

# Characterizing weekly self-reported antihypertensive medication nonadherence across repeated occasions

Corrine I Voils<sup>1,2</sup>  
Heather A King<sup>1</sup>  
Brian Neelon<sup>1,2</sup>  
Rick H Hoyle<sup>3</sup>  
Bryce B Reeve<sup>4</sup>  
Matthew L Maciejewski<sup>1,2</sup>  
William S Yancy Jr<sup>1,2</sup>

<sup>1</sup>Health Services Research and Development, Durham Veterans Affairs Medical Center; <sup>2</sup>Department of Medicine, Duke University;

<sup>3</sup>Department of Psychology and Neuroscience, Duke University;

<sup>4</sup>Department of Health Policy and Management, University of North Carolina at Chapel Hill, NC, USA

**Background:** Little is known about weekly variability in medication nonadherence both between and within persons.

**Purpose:** To characterize medication nonadherence across repeated, closely spaced occasions.

**Methods:** This prospective cohort study comprised four unannounced telephone assessment occasions, each separated by approximately 2 weeks. On each occasion, adult outpatients taking at least a single antihypertensive medication completed a measure of extent of, and reasons for, nonadherence.

**Results:** Two hundred and sixty-one participants completed 871 (83%) of 1,044 occasions. Nonadherence was reported on 152 (17.5%) of 871 occasions by 93 (36%) of 261 participants. The most commonly endorsed reasons for nonadherence were forgetting (39.5%), being busy (23.7%), and traveling (19.7%). Among 219 participants completing at least three occasions, 50% of the variability in extent of nonadherence was a result of within-person fluctuations, and 50% was a result of between-person differences.

**Conclusion:** Interventions to reduce nonadherence should be informed by variability in the extent of nonadherence and specific reasons for nonadherence.

**Keywords:** adherence, compliance, hypertension, intraindividual variability

## Introduction

Nonadherence to antihypertensive medications is common, occurs for a number of different reasons, and results in suboptimal blood pressure control, cardiovascular events, mortality, and increased health care costs.<sup>1</sup> Several interventions have been developed to reduce antihypertensive medication nonadherence. These interventions consisted of simplified dosing, education, motivational techniques, and skills training.<sup>2-4</sup> Although some of these interventions improved adherence relative to usual care, effect sizes were small, leading to calls for more effective interventions.<sup>1</sup>

Interventions could be more effective if they considered both between- and within-patient variability in nonadherence. Such knowledge can be obtained by repeatedly assessing individuals over the course of relatively closely spaced occasions. When such data are collected, they are often analyzed using a mean summary score (eg, electronic drug monitoring data are averaged across days), which masks any variability in medication nonadherence.<sup>5</sup> Nonadherence could fluctuate between individuals, as well as within individuals across measurement occasions as various contextual or personal challenges become more or less salient. Understanding variability in medication nonadherence between and within patients would allow better matching of interventions to patient circumstances, thereby improving outcomes.

Correspondence: Corrine I Voils  
Durham Veterans Affairs Medical  
Center, 508 Fulton St (152),  
Durham, NC 27705, USA  
Tel +1 919 286 0411 ext 5196  
Fax +1 919 416 5836  
Email corrine.voils@dm.duke.edu

Intraindividual (ie, within-person) variability is defined as “relatively short-term changes that are construed as more or less reversible”.<sup>6</sup> These short-term changes occur over minutes, hours, days, or weeks, depending on the construct of interest, study design, and measurement. In a study of medication nonadherence among older adults with arthritis, 68% of the variability in monthly pill count data was a result of within-person fluctuations across occasions.<sup>7</sup> We sought to extend such prior work using a different measure of nonadherence (self-report) in the context of a different disease (hypertension) and during a different time period (weekly). To our knowledge, this is the first attempt to specifically characterize intraindividual variability in weekly self-reported antihypertensive medication nonadherence.

In addition to characterizing between- and within-person variability in nonadherence, we examined reasons for nonadherence. Such information can inform the design and content of interventions to improve antihypertensive medication adherence. For instance, a different intervention approach would be warranted if participants tended to miss medications repeatedly for the same reason than if they missed medications for different reasons across time. Many previously tested interventions to improve antihypertensive medication adherence took a one-size-fits-all approach, such as blister packs,<sup>8,9</sup> reminders,<sup>10</sup> copayment reduction,<sup>11</sup> education and/or psychological intervention,<sup>2,12</sup> self-monitoring,<sup>13</sup> or regimen simplification.<sup>14</sup> Even multifactorial interventions comprised a limited menu of intervention strategies that were provided to all participants.<sup>15</sup> If a few reasons for nonadherence (eg, regimen complexity or cost) were dominant across nonadherence occasions for all participants, then this approach would be sensible. In our previous cross-sectional study on antihypertensive nonadherence, however, reasons for nonadherence varied across individuals, with no single reason being endorsed by more than 27% of participants.<sup>16</sup> Here we extend our previous research by examining the prevalence of reasons for nonadherence across repeated occasions.

## Methods

### Design overview, setting, and participants

This 8 week prospective cohort study conducted in 2011 involved four telephone assessments, each separated by approximately 2 weeks. Participants were recruited from the Durham Veterans Affairs Medical Center in North Carolina, where institutional review board approval was obtained. Inclusion criteria determined by an electronic medical record data pull were age older than 40 years and documented diagnosis of hypertension. Inclusion criteria

determined during the screening telephone call included prescription of at least a single antihypertensive medication, receiving the current antihypertensive regimen for at least 3 months before enrollment, and receiving antihypertensive medications from the Durham Veterans Affairs Medical Center. Exclusion criteria assessed during the screening telephone call included cognitive impairment based on a six-item screen,<sup>17</sup> unable to communicate in English or by telephone, resident in nursing home or receiving home health care, and health problem that would make it difficult to participate (as defined by patients).

Patients identified as eligible in the electronic data pull received by mail a recruitment letter that described the study and included a toll-free number to opt out. If patients did not opt out within 2 weeks of mailing recruitment letters, then a research assistant telephoned the patients to describe the study and further assess eligibility. Eligible patients were then consented verbally. Consented participants were told that they would receive the first assessment telephone call within 30 days, followed by three additional assessment telephone calls, each separated by approximately 2 weeks. The target assessment frequency was every 14 days; a window of 11–17 days was used to accommodate participant scheduling. Telephone calls were made unannounced to reduce expectancy effects (participants adhering better to their medication regimen because they knew they would be called). Participants received \$10 for each completed assessment.

## Outcomes

During call 1, we collected demographic data (age, sex, race/ethnicity, and education) and clinical data (number of years since diagnosis, drug names, and dosing instructions). During calls 1–4, we assessed the extent of nonadherence and reasons for nonadherence, using a self-report measure.<sup>16</sup> The three extent-of-nonadherence items assess how often participants missed doses of their antihypertensive medications during the last 7 days. In a previous study, this measure had a single-factor structure in confirmatory factor analysis and was reliable ( $\alpha=0.84$ ). Furthermore, the measure demonstrated discriminant validity via small correlations with social desirability,<sup>18</sup> beliefs about medications,<sup>19</sup> and conscientiousness and convergent validity via strong correlations with self-efficacy to take medications,<sup>20</sup> habit strength, and the 8-item Morisky measure.<sup>21</sup> Furthermore, our measure was significantly associated with blood pressure, whereas the Morisky measure was not. Although we originally validated this measure with an agreement response scale (strongly disagree, disagree, neutral, agree, and strongly agree), we used a

frequency response scale (never, rarely, sometimes, often, and always) in the present study because frequency may correspond more closely to actual behavior.<sup>22</sup> The instructions and item stems did not change. The 21-item reasons measure assessed 21 distinct contributing factors for participants missing any of their antihypertensive medication during the last 7 days on a 5-point scale anchored by “not at all” and “very much”. As this portion of the measure includes causal indicators, internal consistency reliability and factor analysis are inappropriate, and the primary concern is content validity, which can be established via literature review or qualitative methods.<sup>16,23</sup>

## Statistical analyses

All analyses were performed with SPSS (version 20; IBM Corporation, Armonk, NY, USA) or SAS (PROC NLMIXED, version 9.2; SAS Institute Inc., Cary, NC, USA). We first provide baseline descriptive information for the full analytic sample. For each occasion for each participant, a summary nonadherence score was created by averaging responses across the three extent items. Internal consistency reliability (Cronbach's  $\alpha$ ) was calculated for the extent of nonadherence scale at each occasion. Then, because the majority of responses were “never”, responses at each occasion were dichotomized as nonadherent (any response other than never for at least one extent of nonadherence item) or adherent (response of never for all three items) for each occasion. We also calculated the percentage of nonadherence occasions that each reason was endorsed (where a response other than “not at all” was provided) and provide descriptive information on the total number of reasons endorsed for each occasion for each participant.

To characterize intraindividual variability in nonadherence, the remaining analyses were limited to participants completing 3 or 4 assessments, as such variability cannot be estimated with fewer observations.<sup>24</sup> To decompose the variance in nonadherence into between- and within-person components, we estimated a “null” (fully unconditional) logistic multilevel model (generalized linear mixed model) that included only fixed and random (subject-specific) intercepts. This modeling approach was employed because occasions were nested within individuals and the outcome was dichotomous.<sup>25–28</sup> Between-person variability is represented by the random effect variance component, denoted  $\sigma^2_{\text{bw}}$ . This component captures differences between persons in the probability of nonadherence, with higher values implying greater heterogeneity between persons.

For logistic models, no within-person variance component could be estimated from the data. Rather, the within-person variance is assumed constant and equal to the variance of

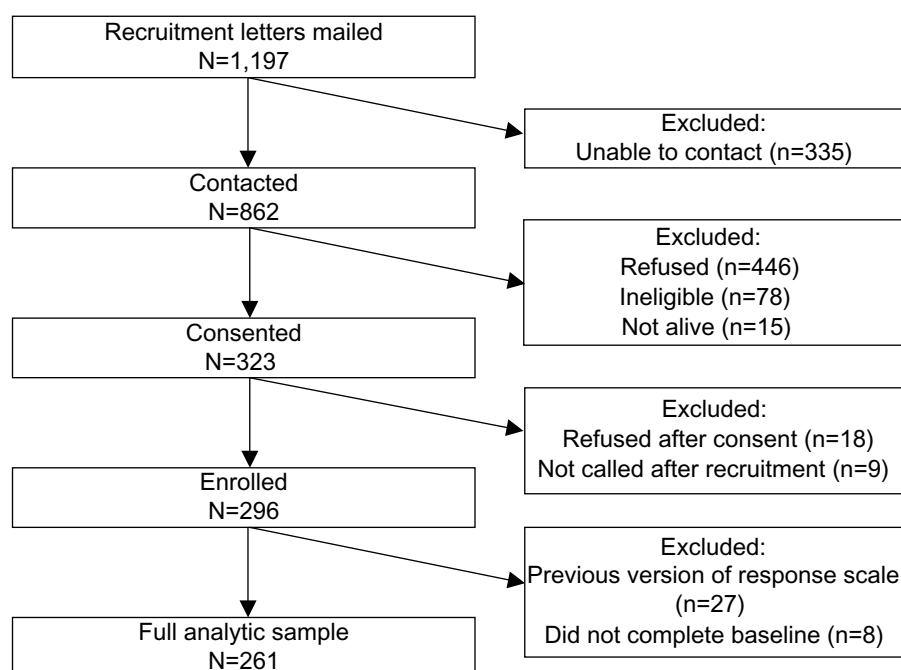
an underlying standard logistic distribution (ie,  $\pi^2/3 \approx 3.29$ ). Thus, the proportion of the total variance resulting from between-person differences is  $\text{Prop}_{\text{bw}} = \sigma^2_{\text{bw}} / (\sigma^2_{\text{bw}} + 3.29)$ , and the proportion resulting from within-person variation across occasions is  $1 - \text{Prop}_{\text{bw}}$ .  $\text{Prop}_{\text{bw}}$  is also known as the intraclass correlation coefficient (ICC) and ranges from 0 to 1. An ICC of 0 implies that all persons have the same probability of nonadherence, and therefore, variability is entirely a result of random fluctuations in the binomial response, which occur with a fixed probability for all persons and occasions. As the ICC increases, more of the total variability is explained by between-person differences in the likelihood of nonadherence. At the upper limit, ICC=1, implying that all variability is a result of between-person differences and there is perfect correlation (no variability) in nonadherence across occasions within persons. Finally, an ICC  $\approx 0.50$  implies that the variability in the data is explained equivalently by between-person differences in the propensity to not adhere and by within-person fluctuations in nonadherence across occasions. We also qualitatively identified and described participant nonadherence across completed occasions (always adherent; sometimes nonadherent, defined as nonadherent on at least one occasion; and always nonadherent).

Our a priori sample size of 250 patients and four time points were considered sufficient for variance decomposition, as this is consistent with previous studies (eg, Almeida et al<sup>29</sup>). The mixed model uses all available cases and yields unbiased parameter estimates under a missing-at-random assumption. Missing data were reduced, given our limitation of this analysis to individuals with 3 or 4 completed occasions.

## Results

Of the 1,197 patients to whom recruitment letters were mailed, 862 were contacted. Of those, 323 provided verbal consent by telephone. Reasons for refusal included family issues, health reasons, lack of time, and lack of interest. Eighteen patients refused participation after consent, and nine were never called because of errors in the tracking database early in the study. Of the 296 participants who received at least one assessment telephone call, 27 were administered a version of the extent scale that used a different response scale; eight additional participants did not receive the first assessment telephone call because of errors in the tracking database. Data from these 35 participants were excluded from analyses, resulting in a final analytic sample of 261 participants (Figure 1).

The 261 participants were 64 years old on average, and 93% were men (Table 1). The sample was 51% white and



**Figure 1** Participant flow diagram.

48% black. Participants ranged in educational and financial status, with nearly 67% reporting some education beyond high school and 40% reporting that they had sufficient income to buy special things after paying bills.

Of the 1,044 possible occasions (261 participants multiplied by four time points), 871 (83.4%) were completed;

142 participants (54.4%) had data from all four occasions, 77 (29.5%) from three occasions, 30 (11.5%) from two occasions, and 12 (4.5%) from one occasion, indicating good compliance to the study protocol. The sample size differed across occasions because of the inability to reach patients by telephone within the 11–17 day assessment window.

**Table 1** Demographic characteristics of participants

Demographic characteristic	Full analytic sample (n=261)
Age, mean (standard deviation)	63.9 (9.0)
Male, N (%)	243 (93)
Race, N (%)	
White	133 (51)
Black/African American	124 (48)
Other	4 (1)
Education, N (%) <sup>*</sup>	
High school or less	85 (33)
Some education beyond high school	65 (25)
Completed at least a 2 year college degree	110 (42)
Financial status, N (%) <sup>†</sup>	
Difficulty paying bills no matter what	38 (15)
Enough to pay bills because cut back on things	36 (14)
Enough to pay bills but little spare for special things	79 (31)
After paying bills, still have enough for special things	104 (40)

**Notes:** Within a characteristic, numbers may not sum to the total because of missing data, and percentages may not sum to 100% because of rounding. Participants with missing data are excluded from percentage calculations. <sup>\*</sup>One participant was missing data on education; <sup>†</sup>four participants were missing data on financial status.

## Characterizing occasions: extent of nonadherence and reasons for nonadherence

Across the 871 completed occasions from 261 participants, the mean of extent of nonadherence (before dichotomizing) was 1.19 (standard deviation =0.48; median =1.0), skewness was 3.44, and kurtosis was 16.84, indicating that participants reported a low degree of nonadherence. The internal consistency reliability for the three-item extent of nonadherence scale was 0.86 for occasion 1 (n=261), 0.78 for occasion 2 (n=162), 0.94 for occasion 3 (n=222), and 0.90 for occasion 4 (n=226). These values from the frequency response scale are comparable to the value of 0.84 obtained in prior work using an agreement response scale.<sup>16</sup>

Nonadherence (any response other than “never” on any extent of nonadherence item) was reported on 152 (17.5%) of 871 occasions by 93 (35.6%) of 261 participants. Table 2 provides descriptive statistics for each reason for nonadherence across the 152 occasions on which nonadherence was reported. Forgetting was the most commonly

**Table 2** Endorsement of reasons for nonadherence on nonadherence occasions

Reason for nonadherence	Nonadherence occasions endorsed (n=152)
I forgot	39.5%
I was busy	23.7%
I was traveling	19.7%
I ran out of medication	15.1%
I came home late	14.5%
I was with friends or family members	13.8%
They make me need to urinate too often	10.5%
The medication caused some adverse effects	9.2%
I worried about taking them for the rest of my life	9.2%
I was afraid they might affect my sexual performance	9.2%
I was in a public place	7.2%
I was afraid the medication would interact with another medication I take	6.6%
I was feeling too ill to take them	5.9%
They cost a lot of money	5.9%
The time to take them was between my meals	5.3%
I felt I did not need them	3.3%
I was afraid of becoming dependent on them	2.6%
My blood pressure was too low	2.6%
I did not have any symptoms of high blood pressure	2.6%
I had other medications to take	2.0%
I was supposed to take them too many times a day	0.7%

**Notes:** Reasons for nonadherence are examined for nonadherence occasions, which are occasions in which any degree of nonadherence was reported (ie, a response other than “never”) on at least one extent of nonadherence item (of 152 total nonadherence occasions). Endorsement of a reason is defined as responding at least 2 on 1–5 scale, where 1= not at all and 5= very much.

endorsed reason, reported on 60 (39.5%) of the 152 occasions, followed by being busy (n=36, 23.7%), traveling (n=30, 19.7%), running out of medication (n=23, 15.1%), and coming home late (n=22, 14.5%). The remaining reasons were cited on 0.7%–13.8% of nonadherence occasions. Across all nonadherence occasions, the number of reasons endorsed by a participant ranged from 0 to 21 (mean =2.09; standard deviation =2.53; median =1.0). On 31 nonadherence occasions (20.4%), no reason for nonadherence was endorsed, despite the patient reporting nonadherence on the extent scale.

## Intraindividual variability in extent of nonadherence

We examined the extent of nonadherence among the 219 participants completing 3 or 4 measurement occasions. In this subsample, any nonadherence was reported on

136 (17.0%) of 799 completed occasions by 82 participants (37.4%). Only 7 of these participants reported nonadherence on all completed occasions (“always nonadherent”); the other 75 participants were nonadherent on some of their completed occasions (“sometimes nonadherent”). Results from the logistic multilevel model indicated that 50% of the variability in extent of nonadherence was from between-person differences (ICC =0.50; standard error =0.05), with 50% of the variability resulting from within-person fluctuations across occasions. We were unable to examine intraindividual variability in the reasons for nonadherence further, given the small number of nonadherence occasions and few participants with a sufficient number of nonadherence occasions.

## Discussion

In this study of self-reported antihypertensive medication nonadherence, the likelihood of nonadherence was explained as much by within-person variability across occasions as by between-person differences. Taken together, these findings suggest that important information about self-reported nonadherence is lost if repeated assessments are not conducted or when repeated assessments are averaged to create a summary estimate. These findings also underscore the need to examine reasons for within-person variability in nonadherence across occasions.

In this study, and in our prior cross-sectional study,<sup>16</sup> no single reason was endorsed among the majority of patients. This might suggest that one-size-fits-all approaches (eg, value-based insurance design, as implemented in the Affordable Care Act to address cost, which was rarely endorsed) would have limited effectiveness. In contrast, offering a menu of intervention approaches for all possible reasons for nonadherence may not be feasible or cost-effective. Accordingly, researchers, providers, and insurers may need to prioritize which reasons for nonadherence are addressed in multifactorial interventions, offering solutions for reasons that are more commonly endorsed across repeated occasions such as forgetting, traveling, and running out of medication. Variability in reasons could be addressed if an intervention involved frequent assessments of extent of, and reasons for, nonadherence.

The current findings have implications for the design of interventions to reduce antihypertensive nonadherence. In studies evaluating such interventions, nonadherent patients are targeted so that there is room for improvement in outcomes. As seen in this study, identification of nonadherent patients is complicated by the reporting of nonadherence on some occasions and not others. Therefore, a run-in period



including multiple assessments of nonadherence could be used to identify individuals who would benefit from intervention using some criterion (eg, nonadherent on at least 20% of occasions), as has been done with electronic drug monitoring.<sup>30–32</sup> The eligible patients could be further classified on the basis of the extent of nonadherence into consistently nonadherent or variably nonadherent, which could suggest different intervention strategies.

Observational data on intraindividual variability in extent of nonadherence may also inform intervention dosing. With a large number of occasions, one could calculate the mean lag between nonadherence occasions within persons, as well as variability about this mean, to determine how frequently to intervene and whether intervention frequency should be tailored (in the case of great variability around the lag) or untailored (in the case of less variability around the lag).

Our results also have important clinical implications. Because patients may be adherent at one time point and not another, it is important to assess and monitor nonadherence across time to inform clinical decision making, as is done with clinical parameters such as blood pressure.<sup>33</sup> Including a valid, reliable measure of medication nonadherence in the electronic medical record, a goal of the National Cancer Institute's Grid-Enabled Measures Database,<sup>34</sup> could facilitate repeated assessments at the point of care. Indeed, self-reported medication nonadherence could be considered an additional vital sign.

This study has some limitations. First, the small number and spacing of occasions may have led to biased estimates of intraindividual variability. In addition, nonadherence was reported infrequently, limiting assessment of variability. Second, the frequency response scale for extent of nonadherence yielded few positive values, compelling us to dichotomize the data. However, given that there were few observed values greater than 1 ("never"), collapsing the data into binary categories should not result in a major loss of information. Third, the amount of intraindividual variability observed in this sample of veterans with hypertension may not generalize to other patient populations with hypertension or to other populations taking other medications. Similarly, the prevalence of reasons for nonadherence to antihypertensive medications across occasions may not generalize to other medications. Generalizability may also be limited by the response rate if participants differ in significant ways from non-participants. Finally, there were 31 nonadherence occasions on which no reason for nonadherence was endorsed. This could suggest that the list

of reasons for nonadherence is incomplete or could reflect patient misunderstanding of instructions. The potential for error may be reduced by introducing a skip pattern and by using an open-ended question to capture additional reasons not included in the list.

Strengths of this study include the dual conceptualization of extent of, and reasons for, nonadherence; the use of a reliable and valid measure of extent of nonadherence; and the use of a comprehensive measure of reasons for nonadherence. In addition, although a handful of participants did not receive a scheduled call because of database errors early in the study, compliance with the study was good, as indicated by a large proportion of participants who received 3 or 4 calls.

The findings suggest several directions for future research. For one, studies should include a larger number of assessments of extent of, and reasons for, nonadherence to determine the effects on the ICC. Second, measures of time-varying covariates, such as daily stressors or mood, should be assessed to aid identification of circumstances that are associated with greater propensity for episodic nonadherence. Such measures could explain differences in between-person variability. Third, studies should include a larger number of participants to yield a sufficient number of nonadherence occasions for examining intraindividual variability in reasons for nonadherence. Finally, the recall period and response scale might be varied to determine the effects both on the proportion of individuals identified as nonadherent and on the ICC.

In summary, our data highlight that antihypertensive medication nonadherence varies just as much within patients as between patients, underscoring the need to assess and analyze nonadherence across repeated occasions. Such data, when coupled with information about reasons for nonadherence, could improve clinical decision making, such as when and whether to adjust or switch medications. Such data could also lead to comprehensive, multifactorial interventions that match patient experiences with medication taking.

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## Disclosure

The authors report no conflicts of interest in this work.

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