Medical device-related pressure ulcers

Joyce M Black1
Peggy Kalowes2
1Adult Health and Illness Department, College of Nursing, University of Nebraska Medical Center, Omaha, NE, 2Nursing Research and Innovation, Long Beach Memorial Miller Children's & Women's Hospital, Long Beach, CA, USA

Abstract: Pressure ulcers from medical devices are common and can cause significant morbidity in patients of all ages. These pressure ulcers appear in the shape of the device and are most often found from the use of oxygen delivery devices. A hospital program designed to reduce the number of pressure ulcers from medical devices was successful. The program involved the development of a team that focused on skin, the results were then published for the staff to track their performance, and it was found that using foam dressings helped reduce the pressure from the device. The incidence of ulcers from medical devices has remained at zero at this hospital since this program was implemented.

Keywords: pressure ulcer, medical device related

Introduction
Pressure ulcers (PrUs) occur in soft tissues subjected to pressure. These soft tissues include tissues beneath medical devices used for monitoring or treatment. Medical device-related pressure ulcers (MDR PrUs) are becoming increasingly common in all settings and in all age groups and are often reported to various US state health departments and the National Database of Nursing Quality Indicators, revealing their incidence and seriousness.1 These ulcers can be more complicated than preventing usual PrUs because the device may be an essential diagnostic/therapeutic component of treatment. This review paper addresses the issues of PrUs beneath medical devices, presents options for prevention, and discusses a quality improvement (QI) project on MDR PrUs.

Definition
PrUs related to the use of medical devices are areas of localized injury to the skin or underlying tissue as a result of sustained pressure from a device2 (Figure 1). The soft tissue injury usually mimics the shape of the device, which is often rigid or secured with tight dressings. These PrUs can evolve into full-thickness PrUs due to the lack of adipose tissue in many of the areas of ulceration.

Prevalence and incidence
Little data have been published on PrUs from medical devices prior to 2000. In 1995, Davis et al reported that the incidence of occipital ulcers from cervical neck collars was 33% after 5 days of use and 44% when the collar was used over 5 days. Half of the ulcers were full thickness in this study.3
Pediatric and neonatal PrUs can develop quickly due to the relative skin intolerance and physiological immaturity. In 2003, Curley et al published the first prospective data on medical device ulcers in children between the ages of 21 days and 8 years. The overall incidence of ulceration was 27%, with 8% of children ulcerating from medical devices. The oxygen saturation probe, bi-level positive airway pressure mask, and endotracheal (ET) tubes were the most common devices (74%). Preventive skin care included rotating the device, securing the ET tube closer to the mouth, and padding the skin under oxygen masks and the nasal bridge. The incidence of PrUs from continuous positive airway pressure devices in premature infants has been shown to be inversely correlated to the baby’s gestational age. Babies <28 weeks of gestational age had a 90% PrU rate, compared to a 28% rate in babies 32 weeks and older. An integrative review of PrUs in children from medical devices listed more than 22 items associated with ulcers. The paper also reported that over a 2-year period, 0.5% (N=138) of pediatric patients of the 2,745 patients who were surveyed developed PrUs from medical devices.

VanGilder et al reported on the prevalence of MDR PrUs from a large acute-care data set (N=86,932 patients). Among all the ulcers identified, 1,631 (9.1%) were described as “device-related”; of these, 785 were acquired in the facility and 360 were full-thickness wounds. The most common anatomic locations for device-related ulcers were the ear (20%), followed by the sacral/coccyx region, heel, and buttocks.

In 2010, Black et al conducted a secondary analysis of eight quarterly incidence and prevalence studies in 2,079 patients in a Midwestern academic medical center. The overall PrU incidence was 5.4%; 83 patients had 113 PrUs. Medical devices were the cause of 34.5% of the ulcers, which included stage 1 (35%), stage 2 (32%), stage 3 (3%), deep tissue injury (6%), and 24% unstageable ulcers. This seminal study found PrUs from medical devices on 14 body areas, predominately on the ears (35%) and lower leg (11%) and also reported that patients with medical devices were 2.4 times more likely to develop a PrU.

Ayer et al reported on the prevalence over 11 months of MDR PrUs in a long-term acute-care setting. Data were reported on 304 facility-acquired PrUs; 44% were from medical devices. Among these, 14% of ulcers were stage 1, 50% were stage 2, and 36% were stage 3 PrUs. The ulcers were predominately on the heel and leg from boots, braces, or splints; on the face and neck from oxygen delivery devices; and on the perineum from urine or fecal drainage tubing.

Some of the most extensive work was reported by Apold and Rudrych using data from the state of Minnesota. The greater majority (70.3%) of PrUs from medical devices were on the head, face, or neck from cerebral collars, oxygen tubing, and nasogastric tubes, and 20.3% were on the heel, ankle, or foot from immobilizers, support stockings, and boots. Nearly one-third of serious PrUs were those from medical devices.

The frequency of ulceration varies by the type of device. Table 1 lists the ranges of incidence of PrUs by the medical devices. Devices for oxygen delivery and airway management have the highest reported PrUs (Figure 2). The priority placed on the airway often leads to tight securements, leading to ulcers from the securement device (eg, lip ulcers from tape to secure the ET tube), a tight device to maintain a seal (eg, facial ulcers from noninvasive positive pressure ventilation [NIPPV]), or tightening the tubing to prevent dislodgement (eg, tightening up the nasal cannula, leading to ulcers on the ears or face). Jatana et al reported that 13% of children with NIPPV develop ulcers and 6% of them develop necrosis of the columella.

**Characterization**

MDR PrUs should be differentiated from immobility-related hospital-acquired pressure ulcers (HAPUs) by examining the location of the HAPU; immobility-related HAPUs frequently occur over a bony prominence or tissue exposed to pressure from a support surface, and MDR HAPUs often mirror the shape and location of a medical device. Common risk factors for both HAPU categories included immobility, inactivity, sensory deficits, moisture, friction, shear, nutritional deficiencies, and/or poor oxygenation.

A unique aspect of MDR PrUs is a rigid plastic material used to construct several medical devices as the source of the external pressure. For example, devices for monitoring (arterial lines), prevention (heel off-loading devices), or
### Table 1 Incidence by type of device

<table>
<thead>
<tr>
<th>Type of device</th>
<th>Frequency of ulceration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arterial line</td>
<td>Unreported</td>
</tr>
<tr>
<td>Cervical collars</td>
<td>9.7%–23.7%/19,27; 33% ulceration in 5 days, 44% over 5 days; ulceration increased 66% for every 1 day in the device1</td>
</tr>
<tr>
<td>Ear</td>
<td>Up to 33%20</td>
</tr>
<tr>
<td>EEG leads</td>
<td>Unreported20</td>
</tr>
<tr>
<td>Elastic stockings</td>
<td>12%3</td>
</tr>
<tr>
<td>ET tube</td>
<td>10.5%/17</td>
</tr>
<tr>
<td>Fecal containment device</td>
<td>14.7%6</td>
</tr>
<tr>
<td>Nasogastric tubes</td>
<td>8%9</td>
</tr>
<tr>
<td>Nasal cannula</td>
<td>12.9%–47%/22,23</td>
</tr>
<tr>
<td>Nasal cannula</td>
<td>33% in children4</td>
</tr>
<tr>
<td>Noninvasive positive pressure masks (CPAP or BiPAP)</td>
<td>17%–97% without padding20,35,37; 13%–43% in children6</td>
</tr>
<tr>
<td>(CPAP or BiPAP)</td>
<td></td>
</tr>
<tr>
<td>PEG tubes</td>
<td>5.6%3</td>
</tr>
<tr>
<td>Pulse oximetry</td>
<td>9% in children23</td>
</tr>
<tr>
<td>Splints (wrist, leg)</td>
<td>12%–17%/22,24</td>
</tr>
<tr>
<td>Tracheostomy</td>
<td>8.1%25</td>
</tr>
<tr>
<td>flange and ties</td>
<td></td>
</tr>
<tr>
<td>Urinary catheter</td>
<td>14.7%6</td>
</tr>
</tbody>
</table>

**Abbreviations:** EEG, electroencephalography; ET, endotracheal; CPAP, continuous positive airway pressure; BiPAP, bi-level positive airway pressure; PEG, percutaneous endoscopic gastrostomy.

---

Figure 2 PrU from the securement straps around the neck in a patient with a tracheostomy.

**Abbreviation:** PrU, pressure ulcer.

---

Figure 3 PrU from the ear lobe by a pulse oximeter and reported that 20.7 mmHg pressure was applied to the lobe. This pressure was 0.24 pounds of force exerted over 0.3 square inches.12 This study does not show causality; however, it bears light on the intensity of pressure from some devices (Figure 3).

Patients with inflammatory diseases who develop edema from fluid resuscitation or inflammation can be injured from devices that become too tight. These issues are aggravated by inappropriate sizes or selections of products; when elastic stockings are applied that are too small, the patient may roll the stocking down to relieve pressure in the thigh. Microclimate (heat and humidity at the skin–device interface) also increases the risk of ulceration by creating maceration of skin and decreased tolerance of pressure.

### Appearance/staging

PrUs from medical devices on the skin are characterized by changes in skin color or the appearance of an ulcer in the location of the medical device. When the ulcer involves the skin, these ulcers can be staged using the international PrU staging system.13 Ulcers on mucous membrane should not be staged.14 The anatomy of mucous membrane is not the same as skin and underlying soft tissue. Nonblanchable erythema is not visible on mucous membrane, and the base of the mucous membrane-covered tissue does not include muscle, tendon, ligaments, or bones. If cartilage is exposed, the ulcer can be staged as a stage 4 PrU.15

### Experience in clinical practice

Each of the many medical devices has unique aspects to the risks of ulceration and prevention plans. Any prevention plan...
must begin with obtaining the correct size of the medical devices such as elastic stockings and heel off-loading devices. One-size-fits-all does not apply here.

Prevention plans must be comprehensive. These are presented in Table 2. Instituting measures to prevent harm from medical devices is paramount. Clinicians should be familiar with the medical devices that have been problematic in their health care system. Clinicians should be familiar with best practices that prevent MDR HAPUs for every medical device in use in their health care institution. Ulceration of the face and occiput from a neck collar is often due to fear of injury to the cervical spine if the collar is loosened and the patient moves.

Table 2 Devices, issues, and suggested preventive practices

<table>
<thead>
<tr>
<th>Devices</th>
<th>Issues leading to ulceration</th>
<th>Suggested methods to reduce risk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arterial line</td>
<td>Often placed prior to fluid resuscitation or edema</td>
<td>Loosen and retape tubing after 24–48 hours</td>
</tr>
<tr>
<td>Cervical collars</td>
<td>Need to stabilize cervical spine until ligamentous damage can be ruled out</td>
<td>Change to softer collar, pad collar at occiput, remove collar daily to inspect, change pads to keep face/neck dry</td>
</tr>
<tr>
<td>Ear</td>
<td>Tubing can be tightened to hold on the face. Ears are thinly covered cartilage, so development of full thickness wounds occurs rapidly</td>
<td>Pad areas of the face in contact with the tubing, use silicone oxygen tubing</td>
</tr>
<tr>
<td>EEG leads</td>
<td>Secured with glue for long-term reading of EEG to diagnose epilepsy</td>
<td>Use of EEG cap has reduced ulcerations</td>
</tr>
<tr>
<td>Elastic stockings</td>
<td>Often placed prior to fluid resuscitation or postoperative edema, used on patients with peripheral vascular disease</td>
<td>Measure to determine size, do not guess; remove twice daily to inspect skin on heels</td>
</tr>
<tr>
<td>Fecal containment device</td>
<td>Tubing too short to reach the side of the bed; ports of tube hidden in abdominal/perineal folds or under scrotum</td>
<td>Check location of tubing with each reposition, especially in the perineum, secure tubing to the bed leaving slack in the tubing</td>
</tr>
<tr>
<td>Nasal cannula</td>
<td>Device slips from the nares leading to tighter securement</td>
<td>Pad the oxygen tubing or behind the ears, use silicone oxygen tubing</td>
</tr>
<tr>
<td>NT/ET tube</td>
<td>Need to secure device to prevent migration and accidental extubation</td>
<td>Secure tube with device that allows tube to move (avoid tape), move ET tube often, for example, with each turn in bed, cushioning the nasal ala with a hydrocolloid dressing reduced alar PrUs by 40% and severity of wounds</td>
</tr>
<tr>
<td>Nasogastric tubes</td>
<td>Secured to cheek which puts tension on the tube in the nares</td>
<td>Secure with device that “floats” the tube in the nares, move the tube when the patient’s head is turned, change to soft feeding tubes when able</td>
</tr>
<tr>
<td>Noninvasive positive pressure masks (CPAP/BiPAP)</td>
<td>Urgency to place and secure tightly to prevent leaks, thin skin over bridge of nose</td>
<td>Pad the bridge of the nose and cheeks before placing, apply silicone dressings to the nare for infants in nasal CPAP, alternate between full face mask and smaller masks, rotate sites of CPAP, use face mask with silicone pads</td>
</tr>
<tr>
<td>PEG tubes</td>
<td>Stoma can enlarge and leak HCl acid on to abdomen</td>
<td>HCl acid blockers for short-term use, skin protection with cyanoacrylate rather than dressings (dressings hold HCl acid on to the skin), rotate tube daily</td>
</tr>
<tr>
<td>Pulse oximetry</td>
<td>Oximetry clip used in hypoxic patients’ ears to obtain reading; metal clip form of oximetry probe can exert high amounts of pressure on a small area of soft tissue</td>
<td>Move device from ear to ear with each movement of the patient’s head or body</td>
</tr>
<tr>
<td>Splints (wrist, leg)</td>
<td>Often secured with wraps; doctors’ orders may be unclear about removal of splint for skin assessment and care</td>
<td>Rewrap device if edema develops, clarify orders to remove splint, observe for any signs of pressure and pad as needed</td>
</tr>
<tr>
<td>Tracheostomy</td>
<td>Sutured tightly to secure airway; difficult to place dressings for padding under edematous tissue; ulcers develop in posterior neck folds</td>
<td>Work with doctors who place the tracheostomy to determine if suture can be removed at day 5, work with RTs to change ties with trach care, determine if RT or nurses will change securement straps, use thicker, wider foam collar straps to pad skin, pad skin around stoma with thin, breathable dressings, check for ulcers beneath straps on each shift, look closely at securements in neck folds, find ties and move them daily, line entire neck with dressings, silver dressings reduced ulcers and peristomal skin injury</td>
</tr>
<tr>
<td>Urinary catheter</td>
<td>Tubing too short to reach the side of the bed; ports of tube hidden in abdominal/perineal folds or under scrotum</td>
<td>Check location of tubing with each reposition, pad tubing ports, secure tubing to leg or lower abdomen (males) and leave slack in tubing</td>
</tr>
</tbody>
</table>

Abbreviations: EEG, electroencephalography; NT, nasotracheal tube; ET, endotracheal; PrUs, pressure ulcers; CPAP, continuous positive airway pressure; BiPAP, bi-level positive airway pressure; PEG, percutaneous endoscopic gastrostomy; MD, medical devices; RT, respiratory therapist.
his head. Ulcers within tracheostomy stoma and beneath securement straps behind the neck need to be addressed by nurses and respiratory therapists. Using bundled interventions worked best. Ulcers from oxygen tubing were noted in patients who were not using oxygen prior to hospitalization. Ulceration of the heel and leg from elastic stockings, splints, or heel off-loading devices can occur when these devices are used in patients with compromised circulation. Deep tissue injury ulcers can develop quickly in these patients. Obese individuals are also at risk because tubes and medical devices can become compressed and hidden by large or deep skin folds.

Devices should be secured using tape and/or straps without tension. A number of studies have used dressings to pad the skin between the medical device and the skin and reduced ulcers. Due to the urgency of getting a secure airway and improving oxygenation or ventilation, it will be difficult to ask practitioners to wait while someone gets padding for the nose. Bundling the most common devices (eg, NIPPV masks) with preventive dressings will aid in getting the dressing on at the time of placement without delaying the process.

Examining the skin is a crucial component of prevention, for example, changing the location or repositioning the device at routine intervals if possible. In one large study, >74% of MDR PrUs were not identified until they were stage 3, 4, or unstageable. They also found that 63% of cases had no documentation of skin inspection, device removal, or pressure relief. Because many devices are on critically ill patients, examining the skin during the hand-off from nursing shift to nursing shift is an excellent way to have adequate help to hold the patient and examine the skin. The National Pressure Ulcer Advisory Panel created teaching posters on medical device ulcers. They can be found at npuap.org.

In 2012–13, a western US hospital had reduced the incidence of traditional PrUs on the sacrum, coccyx, and heel from 5.9% to 0.1% using an evidence-based (EB) SKIN (Support surface, Keep the patient moving, Incontinence management, Nutritional support) bundle including a five-layered foam-bordered dressing (Mepilex® Border Sacrum by Mölnlycke). Thus, the number of MDR PrUs became much more transparent. Using the Plan-Do-Study-Act model, an actionable plan to sustain improvement was developed. The first step was a small test of change, and preventive dressings were placed beneath all tracheostomy plates and other respiratory devices, particularly in the Neonatal Intensive Care Unit and Pediatric Intensive Care Unit (PICU). Results were apparent, and the ulcer rate decreased. So, an interdisciplinary team (Pediatric Clinical Nurse Specialist; Director of Nursing Research, Registered Nurses, Medical Doctors, Physical Therapist, and Wound Program Director) was developed to design a broader performance improvement process. This team conducted a root cause analysis on the MDR PrUs (N=21). Using data on the location, the specific device involved, and compliance with existing SKIN bundle, a fact sheet was developed to aid in identification of these ulcers. EB interventions including frequent skin and device assessments, reducing the moisture interface, and padding the skin were included. To improve compliance, Long Beach Memorial Miller Children’s & Women’s Hospital developed an interdisciplinary “Skin Surveillance Team” to review and discuss patients who are at high risk for skin breakdown. The team met every Tuesday and Thursday in General Pediatrics and on Monday and Thursday in Adult intensive care units. Patient and family education was also provided about preventive measures for the skin during the hospitalization and at home. A booklet was developed for the patient and family to explain how ulcers form and their role in prevention (Figure 4).

The Pressure Ulcer Prevention Model© with EB bundled skin prevention strategies was fully launched at the end of 2013 (Figure 5). Skin bundles are universal preventive precautions for all patients. Reported outcomes have been
Chronic Wound Care Management and Research 2016:3

Figure 5  Model developed for the reduction of HAPUs.

Abbreviations: HAPU, hospital-acquired pressure ulcer; NSRAS, neonatal skin risk assessment scale; WOCN, wound, ostomy, continence nurse; MD, Medical Doctor; LB, Long Beach; EB, evidence-based.
Incidence and prevalence data, along with compliance with the Prevention Model interventions, including MDR PrUs and SKIN bundle were tracked. Results show an absolute reduction of MDR PrUs from 0.06% incidence of stage 3+ MDR HAPUs per 1,000 patient days to zero in pediatrics (benchmark 0.0%–0.04%). Among adults and elders, the cumulative incidence was reduced from 0.28% to zero with benchmark 0.05%–0.09%. The hospital has sustained a “zero zone” incidence among adults and pediatric patients for PrUs overall, receiving a top performing, “Clinical Excellence Award” from CALNOC (the California Collaborative Alliance for Nursing Outcomes), for the past 3 years. Coyer reported that systematic and ongoing assessment of the patient’s skin and risk for pressure injuries as well as implementation of tailored prevention measures are central to preventing pressure injuries in the critically ill. Visscher et al found similar results through the use of a team; the PrU rate in the PICU was 14.3/1,000 patient-days during the QI development and 3.7/1,000 patient-days after QI implementation (P<.05), achieving the aim of 50% reduction. The PICU rates of stages 1, 2, and 3 conventional and device-related PrUs also decreased after the QI intervention. However, they also reported that the PrU rate in the Neonatal Intensive Care Unit did not change significantly over time but remained at a mean of 0.9/1,000 patient-days, primarily due to an increase in MDR PrUs associated with pulse oximeters, cannulas and positive pressure devices.

Sustainability of the success of any program takes effort and requires executive and clinical leadership support, along with clinical staff commitment to “achieve and sustain zero”. Long Beach Memorial Miller Children’s & Women’s Hospital has instituted these interventions to achieve success:

- House wide interdisciplinary PrU prevention team
- Dashboards/visibility boards displaying data
- Quarterly house-wide PrU prevalence study, focus on MDR PrU prevention
- Use and auditing the electronic medical record for adherence to set group of preventive interventions used on all patients (often called a SKIN care bundle)
- Skin surveillance rounds/daily huddles in all units; skin champions
- Application of layered bordered foam dressings per protocol for cushioning beneath devices (Figure 6)
- Hourly intentional rounding (patient/family education) and daily staff safety huddles

In order to examine the problem of MDR PrUs, hospital adverse event reporting programs should mandate the question “was this pressure ulcer due to a medical device?” If yes is answered, there should be a required field to document the specific medical device involved. A root cause analysis should be done to examine compliance with prevention plans. Focused educational initiatives can then be targeted to avoid specific HAPUs. Reporting of MDR HAPUs should specify the specific medical device and total device days. An opportunity exists for state and national groups to develop a registry in order to track the types of devices associated with PrU formation. Many devices in use today have not been redesigned and could benefit from future study on their design, safety features for high-risk patients, and improvement outcomes. There are limited data on the outcomes of these ulcers. Coyer reports on a small sample with only 4 of 11 healed at discharge.

Conclusion

Although the pressure mechanism of soft tissue injury and staging is similar for immobility-related and device-related PrUs, risk assessment and the focus of prevention and management are different. Some simple interventions,
such as padding high-risk areas, will reduce the intensity of the pressure. It is imperative that the skin be examined for early signs of pressure and that devices are chosen to fit the patient’s body habits.

Disclosure

Joyce M Black serves as a consultant to Molnlycke Health Care. The authors report no other conflicts of interest in this work.

References

39. Joyce M Black serves as a consultant to Molnlycke Health Care. The authors report no other conflicts of interest in this work.