Usability of a novel disposable autoinjector device for ixekizumab: results from a qualitative study and an open-label clinical trial, including patient-reported experience

Kristina Callis Duffin, Michael Bukhalo, Margaret A Bobonich, David Shrom, Fangyi Zhao, James R Kershner, Beth Pangallo, Catherine L Shuler, Jerry Bagel

1 Department of Dermatology, University of Utah School of Medicine, Salt Lake City, UT, 2 Arlington Dermatology, Arlington Heights, IL, 3 CWRU Schools of Medicine and Nursing, Case Western Reserve University Cleveland, OH, 4 Lilly Research Labs, Eli Lilly and Company, Lilly Corporate Center, Indianapolis, IN, 5 Psoriasis Treatment Center of Central New Jersey, East Windsor, NJ, USA

Background: Most biologic therapies for psoriasis are delivered via subcutaneous injection. Ixekizumab, an anti-interleukin 17A monoclonal antibody approved for patients with moderate-to-severe plaque psoriasis, is delivered subcutaneously via prefilled syringe or autoinjector. Here we report the results of an ixekizumab autoinjector usability study as well as the patient-reported experience with the autoinjector in a clinical trial.

Methods: The usability study enrolled 49 subjects (patients with a range of autoimmune conditions or their caregivers). Subjects were randomized to a trained or untrained group and were evaluated for their ability to perform an injection successfully when provided the device and the instructions for use. In the clinical trial, 102 subjects (patients with psoriasis or their caregivers) used the autoinjector to deliver injections of ixekizumab (80 mg every 2 weeks after a starting dose of 160 mg). At weeks 0, 4, and 8, subjects completed the subcutaneous administration assessment questionnaire, which assesses the ease of use and confidence with using an injection device.

Results: In the usability study, all subjects in the untrained arm performed successful injections, while two subjects in the trained arm had an injection failure. These incidences were not consistent with any pattern of issues with the device or the instructions for use. In the clinical trial, there were two injection failures of 674 total self-injections performed over 12 weeks. At the first use of the device, 95% of subjects either agreed or strongly agreed that the device was “overall easy to use”, and they felt “confident the dose was complete” according to the subcutaneous administration assessment questionnaire.

Conclusion: The ixekizumab autoinjector was used successfully by patients and caregivers with or without training. Subjects using the autoinjector in a clinical trial felt it was easy to use and felt confident while using it.

Trial Registration: NCT01777191.

Keywords: ixekizumab, autoinjector, ease of use, usability, confidence

Introduction

Psoriasis (Ps) is a chronic, immune-mediated inflammatory skin disease, and many patients with moderate-to-severe disease require continuous long-term systemic treatment. Although biologics have demonstrated efficacy, safety, and tolerability, long-term outcomes are dependent on the patients’ long-term adherence.1–5 Most biologic therapies are self-administered via subcutaneous injection. In patients with Ps, self-injection may be impacted by reduced fine motor skills due to comorbid rheumatoid arthritis.
PsA, RA, ankylosing spondylitis (AS), health care providers
1,000 patients with systemic lupus erythematosus (SLE), Ps, and Company, data on file) (Figure 2), which included over quantitative studies and three human factor studies (Eli Lilly the autoinjector were informed by 13 separate qualitative and ing 80 mg of ixekizumab (Figure 1). The design features of ixekizumab is a single-use device contain-

Methods

The autoinjector device

The autoinjector for ixekizumab is a single-use device containing 80 mg of ixekizumab (Figure 1). The design features of the autoinjector were informed by 13 separate qualitative and quantitative studies and three human factor studies (Eli Lilly and Company, data on file) (Figure 2), which included over 1,000 patients with systemic lupus erythematosus (SLE), Ps, PsA, RA, ankylosing spondylitis (AS), health care providers (rheumatologists and dermatologists), and caregivers from multiple countries (USA, Germany, Japan, France, and Italy).

Based on this qualitative and quantitative research, several design principles were identified: 1) the device should be easy to use by patients with a range of physical abilities or comorbid conditions impacting dexterity; 2) the device operation should be easy to understand; 3) patients should feel confident that they are delivering the dose successfully and using the device appropriately; and 4) the device can be safely used and disposed of. The autoinjector for ixekizumab has features consistent with these principles (Table 1 and Video S1).

To perform the injection, patients or caregivers first remove the base cap, and place the clear base flat against the skin at the injection site (Table 2). The flared base eliminates the need for pinching up the skin. Next, patients unlock the device and press the injection button. An audible click is heard indicating the start of the injection followed by a second click (<10 seconds from the first audible click) confirming that the injection is complete and that the needle has retracted.

Usability study design

Prior to conducting the usability study, the protocol, informed consent, advertising, and other supporting documents were reviewed and approved by the institutional review board (Batelle Memorial Institute IRB, Columbus OH, USA). All participants provided written informed consent before enrollment.

This usability study included patients with self-reported SLE, Ps, PsA, AS, or RA and caregivers with no professional health care-related training who had responsibility for administering care to other adults or juveniles (eg,
Usability of the ixekizumab autoinjector

All study subjects were aged 18 years and older. Subjects were excluded if they were physically unable to perform the protocol procedures, had a known hypersensitivity or allergy to sterile placebo or relatives, friends, or neighbors). All study subjects were pregnant, breastfeeding, or planned to become pregnant during the course of the study (patients only). Study subjects with self-reported past medical history of bleeding disorders, human immunodeficiency virus/acquired immunodeficiency syndrome, or hepatitis B or C (per reported medical history) were also excluded from the study.

The primary objective of the usability study was to evaluate the proportions of patients who perform successful injections with or without supplemental training. Enrolled subjects were randomized into one of two study groups (trained or untrained). All subjects completed a simulated health care practitioner office visit, in which they were provided with

![Diagram](https://www.dovepress.com/)

**Figure 2** Summary of research informing the design and validation of the autoinjector.

Abbreviations: AS, ankylosing spondylitis; Ps, psoriasis; PsA, psoriatic arthritis; RA, rheumatoid arthritis; SLE, systemic lupus erythematosus.

### Table 1 Summary of autoinjector features

<table>
<thead>
<tr>
<th>Design principle</th>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>Easy to use</td>
<td>The device should be easy to manipulate, with different ways of</td>
</tr>
<tr>
<td></td>
<td>holding or interacting with it for patients with a range of physical</td>
</tr>
<tr>
<td></td>
<td>abilities</td>
</tr>
<tr>
<td>Easy to understand</td>
<td>The device operation should be intuitive with minimal steps</td>
</tr>
<tr>
<td>Easy dose confirmation</td>
<td>Patients should feel confident that they are using the device</td>
</tr>
<tr>
<td></td>
<td>appropriately with confirmation that they are successfully delivering</td>
</tr>
<tr>
<td></td>
<td>their dose</td>
</tr>
<tr>
<td>Safe to use</td>
<td>The device can be safely used and disposed of</td>
</tr>
<tr>
<td></td>
<td>• Large dose button</td>
</tr>
<tr>
<td></td>
<td>• Wide body diameter with textured surface</td>
</tr>
<tr>
<td></td>
<td>• Large base cap</td>
</tr>
<tr>
<td></td>
<td>• Triangular base keeps device stable vertically or horizontally</td>
</tr>
<tr>
<td></td>
<td>• Wide flared base allows device to be held stably at the point of</td>
</tr>
<tr>
<td></td>
<td>• Clear base allows visualization of the injection site and drug solution</td>
</tr>
<tr>
<td></td>
<td>• Audible clicks at the beginning and end of the injection provide</td>
</tr>
<tr>
<td></td>
<td>• Easy-to-move lock prevents misfiring of the device</td>
</tr>
<tr>
<td></td>
<td>• A needle that retracts after the injection is complete</td>
</tr>
</tbody>
</table>

### Table 2 Tasks performed for injection

| Get ready                        | 1. Let autoinjector come to room temperature for 30 minutes after taking out of refrigerator |
|                                  | 2. Inspect the autoinjector to ensure:                                                      |
|                                  | a. solution does not look cloudy or discolored or contain small specks                     |
|                                  | b. it is not damaged or past expiration date                                                |
|                                  | 3. Choose injection site (thigh, abdomen, back of arm)                                      |
| Inject                           | 4. Make sure lock is in lock position                                                       |
|                                  | 5. Twist off cap                                                                           |
|                                  | 6. Place clear base flat against skin                                                       |
|                                  | 7. Unlock device                                                                          |
|                                  | 8. Press injection button and hold for 10 seconds                                            |
| Finish                           | 9. Dispose                                                                               |

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**Qualitative and Quantitative Research**

- 13 studies
- N=1,044 with RA, SLE, Ps, PsA, AS

**Human factors studies**

- 2 formative studies
  - N=52 with Ps, PsA, AS, SLE
- 1 summative study
  - N=49 with Ps, AS, RA, SLE

**Clinical trial**

- UNCOVER-A*
  - N=102 with Ps

*Primary objectives reported previously

**Results from these studies reported here**
basic prescription information about ixekizumab, including indication for use, dose, and dose frequency. Subjects assigned to the trained arm were further trained on the use of the device. The investigator guided subjects through the instructions for use and demonstrated the autoinjector by delivering an injection into an injection pad. The subject then performed a practice injection into an injection pad while the investigator observed, answered questions, and corrected for proper technique as needed.

After a decay period (≥1 day and ≤1 week) each subject performed an injection (patients self-injected and caregivers injected into an injection pad). The investigator provided an autoinjector prefilled with 1.0 mL of sterile placebo and the instructions for use of the device. The investigator then instructed the subject to follow the steps in the provided instructional material to perform an injection. Each injection was recorded as a success by the investigator if the participant administered the complete dose. All failures were investigated during an interview to understand the root cause and the extent to which the design of the device, carton, or instructions for use may have contributed to the failure.

UNCOVER-A study design: assessing the patient experience

The study design and primary results, including safety findings, for the UNCOVER-A trial were reported previously. Briefly, in this randomized, open-label, Phase III study, patients with moderate-to-severe Ps were assigned by a computer-generated random sequence to an injection device (prefilled syringe or autoinjector). Patients received 80 mg ixekizumab as one subcutaneous injection every 2 weeks, following a 160 mg initial dose at week 0 (baseline visit; administered as two 80 mg injections). At baseline, the first injection was demonstrated and performed by the investigator or staff. All remaining injections were performed by the patient or caregiver, and a study drug administration log was completed. The log documented the date, time, and location of administration; the administrator (patient or caregiver) of ixekizumab; whether ixekizumab was fully administered, and if not, what the reason(s) were from a list provided (study drug leaked from autoinjector, study drug leaked from injection site, hard to hold, autoinjector jammed during injection, study drug administration instructions were difficult to understand, or other). Site personnel completed a product complaint form for each operation failure reported on a study drug administration log.

The study received investigational review board approval for each site (Western Institutional Review Board, Puyallup, Washington, USA; University of Utah Institutional Review Board, Utah, USA), and all enrolled patients provided written informed consent.

The primary objective was to evaluate the pharmacokinetics of ixekizumab delivered via autoinjector or prefilled syringe. A secondary objective was to evaluate the patient/caregiver experience with the autoinjector using the subcutaneous administration assessment questionnaire (SQAAQ). The SQAAQ is a novel, 12-item, self-administered questionnaire that assesses ease of use of the device and patient confidence while using the device to administer a subcutaneous injection of drug (Table 3). This instrument has not yet been psychometrically validated. At weeks 0, 4, and 8 of the study, patients and injection assistants assessed their experience with the autoinjector using the SQAAQ. Each item was answered on a 7-point Likert scale ranging from “strongly disagree” to “strongly agree”. For each SQAAQ item, the number and percentage of patients who answered “strongly agree” or “agree” were summarized at weeks 0, 4, and 8 (observed case data). Here we report only results for those patients assigned to the autoinjector.

### Results

#### Baseline characteristics and disposition

Forty-nine patients or caregivers participated in the usability study. There were 14 males and 35 females with an average age of 53.5 years. The study included eight patients with SLE, eleven with RA, eight with PsA, nine with Ps only, and seven with AS.

Baseline characteristics of Ps patients participating in UNCOVER-A were previously reported. Briefly, 102 patients were assigned to use the autoinjector. Among these patients, the majority were male (70%) and Caucasian (93.1%) with a mean age of 46.8 years. Twenty-six percent

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**Table 3 SQAAQ questionnaire**

<table>
<thead>
<tr>
<th>Item</th>
<th>Response Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Easy for me to learn how to use</td>
</tr>
<tr>
<td>2</td>
<td>Easy for me to unlock</td>
</tr>
<tr>
<td>3</td>
<td>Easy to hold in my hand when I inject dose</td>
</tr>
<tr>
<td>4</td>
<td>Easy to inject my dose</td>
</tr>
<tr>
<td>5</td>
<td>Easy to know that my dose is complete</td>
</tr>
<tr>
<td>6</td>
<td>Easy to store device in refrigerator</td>
</tr>
<tr>
<td>7</td>
<td>Easy to remove needle shield/cover</td>
</tr>
<tr>
<td>8</td>
<td>Easy to pick up</td>
</tr>
<tr>
<td>9</td>
<td>Overall easy to use</td>
</tr>
<tr>
<td>10</td>
<td>Device is stable against skin during injection</td>
</tr>
<tr>
<td>11</td>
<td>Confident in ability to use the device</td>
</tr>
<tr>
<td>12</td>
<td>I am confident my dose is complete</td>
</tr>
</tbody>
</table>

Response options: (1) Strongly disagree; (2) Disagree; (3) Slightly disagree; (4) Neither agree nor disagree; (5) Slightly agree; (6) Agree; (7) Strongly agree

**Abbreviation:** SQAAQ, subcutaneous administration assessment questionnaire.
reported comorbid PsA and 38% had nail Ps, consistent with the study population of other Phase III trials of ixekizumab. Ninety-two percent of patients completed the 12-week treatment period.

Successful use of autoinjector: usability study

All untrained subjects completed a successful injection, while two patients in the trained arm failed to deliver a dose (Table 4). One patient was a 73-year-old female with SLE who was injection-naïve. This patient turned the locking ring back-and-forth several times while attempting to depress the injection button when it was in a locked position and ultimately abandoned the task. She had a number of comorbidities, including chronic pain, depression, and fibromyalgia and had 17 daily prescription medications, including some affecting cognitive function. The other injection failure occurred in a 56-year-old female with AS who was injection-experienced. This patient was unable to fully depress the injection button after unlocking the autoinjector. During the interview, she indicated that she had understood how to perform the injection, and no specific issues with the instructions for use were identified.

Patient-reported experience with the ixekizumab autoinjector: UNCOVER-A

In the UNCOVER-A study, patients or caregivers performed one injection at week 0 for the starting dose and one injection every other week for 12 weeks. After the first use of the autoinjector at week 0, ≥90% “agreed” or “strongly agreed” that each item in the SQAAQ (Figure 3). In addition, after the first use, 95% “agreed” or “strongly agreed” that the autoinjector was “overall easy to use” and 98% “agreed” or “strongly agreed” that the device was “easy to learn how to use”, “easy to unlock”, “easy to pick up”, and it was “easy to know the dose was complete”.

Device failures during UNCOVER-A

A total of 674 injections were performed over weeks 0, 2, 4, 6, 8, and 10. Of these 674 injections, there were two single occurrences of a failure to administer a complete dose. Both instances occurred at week 10 (sixth self-injection). In one instance, the patient, a 46-year-old man, reported drug leaking from the device, and this was due to a faulty device in which the needle did not deploy. In the other instance, the patient, a 54-year-old man, reported drug leaking from the injection site and this was likely due to the injection being too shallow into the epidermis.

Discussion

The use of biologic treatments over long time periods is common in the treatment of Ps, and is generally effective and safe. Autoinjection devices may improve treatment-related challenges, including injection anxiety, injection fatigue, and functional impairment. Furthermore, the use of autoinjectors positively correlates with medication adherence, which is known to be lower in patients with chronic diseases.

Qualitative and quantitative research with patients, caregivers, and health care professionals informed the design principles used for the ixekizumab autoinjector. There are many features that enable it to be used safely and easily with minimal errors or injection failures. The device has an ergonomic shape, grip, and dose button, which allow the device to be interacted with in different ways. There is a lock to prevent the device from misfiring. Its clear body allows the injection site and drug solution to be visualized so that there is confirmation that the full dose is delivered. In addition, audible clicks confirm the start and completion of the dose. Compared to other autoinjectors, it has a wider base, which eliminates the need to pinch up the skin.

The results presented here demonstrate that the ixekizumab autoinjector can be used by patients or their caregivers with or without training, and the vast majority of patients and caregivers report that the autoinjector was “overall easy to use” and that they were “confident using the device”. Furthermore, failures to deliver a complete dose were uncommon. The usability study demonstrated that the majority of patients with any of the represented autoimmune conditions or caregivers successfully performed injections with or
without training. Notably, all patients and caregivers in the untrained arm performed successful injections when provided the autoinjector and the instructions for use. The two failed injections, which occurred in the trained arm, were not consistent with any pattern of issues with the device or the instructions for use. Overall, while these data indicate that patients can self-inject with or without training, for some patients, additional training or injection support may be required (eg, injection performed by caregiver). The failure rate in this usability study is in line with other human factor studies of autoinjectors for biologic therapies for autoimmune diseases. 19–21

Consistent with the high rates of successful injection observed in the usability study, nearly all patients self-administered all of their doses successfully in UNCOVER-A. All patients performed injections successfully at week 0 (first use) and week 2, when errors would be most expected. There were two failed injections out of 674 total injections during the study (0.3%), which corresponds to one failed injection for one patient every 20 years according to ixekizumab's approved dosing regimen (17 injections per year). The two failed injections occurred at week 10 after each patient had already performed six successful injections. These data are consistent with usability testing in clinical trials of other autoinjectors that are currently available in Ps and RA. 19, 20, 21

The vast majority of patients with Ps or caregivers “agreed” or “strongly agreed” with each item of the SQAAQ at weeks 0, 4, and 8. Notably, at week 0, 95% considered it to be “overall easy to use” and 98% were “confident their dose was complete”. Patient/caregiver assessment of the autoinjector was consistent over time with the numbers of patients/caregivers agreeing or strongly agreeing with each item being similar or slightly increased between weeks 0 and 4 and between weeks 4 and 8. While formal comparisons were not conducted,
numerically more patients/caregivers agreed or strongly agreed with each question on the SQAAQ relative to the prefilled syringe used in this trial at each time point (Figure S1).

The SQAAQ is a novel instrument designed to assess confidence with using and ease of use of an injection device that has not yet been validated. There is no standard questionnaire or instrument that is employed to evaluate usability and patient preference for an injection device, and several different instruments have been used to evaluate the patient experience with autoinjectors in Ps and other disease states.\(^9,10,20–23\) Overall, the patient-/caregiver-reported data on the experience with the device presented in this report is consistent with other studies of autoinjector devices in Ps\(^9,10\) that also have high acceptance and convenience.

**Conclusion**

Patients with Ps and other autoimmune diseases often receive treatments that need to be self-administered in the form of a subcutaneous injection. As the complexity of a treatment regimen is associated with low patient adherence,\(^2\) autoinjector devices, which simplify injections, are intended to foster greater adherence to biologic regimens.\(^13\) Results from this study support the ease of use of this autoinjector as a method for subcutaneous delivery of ixekizumab in subjects with moderate-to-severe plaque Ps, and the use of the autoinjector may facilitate treatment satisfaction and adherence to long-term therapy. Further research is required to test the long-term impact on adherence to treatment with this autoinjector.

**Acknowledgments**

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**Author contributions**

KCD, MB, and JB participated in acquisition of data and interpretation of data. AG, CLS, JRK, BP, and FZ participated in study design, acquisition of data, and interpretation of data. DS and MAB participated in interpretation of data. The first draft of the manuscript was written by DS and critically revised by all authors. All authors agreed to submit the final version. All authors critically revised the paper and approved its final version, and take responsibility for its content. All authors contributed toward data analysis, drafting and critically revising the paper and agree to be accountable for all aspects of the work.

**Disclosure**

KCD is an investigator for and received research grants from Amgen, Eli Lilly, Janssen, Shifef, Abbvie, BMS, Celgene, Pfizer, Novartis, Xenopon, and served as a consultant for Amgen, Eli Lilly, Janssen, Shifef, Abbvie, BMS, Celgene, Pfizer, Novartis, and Xenoport; JB has been a speaker and received honoraria from Janssen, Abbvie, Novartis, Celgene, Leo and was an investigator for and received research grants from Janssen, Abbvie, Novartis, Celgene, Leo, Boehringer Ingelheim, and Eli Lilly and was a consultant for and received honoraria for Eli Lilly. MAB and MB have no disclosures; DS, AG, CLS, BP, JRK, and FZ are employees at and stockholders of Eli Lilly. The authors report no other conflicts of interest in this work.

**References**


Usability of the ixekizumab autoinjector

Figure S1 Patient responses to the SQAAQ weeks 0–4 and 8 (observed case data) – prefilled syringe group.

Notes: The proportion of patients that agreed or strongly agreed to each item of the SQAAQ is shown. Missing data were not imputed.

Abbreviation: SQAAQ, subcutaneous administration assessment questionnaire.

Video S1 Ixekizumab autoinjector.