lens wearers and DED, the widespread use of PQ-1 and other non-BAK preservatives in contact lens care solutions provides good information on the safety profile and physiological tolerance of such agents.

A final consideration when drawing comparisons between these two uses of PQ-1 and other preservatives is the amount of time the molecule is in contact with the ocular surface. The duration that a topically applied drop or ointment remains in contact with the ocular surface is referred to as the residence time. A number of factors contribute to the residence time including viscosity of the drop and blink rate.¹¹¹ Following instillation onto the ocular surface of humans, radioactivelabeled saline took 4.6 mins to reach one-half of its initial value of radioactivity, with petrolatum-mineral oil ointment lasting double this time (9.7 mins).¹¹¹ More recent studies have used ultrahigh-resolution or spectral domain optical coherence tomography to view dynamic changes in the tear film following drop application. Increases seen in lower tear meniscus height and pre-corneal tear film height and depth following instillation of three different types of artificial tears all returned to baseline values after 20 mins.¹¹² Measurements of central tear film thickness showed recovery to baseline values for a steroid-antibiotic combination eye drop after 30 mins, with longer residence time occurring with a gel formulation of the same drug (60 mins).¹¹³

Residence time of drops, even with more viscous formulations, remains short. This suggests the ocular contact time of any preservative in the drop is also short, typically being just a few minutes. In contrast, the potential for contact lens materials to absorb and subsequently release components such as preservatives from MPS suggests that exposure to preservatives may well be longer for contact lens wearers than users of artificial tears. Given the long track record of safety and comfort data with contact lens solutions, and the different contact time seen with dry eye drops, this perhaps demonstrates that non-BAK-preserved drops have limited potential to result in the development of adverse reactions when the human ocular surface is exposed to such products.

In vitro evidence for PQ-I

The effect on HCEC of 0.001% PQ-1, and 0.0015% and 0.020% BAK along with glaucoma medications containing

either PO-1 or BAK was investigated.⁶³ Cells were assessed for viability and oxidative stress, with the result that PQ-1preserved travoprost showed significantly better viability, less evidence of apoptosis, and less oxidative stress induction compared to BAK-containing solutions.63 In fact, the study concluded PQ-1 demonstrated a comparable level of toxicity to HCEC as that seen with phosphate buffer solution.⁶³ The same group also investigated the cellular response to combination glaucoma medications containing both a prostaglandin analog and a beta-blocker in a preserved formulation. Having found better cell viability, less apoptosis, and fewer reactive oxygen species, the authors concluded that the PQ-1-preserved drop containing travoprost and timolol may be better for ocular surface health than the two tested BAKpreserved combination formulations.¹¹⁴ Comparison of the number of live cultured human ocular surface cells following a 25-min exposure to either BAK-preserved or PQ-1-preserved glaucoma medications showed a significantly higher percentage of live conjunctival and corneal cells with the PQ-1-preserved drop.¹¹⁵

Experimental work on HCEC has also produced results suggesting PQ-1 can have a cytotoxic effect.⁸⁶ Having compared PQ-1-preserved travoprost and Systane[®] Ultra eyedrops with BAK alone and BAK-preserved latanoprost, a study concluded that PQ-1 0.001% was less cytotoxic than the highest commercially available BAK concentration of 0.02%, but that it did show similar or higher cytotoxic effects as BAK 0.01% after 15 mins in the assay.⁸⁶ A study examining the effect of three MPS on HCEC found all three solutions damaged cell integrity and reduced metabolic rates, with the largest effect found with the MPS containing PQ-1.¹¹⁶

The results mentioned above appear contradictory to the long history of safe use of PQ-1 in ophthalmic formulations, especially its widespread use in contact lens care solutions. However, it must be remembered that differences in experimental design, choice of assay, and formulation of drops used may affect the outcome of in vitro investigations which have produced contradictory results. Further, the formulations of MPS are complex, making it impossible to isolate the preservative as the causative agent.

Animal studies with PQ-I

The effect of PQ-1 on the ocular surface has been investigated in a number of animal models. Investigating ocular toxicity in a rat model demonstrated that after 11 days of twice-daily applications, high doses of PQ-1 (0.1% and 0.5%) were much less toxic than BAK (0.1% and 0.5%) for a variety of ocular surface evaluations including

fluorescein staining, impression cytology, in vivo confocal microscopy, and histology.⁵¹ Similar clinical observations were found in the rabbit eye after one day of multiple dosing of either BAK-preserved or PQ-1-preserved prostaglandin analog/beta-blocker combination drops. Eyes treated with PQ-1-preserved drops showed decreased ocular surface toxicity compared to the BAK-preserved medications.¹¹⁷ Differences between PO-1 and BAK have also been shown after four weeks instillation of prostaglandin analogs to the rabbit eye.¹¹⁸ The inflammatory cytokine interleukin IL-6 was significantly increased in tears from eyes treated with either of the BAK-preserved drops, and significantly decreased goblet cell density was also seen with one BAK-preserved drop. In contrast, the PQ-1-preserved drop showed similar results to the control.¹¹⁸

Evaluation of the corneal epithelial barrier in rabbit corneas following exposure to various artificial tears showed a significant difference between drops, with the greatest disruption seen with a BAK-preserved preparation compared to PQ-1-preserved drops. However, no difference was seen in the epithelial barrier when preservative-free formulations were used compared to the control, leading the authors to conclude that use of preservative-free drops is preferable for patients with severedry eye.⁷⁹ In a separate study, the ability of Systane[®] Lubricating Eye Drops (Alcon Inc., Fort Worth, TX) to protect the ocular surface from desiccation both in vivo and in vitro was assessed. It was concluded that for both situations, Systane[®] preserved with PQ-1, protected the cornea from desiccation, with significantly greater numbers of viable cells following exposure to the product, compared to drops containing either BAK or an alternative preservative (Purite[®]).¹¹⁹

Clinical studies with PQ-I

Confocal microscopy has been used to view corneal epithelial and Langerhans cells of eyes treated with travoprost preserved with either BAK or PQ-1. The BAK-preserved formulation resulted in significantly reduced tear break up time and epithelial cell density compared to healthy controls.¹²⁰ Although changes were seen in the eyes treated with PQ-1-preserved drops, the study concluded that the limited reaction of the corneal immune system to travoprost with PQ-1 could be considered as an indicator of better controlled corneal homeostasis and a less disturbed ocular surface compared to the BAK-preserved drop.¹²⁰

A comparison of four glaucoma medications, two preserved with BAK, one with PQ-1 and a preservative-free option examined the effect the medications had on the OSDI score from patients six months after starting glaucoma treatment.¹²¹ Travoprost preserved with PQ-1 resulted in a statistically significantly lower OSDI score than the other three drops, suggesting that it was the most well-tolerated drug of the four tested.¹²¹

Comparisons have also been made between drops used in dry eye disease. The tolerability of a preservative-free dry eye drop (Hylabak[®], Laboratoires Théa, Clermont Ferrand, France) was compared to a PQ-1-preserved drop (Systane[®], Alcon Inc., Fort Worth TX) in patients for a period of three months post LASIK surgery. As assessed by the primary outcome measure of fluorescein test score, there was no significant difference between the drops, with both being well tolerated, with no serious adverse events.¹²²

Comparison between BAK and PQ-1

Although both preservatives are quaternary ammonium molecules, they are significantly different in size, with different molecular properties and modes of action. Both BAK and PQ-1 appear to consistently perform as effective preservatives, with an absence of reports in the literature of concerns related to contamination of solutions that have been preserved with either of these chemicals.

Of the evidence currently available, across in vitro, animal model, and clinical studies, PQ-1 results in less disruption to the ocular surface compared to BAK. In contrast to BAK, more than 30 years of commercial use of PQ-1 have resulted in a consistently high safety record. While some changes can be induced in HCEC in vitro, few reports exist of significant clinically induced ocular complications through use of eye drops and contact lens solutions containing PQ-1. This appears to confirm significantly improved clinical performance and significantly reduced adverse physiological response compared to BAK. In comparison to signs and symptoms that occur with preservative-free eye drops, there are individual reports of PQ-1 being preferred,¹²¹ equivalent,¹²² or inferior.¹⁷

Polyhexamethylene biguanide

Polyhexamethylene biguanide (PHMB) is a biguanide that is efficacious against bacteria and *Acanthamoeba*.¹²³ It is predominantly used in contact lens solutions rather than dry eye preparations, so further detail on its effect on the ocular surface is outside the scope of this article.

Oxidizing preservatives

Sodium perborate

Sodium perborate, also known by the brand name GenAqua[®] (Alcon, Fort Worth, TX) and Dequest[®] (Thera Tears), is an

oxidative-type preservative which alters protein synthesis within bacterial cells through oxidative mechanisms²⁶ and is effective against bacteria and the fungus Aspergillus niger.¹²⁴ When combined with water, sodium perborate is converted to hydrogen peroxide.¹²⁵ Once applied to the eye, it uses enzymes present on the ocular surface, such as catalase, to decompose to oxygen and water.¹²⁴ Sodium perborate is one of the first oxidative preservatives and is still available in some dry eye preparations (Table 3). The idea of a "disappearing" or decomposing preservative is to deliver both antimicrobial activity in the solution and then cause minimal impact to the ocular surface on application. Previous review papers mention that low levels of hydrogen peroxide, 30-100 ppm, have been reported to cause sensations of stinging;125,126 however, clinical studies reporting this effect with sodium perborate are lacking.

A number of in vitro studies have been conducted, typically comparing the effect of BAK, sodium perborate, other alternative preservatives, and preservative-free formulations on HCEC.^{127–131} Across these studies, the general conclusion is that sodium perborate has a significantly less toxic effect on ocular corneal and conjunctival cells compared to BAK^{127–130} but that preservative-free preparations have the least effect on cell viability.¹²⁷

Stabilized Oxychloro Complex

Stabilized Oxychloro Complex (SOC) is available under the brand name Purite[®] (Allergan Inc., Irvine, CA). It is composed of 99.5% chlorite, 0.5% chlorate, and with trace amounts of chlorine dioxide. SOC is active against bacteria and viruses.¹²⁵ When in solution, SOC generates chlorine dioxide free radicals which provide the oxidizing antimicrobial activity of the preservative.¹²⁵ Once administered on the eye, SOC converts to sodium and chloride ions, oxygen, and water.¹²⁵

Results of an in vivo study using a rabbit model determined that use of glaucoma medications preserved with SOC resulted in significantly lower numbers of inflammatory cells in the corneal epithelium and less corneal damage than eyes that had been exposed to BAK-preserved formulations.⁴⁹ Similar findings were observed in another in vivo study examining the effect of different concentrations of SOC on the rabbit eye, concluding SOC-preserved drops were better tolerated than BAK-preserved drops.¹³² In a pattern seen with the clinical performance of other preservatives, while SOC results in fewer ocular surface changes compared to BAK, when compared to preservative-free formulations in vivo, SOC-preserved drops cause

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alterations to corneal epithelium and stroma not seen with preservative-free drops.¹³³ A further study on post-mortem rabbit cornea also showed that while both SOC-preserved and preservative-free artificial tears aided corneal healing after deliberate insult, the SOC-preserved drop resulted in significantly more corneal staining than the preservative-free option.¹³⁴

OcuPure[®] (Johnson & Johnson Vision Inc., Jacksonville, FL) is another preservative used in some multidose dry eye preparations. Closely related to Purite[®], it is a stabilized oxychloro complex with sodium chlorite. OcuPure[®] breaks down to sodium and chloride ions, oxygen, and water on exposure to light. Little published work exists on the effect of this preservative on the eye. Two versions of the same dry eye drop, one preserved with OcuPure[®] and a preservative-free option were one of the several artificial tears compared in terms of their cytotoxicity to HCEC.¹³⁵ In line with many other studies, the preservative-free formulation resulted in significantly less cytotoxicity compared to the OcuPure[®] preserved drop, with a BAK negative control producing a significantly higher amount of cytotoxicity than all other drops tested.

$\mathsf{Sofzia}^{\mathbb{R}}$

This is a proprietary ionic-buffered solution containing zinc chloride, borate, propylene glycol, and sorbitol.^{5,6,126} It functions as an oxidizing preservative and converts to non-toxic components on contact with cations on the ocular surface.⁶ Ocular surface benefits such as reduced conjunctival inflammation and corneal changes compared to BAK-preserved drops have been found in animal models.¹³⁶ Reduction in symptoms of dry eye, as quantified by OSDI scores, was reported in an open-label study which compared SofZia[®]- and BAK-preserved travoprost,¹³⁷ and clinical signs were improved after switching from BAK-preserved latanoprost to SofZia[®]-preserved travoprost.¹³⁸ Whilst SofZia[®] is available as a preservative in some medications for the management of glaucoma, it is not currently in use as a preservative in dry eye preparations.

Conclusion

The nature of DED is that it results in disruption to the ocular surface, tear film stability, osmolarity, and inflammatory state of the anterior eye. The use of topical artificial tears and lubricants is an important and widely used strategy in the management of DED. These therapies provide symptomatic relief as well as aiming to improve the physiological state of the ocular surface and tear film. Ideally, all components of a dry eye drop should avoid, or certainly minimize, inducing any detrimental effects to the eye. This aim, it can be argued, is particularly important in the case of DED, given the compromised state of the ocular surface and the chronic, progressive nature of the condition.

Multidose eye drops must employ some mechanism to maintain sterility of the solution over the desired period of use once the bottle has been opened. Unless a specially designed ABAK[®] or COMOD[®] type bottle is used, a multidose eye drop must contain a preservative. The most commonly used preservative is BAK. Whilst an effective agent for its primary role of preserving solutions, over its long history of use, considerable evidence has been produced which consistently demonstrates adverse effects on the ocular surface. These effects, which translate to clinically noticeable symptoms and visible signs, occur in a dose-dependent and time-dependent manner. The chronic nature of DED requires the use of topical eye drops often multiple times throughout the day, over a period of many years. Any agent which may further affect an ocular surface and tear film that has already lost homeostasis, with cumulative detrimental change occurring over time is clearly undesirable. A number of studies and review papers discuss avoiding the use of BAK-preserved eye drops in DED.

Switching to a preservative-free formulation, where available, clearly removes the potential detrimental effect of introducing a preservative to the ocular surface. Results from switch studies show improved signs and symptoms when drops are changed from BAK-preserved to preservative-free formulations. In agreement with clinical data, in vitro and in vivo studies demonstrate preservative-free drops result in the least disruption to the ocular surface at both a clinical and cellular level. The use of preservative-free drops is recommended for stage 2 management of severe DED. However, it may not always be clinically necessary or practical in terms of availability of drops, overall cost of single use or multidose (using novel bottle designs), or ease of use to consider preservative-free drops for every patient with dry eye, and as recommended in the TFOS DEWS II report, non-BAK-preserved drops remain in scope for stage 1 management of the disease (Figure 1).

A wide choice of multidose dry eye drops preserved with agents other than BAK are available. Broadly, the action of the preservatives used in these drops falls into two main categories. Oxidizing preservatives are designed

Suggested clinical decision tree for use of artificial tears in patients with dry eye disease (DED)

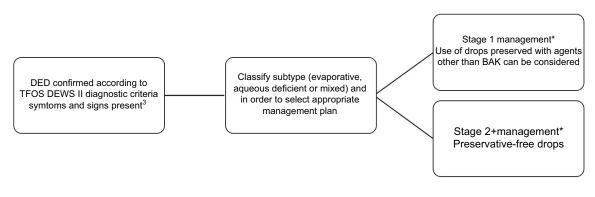


Figure 1 Decision tree for the use of preserved or preservative-free drops in the treatment of dry eye disease. **Note:** *Artificial tears may often be used as an adjunct therapy in combination with other management and treatment options as detailed by TFOS DEWS.⁴ When drops are considered, the flow diagram is intended to represent the conclusions from this review about the options for inclusion of preservatives in those formulations.

to decompose to harmless chemicals when the drop is exposed to light or the tear film. The little evidence available on the ocular performance of these preservatives generally demonstrates they induce significantly less change to the ocular surface than BAK.

The alternative preservative with the most evidence of its effect on ocular physiology is PQ-1. Having been available in contact lens solutions and eye drops for more than 30 years, it has been included in a number of clinical, in vivo, and in vitro studies. A quaternary ammonium molecule, it differs significantly from BAK in its size and mode of action. The literature consistently reports performance that is significantly less disruptive to the ocular surface and tear film compared to BAK. Unlike BAK, the large size of PO-1 prevents its uptake by mammalian cells, which is thought to contribute to the difference seen in its interactions with the cells of the corneal and conjunctival epithelium. The literature does not contain findings of dose-dependent and timedependent cumulative effects to the eye like those reported following exposure to BAK. Finally, the widespread use of MPS contact lens solutions preserved with PQ-1 adds relevant evidence of a preservative that is both efficacious and, in terms of contact lens wearers, results in comfort and physiological response comparable to preservative-free hydrogen peroxide systems.

In conclusion, the use of BAK-preserved drops should be avoided in DED. The prevalence of mild and moderate degrees of DED is likely to be closer to the upper estimates of overall DED prevalence and will therefore be encountered more frequently in clinical practice. Patients with mild-to-moderate DED can be managed with a wide range of alternatively preserved artificial tear and lubricants as well as preservative-free options, if required. The prevalence of severe DED is estimated to be at the lower end of the quoted range for DED. Among this less common population, where significant ocular surface changes are present, management should consist of preservative-free formulations, as recommended by the recent TFOS DEWS II report.

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Disclosure

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