Differing approaches to falls and fracture prevention between Australia and Colombia

Abstract: Falls and fractures are major causes of morbidity and mortality in older people. More importantly, previous falls and/or fractures are the most important predictors of further events. Therefore, secondary prevention programs for falls and fractures are highly needed. However, the question is whether a secondary prevention model should focus on falls prevention alone or should be implemented in combination with fracture prevention. By comparing a falls prevention clinic in Manizales (Colombia) versus a falls and fracture prevention clinic in Sydney (Australia), the objective was to identify similarities and differences between these two programs and to propose an integrated model of care for secondary prevention of fall and fractures. A comparative study of services was performed using an internationally agreed taxonomy. Service provision was compared against benchmarks set by the National Institute for Health and Clinical Excellence (NICE) and previous reports in the literature. Comparison included organization, administration, client characteristics, and interventions. Several similarities and a number of differences that could be easily unified into a single model are reported here. Similarities included population, a multidisciplinary team, and a multifactorial assessment and intervention. Differences were eligibility criteria, a bone health assessment component, and the therapeutic interventions most commonly used at each site. In Australia, bone health assessment is reinforced whereas in Colombia dizziness assessment and management is pivotal. The authors propose that falls clinic services should be operationally linked to osteoporosis services such as a “falls and fracture prevention clinic,” which would facilitate a comprehensive intervention to prevent falls and fractures in older persons.

Keywords: outpatient clinics, falls and fracture services, geriatric health services, secondary prevention

Introduction
Falls and fractures are intimately linked and are major causes of morbidity and mortality in older people. Previous fall and/or fracture are the most important risk factor for further events; therefore, secondary prevention programs for falls and fractures are highly needed. Although falls clinics have been established as a model of care for falls management and prevention among the elderly, there is not a widely accepted definition or standard model for a falls clinic in the research literature. Falls clinics have been defined as:

...specialist multidisciplinary services, which focus on the assessment and management of clients with falls, mobility and balance problems. Clinics commonly provide time limited, specialist intervention to the client and advice and referral to mainstream services...
Since the late 1980s, falls clinics have been gaining momentum as an integrated model for falls prevention around the world. The first multidisciplinary falls clinic was set up in Melbourne, Australia in 1988. Subsequently, the number of falls clinics has increased substantially since the late 1990s including Australia, USA, UK, France, Denmark, Spain, Hong Kong, Canada, Germany, and The Netherlands. In contrast, in Latin America the information related to falls clinics is scarce with reports only from Brazil and Colombia.

Overall, these programs offer a comprehensive assessment and varied interventions focused on falls prevention in older persons without taking into consideration bone health assessment. In fact, until 2000 it was a common practice not to include any assessment to evaluate osteoporosis risk or to perform bone mineral density in falls prevention trials. As a consequence, osteoporosis risk assessment was not considered as part of a major falls prevention guideline.

In 2001, the National Health Service in the UK established the National Service Framework for Older People, a comprehensive strategy to ensure fair, high quality, integrated health and social care services for older people. The National Service Framework set out standards for specialized and integrated falls services to improve care and treatment for those who have fallen and, for the first time, included interventions to prevent and treat osteoporosis in those at high risk. Following these guidelines, there was an increasing understanding of the natural association between falls and fractures and thus a proposal to incorporate a routine bone health assessment as part of a comprehensive assessment for falls and fractures risk in older persons was suggested. However, little operational guidance was provided until a review and clinical guideline undertaken by the National Health Service policy body, the National Institute for Health and Clinical Excellence (NICE), was published in 2004. In those guidelines, NICE suggested that specialist falls services should be operationally linked to bone health (osteoporosis) services and recommended that an osteoporosis risk assessment should be an essential element of a comprehensive falls assessment. Since the release of these guidelines, the number of falls clinics that integrates a bone health component has grown exponentially, particularly at university hospitals. However, standardizing these programs and making them efficient in different cultures and practices is still a challenge. Another remaining question is whether the model should remain as falls prevention alone or should be combined with fracture prevention. Therefore, the aim of this study was to identify similarities and differences between a falls and a falls and fractures clinic in Colombia and Australia, respectively. Characteristics of the services were compared using an internationally agreed taxonomy. Here, major similarities as well as easy to unify variations between these complementary models implemented in the two countries are reported.

Methods

In Sydney, Australia the Falls and Fractures Clinic at Nepean Hospital in Penrith began operation in October 2008 as an initiative of both the Discipline of Geriatric Medicine at Sydney Medical School Nepean and the Department of Geriatric Medicine at Nepean Hospital. Its primary aim was to reduce falls and falls-related injuries among older people in the Western Sydney community after suffering one or multiple falls and/or fractures. In Manizales, (Colombia) the Falls, Dizziness, and Vertigo Clinic at the local Geriatric Hospital was implemented in April 2001 as an initiative of the Section of Geriatric Medicine of the Faculty of Health at the University de Caldas. In addition to the aim of reducing falls among older people in the Andes Mountains community, this clinic’s aim was to ameliorate dizziness symptoms in older fallers.

The analysis was designed to explore and compare the organizational structure and clinical operations of both clinics. Evaluated items were either taken from prior research on Australian falls clinics or were developed specifically for this study with emphasis on falls and fracture assessment and care of patients. The questionnaire assessed characteristics of organization, administration, clients, and interventions provided at both clinics. Items that surveyed program organization included: date of commencement, setting of recruitment and assessment, frequency and duration of each assessment session, and referral sources. Administration items surveyed the number of attended patients, number of staff, staffing structure, time for initial assessment, waiting time for service, and percentage of attrition. The age, proportion of men and women, and eligibility criteria were surveyed to compare the clients in the two countries. Directors were asked to indicate the process of assessment and reassessment procedures and the types of intervention provided. In addition, data was collected on risk status identification, outcomes measured, and postintervention follow-up procedures. It also assessed whether interventions were provided by the local service or by referral to other services, referral routes, and relationships to other local facilities and services. To make the comparison easier and to develop a common language to compare the
characteristics of the clinics, the Prevention of Falls Network Europe (ProFaNE) taxonomy of falls prevention interventions was used.24 The implementation of NICE recommendations was also compared.

Results
A summary of organization, administration, clients, and interventions at both clinics is shown in Table 1. Concerning organization aspects, the setting was an acute hospital in Australia and a subacute Geriatric hospital in Colombia. The programs in the two countries operated with the same frequency and duration (4 hours per week). The most common method of entry into the service was a referral from a health care professional: a general practitioner in Australia and a specialist (geriatrician, physiatrist, otolaryngologist, and rheumatologist) in Colombia. In addition, both services accepted referrals from acute hospitals, although mostly from emergency department and orthopedic/geriatric wards in Australia. In Colombia, referrals from nursing care facilities were also accepted.

The number of clients attending the program and the number of patients attending per week was higher in the Australian program than in Colombia (average number of six versus three patients per session). In terms of staff, clinical staff in Australia was twice that in Colombia. However, in both clinics the staffing structure was a multidisciplinary team composing of a physiotherapist, nurse, occupational therapist, and a physician. At both clinics, members of the interdisciplinary team were engaged in discussions related to assessment tools and program planning over 1-year period prior to the establishment of the corresponding clinic. The mean length of the initial assessment was similar at both clinics (2 hours per patient). The waiting list was much longer in Colombia than in Australia. The percentage of attrition was similar in the two countries. The mean age of clients was higher in Australia than in Colombia (82 versus 74 years). There were similar proportions of men and women attending the clinics with at least two-thirds being female. The main eligibility criteria for Australian clients were falls and/or fractures (at least one episode in the previous year), whereas for Colombian clients the criteria were a report of falls and/or dizziness. In terms of interventions provided, there were similar practices with multicomponent interventions being used in both countries. Although both programs offered similar care plans in terms of falls prevention, the Australian program was more likely to prescribe vitamin D supplementation while the Colombian program was more likely to indicate individual supervised gentle balance exercises at home.

Figure 1 shows the comparative flow diagram for the two countries. By comparison, the Australian program was directed at managing falls and fractures while the Colombian program was focused on managing dizziness and falls. A similar proportion of disciplines was included in the multidisciplinary assessment team and similar assessment tools were employed. While the Australian program included bone health assessment, the Colombian program included more comprehensive fall risk screening tools in

Table 1 Comparison of organization, administration, client, and intervention characteristics

<table>
<thead>
<tr>
<th></th>
<th>Australia</th>
<th>Colombia</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Organization</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date of commencement</td>
<td>October 2008</td>
<td>April 2001</td>
</tr>
<tr>
<td>Base setting</td>
<td>University acute hospital</td>
<td>University subacute hospital</td>
</tr>
<tr>
<td>Frequency/duration of each clinic session</td>
<td>Weekly/4 hours</td>
<td>Weekly/4 hours</td>
</tr>
<tr>
<td>Referral (main source)</td>
<td>General practitioners</td>
<td>Specialists</td>
</tr>
<tr>
<td><strong>Administration</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mean number of new attendances per year</td>
<td>155</td>
<td>48</td>
</tr>
<tr>
<td>Staffing structure</td>
<td>Multidisciplinary</td>
<td>Multidisciplinary</td>
</tr>
<tr>
<td>Clinical staff (number)</td>
<td>9</td>
<td>4</td>
</tr>
<tr>
<td>Time for initial assessment (mean)</td>
<td>2 hours</td>
<td>2 hours</td>
</tr>
<tr>
<td>Waiting list for service (time)</td>
<td>2 weeks</td>
<td>4 weeks</td>
</tr>
<tr>
<td>Attrition (%)</td>
<td>25</td>
<td>20</td>
</tr>
<tr>
<td><strong>Client characteristics</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Age, mean (years)</td>
<td>82 ± 12</td>
<td>74 ± 7.7</td>
</tr>
<tr>
<td>Female (%)</td>
<td>68</td>
<td>75</td>
</tr>
<tr>
<td>Eligibility (main criteria)</td>
<td>Falls and fractures</td>
<td>Falls and dizziness</td>
</tr>
<tr>
<td><strong>Interventions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type of intervention</td>
<td>Multifactorial</td>
<td>Multifactorial</td>
</tr>
<tr>
<td>Most common type of intervention prescribed</td>
<td>Vitamin D supplementation</td>
<td>Individual supervised gentle balance exercise</td>
</tr>
<tr>
<td>Outcomes for follow-up</td>
<td>Recurrent falls, fractures</td>
<td>Relief of symptoms, falls percentage, injury falls</td>
</tr>
</tbody>
</table>
Australia
Falls and fractures clinic

Referrals
Community: GPs, specialists
hospital settings

Clinic coordinator
(trained non-professional)

Phone interview
Fear of falling assessment
Comorbidities
Falls description

Eligibility criteria
65 years old
>1 fall last year
>1 fx last year
Exclusion criteria
Mini-mental <18

Multidisciplinary case conference

Pathology/exams

High risk status identification
Fall risk assessment (ACOVE)
Bone fragility fractures

Multifactorial/multicomponent intervention

Specific pathology
other exams

Referrals

Australia

Educational program (supervised)
Exercise program (supervised)
Physical therapy (gait and balance training)
Vestibular and proprioceptive retraining exercise
Medication intervention
Vitamin D supplementation

AUS

Post intervention follow up
Phone interview
3 months

Personal reassessment
6–9 months

Australia

Colonial
Falls, dizziness and vertigo clinic

Referrals
Community: GPs, specialists
hospital settings, nursing care facilities

Clinic assistant
(trained non-professional)

Eligibility criteria
65 years old
Recurrent falls: >2 last year
Chronic dizziness: >3 months
Chronic vertigo: >3 months
Gait and balance impairment: >3 months
Exclusion criteria
Unable to walk

Multidisciplinary case conference

Pathology/exams

High risk status identification
Fall risk assessment (ACOVE)
Bone fragility fractures

Multifactorial/multicomponent intervention

Specific pathology
other exams

Referrals

Figure 1 Comparative flow diagram for processing falls and fracture clinics in Australia and Colombia.

Note: Specific interventions for each program are separated into columns.

Abbreviations: 3D, three-dimensional; ADL, activities of daily living; ACOVE, Assessing Care of Vulnerable Elders; AUS, Australia; BMI, body mass index; COL, Colombia; FES-I, Falls Efficacy Scale-International; GDS, Geriatric Depression Scale; GPs, general practitioners; IADL, instrumental activities of daily living; MNA, Mini Nutritional Assessment; POMA, performance oriented mobility assessment; SPPB, short physical performance battery.
their assessment. The initial assessment at both clinics consists of a comprehensive fall risk assessment, including a structured algorithm adapted from the Assessing Care of Vulnerable Elders (ACOVE) intervention to identify risk factors for falls. Recommendations for management are generated at an interdisciplinary meeting. Each patient also receives education consisting of written materials about falls prevention, physical activity, and home safety. Bone fragility fracture risk assessment was performed using the World Health Organization’s Fracture Risk Assessment Tool (FRAX®) in Australia but not in Colombia. High-risk status identification assessment for falling was similar in both programs. If additional interventions were needed, referral to other services was recommended. The postintervention follow-up procedures were similar in both countries with the same interdisciplinary team reassessing the clients.

Discussion

This exploratory comparative analysis of two clinics in Australia and Colombia has revealed several similarities as well as differences. The clinics in both countries have major similarities in terms of organization and administration. Both programs serve older people who are very similar in terms of age, gender, and geography (mountainous areas). In addition, the multifactorial assessment and intervention model utilized in both countries closely follows previously recommended models for falls clinics. For identification of high-risk status for falls, both programs use the indicators developed by the ACOVE program.

The similarity of these findings suggests that both models could become a convergent solution to the problems associated with falling in an aging population. Falls are relatively common in both countries with similar prevalence: 28%–39% of people aged over 65 years experiencing at least one fall annually and up to 50% experiencing multiple falls. Overall, falls clinics have demonstrated a substantial reduction (35%–77%) in falls in high-risk populations and improvements in other outcomes such as balance and mobility, physical functioning, and fear of falling. Therefore, these clinics represent an approach that provides specialized services for this common geriatric syndrome in developed and in developing countries.

Besides the overall similarities, there were several differences between the Australian and Colombian models. The first source of difference was the type of patients seen at each site in terms of race (mostly Caucasian in Australia and mostly Mestizo population in Colombia), nutritional status (higher body mass index in Australia), and level of education (secondary degree in most of the Australian population and in just half of the Colombian population). Another difference was the criteria for eligibility with falling associated or not with a fragility fracture being the priority in Australia while falling associated with dizziness being the main focus in Colombia. This could be explained by higher access for orthopedic/geriatric wards in Australia as well as the role of the recently implemented orthogeriatric model of care. On the other hand, the prevalence of dizziness in Colombia was reported to be 15.2% in the older population and associated with more prevalent chronic conditions and physical and sensory impairments. Therefore, the falls clinic in the Colombian program was established in conjoint with an otolaryngology service as interdisciplinary care to solve problems of older people with falls associated with dizziness.

The second difference was the most common type of intervention prescribed at each clinic. Although the multi-component program was similar in both countries, the most common type of intervention differed. Although Australia has sunny weather for most of the year, it still cannot boast a vitamin D-safe population. Reasons for this are that lifestyles for many older people, particularly women, are increasingly associated with indoor activities and with foods not being fortified for vitamin D in Australia. Taken together, there is a high prevalence of vitamin deficiency in this particular Western Sydney population (45%), thus a high level of vitamin D supplementation is required in this population. In Colombia, the falls clinic prioritized gentle balance exercise interventions at home due to the fact that despite 98% of Colombian older adults know about the benefits of exercise only 5% exercise every day. Nevertheless, despite each clinic prioritizes a particular intervention for their target population, the whole comprehensive approach used at both settings is similar (Figure 1) and includes balance exercise, patient education, nutritional supplements, medication review, hearing and vision correction, and home modification. Overall, these evidence-based multifactorial interventions should constitute the key elements of any secondary prevention program for falls in older persons.

In terms of integrating the fracture prevention component, at the Australian clinic, fragility fracture risk is evaluated by clear identification of risk factors for fractures, quantification of absolute risk of fracture using FRAX (a fracture risk assessment tool that is not widely used in Colombia), and by bone mineral density measurement. Fracture risk assessment is followed by fracture prevention...
interventions such as osteoporosis treatment, calcium and vitamin D supplementation, and identification and treatment of secondary causes of bone loss.

Taken together, both programs are using a similar approach to two very prevalent problems in older people. However, components of the suggested models of NICE and ACOVE that are considered the optimal practice for falls and fractures prevention are at different degrees of implementation in both countries. Nevertheless, a common evaluation of the processes at both clinics allows a comprehensive revision of the processes and assessment tools and could constitute an initial step to developing an integrated model of secondary prevention of falls and fractures that could be implemented in both developed and developing countries worldwide. Based on this comparison, the authors propose that falls clinic services should be operationally linked to osteoporosis services as a “falls and fracture prevention clinic,” which would facilitate a comprehensive intervention to prevent falls and fractures in older persons. Finally, more intensive studies are needed to gain a better understanding of how falls and fractures clinics operate and to identify more precisely their benefits and limitations. Finally, further evaluation with a randomized controlled trial is required to confirm the effectiveness and cost-effectiveness of this model of care.

Acknowledgments
This study was supported by an Australian Leadership Award Fellowship (ALAF) from Australian Government Overseas Aid Program (AusAID) to Dr Gomez and a grant from the Nepean Medical Research Foundation to Professor Duque. The authors would like to thank the support from the University of Caldas (Manizales, Colombia).

Disclosure
The authors report no conflicts of interest in this work.

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