Chronic stress moderates the impact of social exclusion on pain tolerance: an experimental investigation

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Background: Experiences of social pain due to social exclusion may be processed in similar neural systems that process experiences of physical pain. The present study aimed to extend the findings on social exclusion and pain by examining the impact of social exclusion on an affective (ie, heat pain tolerance) and a sensory component of pain (ie, heat pain intensity). Whether a potential effect may be moderated by chronic life stress, social status, or social support was further examined.

Materials and methods: A community-based sample of 59 women was studied. Social exclusion and inclusion were experimentally manipulated by using a virtual ball-tossing game called Cyberball in which participants were randomly assigned to either being excluded or being included by two other virtual players. Heat pain tolerance and intensity were assessed before and after the game. Potential psychosocial moderators were assessed via a questionnaire.

Results: The main finding of this study is that chronic stress moderates the impact of social exclusion on pain tolerance ($p < 0.05$). When chronic stress was high, socially excluded participants showed a lower heat pain tolerance than participants who were socially included. Contrary to the authors' hypothesis, pain sensitivity was increased in socially included participants compared with socially excluded participants after the game ($p < 0.05$).

Conclusion: Higher levels of chronic stress may enhance the vulnerability of affective pain processing to acute social exclusion.

Keywords: social pain, Cyberball, social inclusion, pain intensity, affective pain component, sensory pain component

Introduction

Previous findings indicate that the experiences of social pain (ie, the painful feelings following social exclusion) may rely on some of the same neurocognitive systems that process the experience of physical pain.¹ The most obvious connection between social and physical pain is the use of physical pain words to describe negative social experiences across different languages and countries.² From an evolutionary perspective, it has been suggested that both social exclusion and physical damage pose threats to individuals' survival. A system for processing physical pain is supposed to have developed early in the evolution and involves different components. The sensory-discriminative information about location, quality, and intensity of a noxious stimulus seems to be processed in the primary and secondary somatosensory cortices and the posterior insula. The affective-emotional component refers to the valence and the immediate affective response to a noxious stimulus. It has been linked to the dorsal anterior cingulate cortex (dACC) and the anterior insula (AI). Experiences of

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social pain have been associated with similar neurocognitive systems and may thus increase the affective component of physical pain.^{3–5} As human civilization advanced, this system provided the foundation for a system processing social pain which punishes individuals who do not avoid social exclusion.² Evidence for shared systems underlying social pain and physical pain comes from both animal and human research. For example, findings in non-human primates indicate that morphine, which is known for its analgesic effect, reduces separation-induced distress.⁶ Lesion and stimulation studies in animals suggest that the ACC, a region that has been linked to the affective component of pain, may also process distress associated with social separation and disconnection.^{7,8} Studies among healthy and clinical human samples have demonstrated that experiences of social pain (eg, poor social support, loneliness, and low social status) relate to a number of pain indicators.^{9–13}

In recent years, a growing number of studies in humans have examined the impact of social exclusion on psychological and physiological outcomes under laboratory conditions.^{14–17} The most frequently used method has been the Cyberball paradigm, a virtual ball-tossing game that has been demonstrated as a valid instrument to induce feelings of being socially included and excluded.¹⁸ Neuroimaging studies have shown that social exclusion (vs. inclusion) during Cyberball activates the dACC and the AI.¹⁹ In line with animal studies,^{7,8} these findings suggest that social exclusion may relate to the affective components of pain processing (ie, dACC, AI) rather than to the sensory components of pain processing such as the primary and secondary somatosensory cortices, as well as the posterior insula.^{1,20}

Little research has been done on the impact of Cyberball social exclusion on experimental pain. Eisenberger et al²¹ demonstrated that in the social exclusion condition, baseline sensitivity to pain (ie, lower heat pain unpleasantness threshold) was associated with greater self-reported social distress in female undergraduate students. In addition, for socially excluded participants, greater reported levels of social distress were associated with greater reported levels of pain unpleasantness to the thermal stimuli delivered at the end of the Cyberball paradigm. There were no significant differences between excluded and included participants in thermal pain unpleasantness ratings after Cyberball.²¹ A second study has shown that undergraduates who were socially excluded during the Cyberball task exhibit increased pain sensitivity (ie, an overall measure based on pain tolerance and pain threshold measures).²² It is important to note that analgesic responses may also result from the experience of

social threats, for example, if those threats are considered extremely strong and relate to the future.^{22–24}

The present study aimed to extend the existing findings on social exclusion and pain by examining the impact of social exclusion on both an affective component of pain (ie, heat pain tolerance) and a sensory component of pain (ie, heat pain intensity). With respect to the inconsistent findings in existing studies, whether a potential effect may be moderated by major psychosocial determinants of health such as chronic life stress, social status, and social support is further examined.^{25–29} High levels of chronic stress, as well as low social status and social support, may enhance vulnerability to acute social exclusion and have been found to increase the impact of social threats and other stressors on psychobiological pathways which may be of relevance for pain processing (eg, ACC activation, autonomic imbalance, endocrine and inflammatory responses).^{30–41} While previous research has predominantly included female undergraduate students,^{21,22} the present study examined a community sample of women between 18 and 65 years to increase validity.⁴² It was hypothesized that 1) socially excluded participants experience more pain compared to socially included participants, 2) social exclusion may predominantly affect the affective component of pain (ie, pain tolerance), and 3) the effects of social exclusion on pain are stronger in participants who rank high levels on psychosocial risk factors compared with participants who rank low levels on psychosocial risk factors.

Methods

Participants

Participants were 59 healthy women (mean age 35±12 years). They were recruited from the local community through advertisements, leaflets, and press releases in local newspapers. Only women were included since a number of recommendations suggest investigating female samples because of the greater prevalence of pain conditions in women and because of differences in pain processing between men and women. Furthermore, interaction effects of experimenter gender and participant gender should be avoided.^{43–45}

Exclusion criteria were chronic illness and health problems which may affect pain processing (eg, cardiovascular disease, neuropathy, diabetes, and Raynaud's phenomenon), as well as mental health conditions which may affect pain and attention, respectively (eg, psychotic symptoms, alcohol, and/or drug abuse). The study was approved by the ethics committee of the Philipps University of Marburg. Written informed consent was obtained from all participants for this study.

The Cyberball paradigm

Participants played a virtual ball-tossing game called Cyberball, a commonly used and valid instrument to manipulate social exclusion in laboratory settings.^{18,46} Participants were told that they would be playing the game with two other players in different rooms and they would be connected to these players via the Internet. In reality, there were no other players. Participants played with a preset computer program that displayed cartoon images of the participant and the other players on a computer screen. The program was set for 30 throws per game and lasted between 1.5 and 2.5 minutes. Participants were randomly assigned to either 1) a social inclusion condition or 2) a social exclusion condition. Individuals in the inclusion condition played the interactive ball-tossing game for the entire time. Individuals in the exclusion condition were included for the first three throws of the game and then excluded by the two virtual players who stopped throwing the ball to them.

Manipulation check

As a psychometric manipulation check, participants' current mood states were measured before and after the Cyberball game. For this purpose, six 10-point Likert scales ranging from "strongly disagree" to "strongly agree" were used to assess how 1) embarrassed, 2) anxious, 3) angry, 4) depressed, 5) frustrated, or 6) happy participants felt.

As a physiological manipulation check, heart rate variability (HRV) and heart rate (HR) were obtained from cardiovascular measurements by using a Polar RS800 cardiac monitor (Polar Electro Ltd., Kempele, Finland).

In the case of successful experimental manipulation, one would expect that participants who experience social exclusion exhibit higher intensities of negative mood states, lower intensities of positive mood states, and lower HRV, compared with participants who experience social inclusion.^{47,48}

Pain tolerance and intensity

Thermal stimuli from 32°C up to 52°C were employed to induce pain. Stimuli were delivered to the non-dominant forearm via a 3×3 cm Peltier-based thermode (TSA II: Thermal Sensory Analyzer, Medoc Ltd, Ramat Yishai, Israel). Heat stimulation started at 32°C and rose with a slope of 0.5°C/s. Individuals were asked to tolerate the heat stimulus as long as possible and then stop it by pressing a button when they could no longer stand it. When stopped, the temperature dropped back to baseline with a decrease of 10°C/s. Participants were not given any information about the actual temperature of

the stimuli during data collection. For further analyses, heat pain tolerance was determined by calculating the average of three measurements.

Heat pain intensity was assessed directly after each tolerance measurement by using a 10 cm long visual analog scale (VAS). The minimum was anchored with "no pain" and the maximum was anchored with "worst imaginable pain." For further analyses, an overall intensity mean value was computed by averaging the three intensity ratings.

Psychosocial moderators

Social support

Social support was assessed by using the short version of the Social Support Questionnaire (F-SOZU).⁴⁹ This 14-item self-report questionnaire combines several aspects of social support (ie, emotional support, practical support, and social integration) to a global social support score. Higher scores indicate a higher level of social support. This scale shows good psychometric-item properties and very acceptable reliability.⁴⁹

Subjective social status

Subjective social status (SSS, ie, perceived social standing) was assessed with the German version⁵⁰ of the MacArthur Scale of SSS.⁵¹ SSS, as assessed by this scale, refers to the individual's sense of their place on the social ladder. As in the English version, participants were asked to rate their place on two visual 10-rung social ladders: 1) in relation to those who are the best and worst off with respect to money, education, and respected jobs in Germany (SSS-G) and 2) in relation to those who have the highest and lowest standing in their social environment (SSS-SE). Lower scores indicate lower SSS. Of note, the English version of the second scale (SSS-SE) asks people about their standing in relation to people in their community. Because the word "community" has no semantic equivalent in German, it was replaced by the term "social environment."

Chronic stress

The short version of the Trier Inventory for the Assessment of Chronic Stress (TICS) was used to measure chronic stress.⁵² The TICS consists of 12 items which capture the intensity of self-perceived stress during the last 3 months in five life domains: chronic worrying, work-related and social overload, excessive demands, and lack of social recognition. The TICS provides an overall score for chronic stress. Higher scores indicate a higher level of chronic stress. The assessment achieves good profile reliability.⁵³

Procedure

All participants were tested individually. The examinations were conducted by a female student assistant. After giving written informed consent, participants completed sociodemographic and psychological questionnaires followed by baseline assessment of mood states, physiological measures, heat pain tolerance, and heat pain intensity. Subsequently, participants started playing the Cyberball game while physiological reactivity was recorded. When the game was finished, participants were asked to rate their mood states again followed by a second assessment of heat pain tolerance and heat pain intensity. Before completing the study with a thorough debriefing, individuals were asked whether they had already known about the Cyberball paradigm which none of the participants had.

Data analysis

Analysis of physiological raw data

For further analyses, a 2-minute resting interval before the beginning of the experiment and another 1.5-minute interval during the Cyberball game (the last 1.5 minutes before the game ends) were chosen. For quantification of HR and HRV, the most widely used time domain indices average HR (bpm), root mean square differences of successive heartbeat intervals (RMSSD), and in addition the percentage of successive intervals that differ by >50 ms (pNN50) were obtained.⁵⁴ Time domain variables were calculated because these are equivalent to frequency-domain variables as well as easier to perform.⁵⁵ Both RMSSD and pNN50 reflect short-term alterations of HRV and are considered to be predominantly a response to changes in parasympathetic tone and mainly the respiratory component of HRV. Despite being highly correlated to power spectral measures of respiratory sinus arrhythmia (RSA), it has been suggested that RMSSD and pNN50 are not significantly affected by changes in breathing rate.⁵⁶ All analyses were performed with Polar ProTrainer 5 (Polar Electro Ltd.) and Kubios HRV 2.0 software (Biomedical Signal Analysis Group, University of Kuopio, Kuopio, Finland).

Statistical analysis

Statistical analyses were carried out with SPSS Statistics version 21.0 for Windows (IBM Corporation, Armonk, NY, USA). Independent sample *t*-tests and chi-square tests were used to control for baseline differences between experimental groups. Analyses of covariance were used to examine the differences between participants in the exclusion condition

and participants in the inclusion condition in heat pain tolerance and heat pain intensity, as well as in mood states, and physiological measures. Corresponding baseline values were included as covariates. PROCESS for SPSS⁵⁷ was used to examine whether psychosocial factors moderate a potential impact of experimentally induced social exclusion on pain tolerance and pain intensity. Analyses for pain tolerance and pain intensity were adjusted for theoretical confounders such as age and oral contraceptives.^{58–60} All tests were two-tailed.

Results

Baseline measures and manipulation check

Baseline sample characteristics are shown in Table 1. There were no significant differences between participants in the social exclusion group and in the social inclusion group (all $p>0.1$) indicating successful randomization.

Table 2 shows the data after experimental manipulation. Compared to the participants in the inclusion condition,

Table 1 Baseline sample characteristics

	Inclusion (N=30)	Exclusion (N=29)
Age, years	34.8 (12.6)	34.2 (12.2)
Winkler social class index, OSS		
Educational level	5.4 (2.1)	5.3 (1.7)
Profession	3.7 (1.6)	3.6 (1.4)
Household net income	1.9 (1.4)	1.6 (1.1)
Chronic stress	1.6 (0.7)	1.6 (0.6)
Social support	4.2 (0.5)	4.1 (0.8)
Subjective social status, MacArthur scale		
National	6.2 (1.7)	5.5 (1.7)
Social environment	7.0 (1.5)	6.1 (1.8)
Mood states		
Embarrassed	0.3 (0.8)	0.03 (0.2)
Anxious	0.4 (0.6)	0.5 (1.5)
Angry	0.2 (0.5)	0.3 (0.8)
Depressed	0.7 (1.4)	1.0 (1.9)
Frustrated	0.5 (1.3)	0.5 (0.7)
Happy	4.6 (2.8)	4.2 (2.7)
Heart rate, bpm	75.0 (7.9)	77.3 (11.6)
Heart rate variability, HRV		
RMSSD	37.6 (14.7)	39.8 (22.5)
pNN50, %	16.3 (13.8)	14.5 (11.9)
Pain tolerance, °C	46.3 (2.3)	46.1 (2.2)
Pain intensity, VAS	6.3 (1.7)	5.9 (2.3)

Notes: Values shown as mean (SD) unless otherwise noted. Mean scores equal: educational level=apprenticeship/vocational school; profession=middle grade of the civil service/qualified employee; household net income=1000<1500 €.

Abbreviations: bpm, beats per minute; HRV, heart rate variability; OSS, objective social status; pNN50, percentage of successive R-R (heartbeat) intervals that differ by >50 ms; RMSSD, root mean square differences of successive R-R intervals; SD, standard deviation; VAS, visual analog scale.

Table 2 Measures after experimental manipulation

	Inclusion (N=30)	Exclusion (N=29)
Mood states		
Embarrassed	0.3 (0.8)	0.5 (1.4)
Anxious	0.3 (0.9)	0.4 (1.2)
Angry**	0.1 (0.5)	1.5 (2.2)
Depressed	0.6 (1.3)	1.2 (2.3)
Frustrated*	0.7 (1.8)	1.9 (2.2)
Happy**	4.9 (2.9)	3.7 (2.6)
Heart rate, bpm	77.2 (9.6)	81.5 (10.9)
Heart rate variability, HRV		
RMSSD	42.6 (21.6)	34.2 (16.8)
pNN50, % *	20.6 (14.7)	12.3 (10.1)
Pain tolerance, °C	46.9 (2.0)	46.6 (1.8)
Pain intensity, VAS *	6.9 (1.8)	6.1 (2.3)

Notes: Values shown as mean (SD). Differences between experimental conditions were analyzed using analyses of covariance (adjusted for baseline values): * $p < 0.05$; ** $p < 0.01$.

Abbreviations: bpm, beats per minute; HRV, heart rate variability; pNN50, percentage of successive R-R intervals that differ by >50 ms; RMSSD, root mean square differences of successive R-R intervals; SD, standard deviation; VAS, visual analog scale.

participants in the social exclusion group were more angry [$F(1, 56)=10.318, p=0.002$], more frustrated [$F(1, 56)=5.756, p=0.020$], and less happy [$F(1, 56)=7.972, p=0.007$]. Moreover, pNN50 values were significantly lower in the social exclusion group compared with the social inclusion group [$F(1, 47)=4.298, p=0.044$].

The effect of social exclusion on heat pain tolerance and intensity

Although there was no general group difference in pain tolerance [$F(1, 54)=0.17, p=0.68$], moderation analyses indicated that chronic stress affects the impact of social exclusion on pain tolerance, $b=-1.10$, 95% CI $(-2.01, -0.19)$, $t=-2.43$, $p<0.001$. When chronic stress was high, socially excluded participants showed a lower heat pain tolerance than participants who were socially included ($b=-0.86$, 95% CI $[-1.70, -0.02]$, $t=-2.04$, $p=0.046$). Figure 1 illustrates this moderation. At the mean value of chronic stress ($b=-0.11$, 95% CI $[-0.70, 0.49]$, $t=-0.36$) and when chronic stress was low ($b=0.65$, 95% CI $[-0.23, -1.53]$, $t=1.48$), there were non-significant effects ($p>0.1$). The relationship between social exclusion and pain tolerance was not moderated by social support or SSS ($p>0.1$). Results for pain intensity indicated that participants who experienced social exclusion reported significantly lower pain intensity ratings compared with the social inclusion group [$F(1, 54)=4.46, p=0.04$]. There were no significant moderator effects for chronic stress, social support, or SSS ($p>0.1$).

Figure 1 Chronic stress moderates the impact of social exclusion (vs. inclusion) on heat pain tolerance. When chronic stress is high (+1 SD), socially excluded participants show a lower heat pain tolerance than participants who are socially included. At the mean value of chronic stress and when chronic stress is low (−1 SD), there are no significant conditional effects ($p>0.1$). * $p<0.05$.

Abbreviation: SD, standard deviation.

Discussion

The present study aimed to extend previous research on social exclusion and pain by examining the particular effect of social exclusion on both an affective component of pain (ie, heat pain tolerance) and a sensory component of pain (ie, heat pain intensity). Whether a potential effect may be moderated by major psychosocial determinants of health such as chronic life stress, social status, and social support was further examined. The main finding of this study is that chronic stress moderates the impact of social exclusion on pain tolerance. Consistent with the authors' hypotheses, socially excluded participants with high chronic stress had a lower heat pain tolerance than those who were socially included in the Cyberball game. Thus, it appears that higher levels of chronic stress may enhance the vulnerability of affective pain processing to acute social exclusion. This finding is consistent with a study reporting increased psychological and physiological reactivity for individuals with chronic life stress after being challenged with an acute psychological stressor.⁶¹ It is also in line with previous research demonstrating that chronic life stress and other social stressors (eg, social exclusion) may cause hyperalgesia and increase physical pain distress.^{21,22,62–66} The underlying mechanisms of this finding are not clear. With respect to the growing evidence of overlapping neural systems for social stressors and physical pain, chronic stress may lead to alterations within the body's pain pathways.⁶⁶ For example, chronic stress has been suggested to cause increased activation in brain regions relevant for pain processing, such as the ACC, insula, and amygdala.⁶⁶ Stress-induced changes in neurotransmission and neuroendocrine systems relevant

for pain processing have also been found.⁶⁶ Changes may include a desensitization of the endogenous opioid system, increased glutamate, and decreased gamma-aminobutyric acid (GABA) expression in the dorsal horn of the spinal cord or dysregulation of the hypothalamo–pituitary–adrenal (HPA) axis. Such alterations may impair the body's ability to suppress pain, resulting in lower pain tolerance.^{1,19,24,66–68}

Contrary to the authors' hypotheses, an increase in the sensory pain component as defined by higher pain sensitivity ratings in socially included compared to socially excluded participants after the Cyberball game was found. This finding contrasts with a recent study by Canaipa et al⁶² who reported lower pain intensity ratings for socially included participants. Unlike us, however, they applied noxious electrical stimuli instead of thermal stimuli which might account for the different results. A possible explanation for this finding might be that participants perceived social inclusion as an indicator for a secure social environment. This may have increased their willingness to show vulnerability by stating higher pain intensity ratings after the game. This interpretation is supported by findings of higher pain reports of women in the presence of a same-sex friend⁶⁹ and also by models of social reinforcement in chronic pain syndromes.⁷⁰

The results of the present study seem to add to the growing evidence of overlapping neural systems for social stressors and affective pain processing. Although it is important to note that overlaps between these two systems do not necessarily describe specific mechanisms mediating between them. A strength of this study is that two different dimensions of pain (ie, pain tolerance as an affective component of pain, pain intensity as a sensory component of pain) were measured. Hence, it was possible to examine the specific impact of social exclusion versus social inclusion on both the components of pain processing. The findings of this study therefore extend previous research by suggesting that different components of pain may be differently affected by social exclusion. Another advantage of the current study is that pain stimuli were not delivered while participants were playing the Cyberball game, but right before and after the game. This procedure may avoid potentially distracting effects on pain perception.^{71–73} Since chronic stress is known to exacerbate existing pain,^{63,66} the findings of this study are also in accordance with recent recommendations for the clinical treatment of postoperative as well as chronic pain. Applying complementary methods to reduce social stressors and improve patients' mental well-being has been shown to be superior to an exclusively physical pain treatment.^{74–76}

This study has some limitations. The sample size is relatively small. Furthermore, because only participants from the

area of Marburg, Hesse (Germany), were included, the generalizability of the results of this study may be limited. The fact that subjects rated pain intensity after being exposed to different temperatures (the individual tolerance) might have had confounding effects on the results of this study for pain intensity. Future studies may use more distinct measures for affective and sensory pain components. They should replicate the authors' findings and also extend knowledge of the underlying mechanisms, for example by using neuroimaging techniques to examine the impact of social exclusion on both an affective and a sensory component of pain processing.

In conclusion, the findings of this study extend previous research on social exclusion and pain by suggesting that different components of pain may be differently affected by social exclusion. The main result is that socially excluded participants with high chronic stress had a lower pain tolerance than those who were socially included in the Cyberball game. Higher levels of chronic stress may enhance the vulnerability of affective pain processing to acute social exclusion.

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Disclosure

The authors report no conflicts of interest in this work.

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