

**Supplementary file 1** The doctor-patient relationship questionnaire for patient

Dimension	No	Item(CHINESE)	Item(ENGLISH)	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
family trust	1	与家人相处时，可以相互信任	When you get along with your family, you can trust each other	1	2	3	4	5
	2	家人能够对我的治疗提供足够的支持	My family can provide enough support for my treatment.	1	2	3	4	5
	3	我非常愿意与家人分享生活或工作中的感受	I would like to share my life or work experience with my family	1	2	3	4	5
	4	在遇到困难时，家人能互帮互助	Families can help each other in times of difficulty	1	2	3	4	5
	5	与家人沟通时，总是能够敞开心扉	Always be open when communicating with family	1	2	3	4	5
	6	遇到重大决定时，我总是先与家人商量	When I come across a big decision, I always consult with my family first	1	2	3	4	5
	7	我愿意倾听家人的忠告并付诸实践	I would like to listen to my family's advice and put it into practice	1	2	3	4	5
	8	家人的承诺一般都能兑现	Family commitments are usually fulfilled	1	2	3	4	5
	9	与其他人相比，我更信任家人	I trust my family more than anyone else	1	2	3	4	5
social trust	1	我身边的多数人能够兑现自己的诺言	Most of the people around me can keep their promises	1	2	3	4	5
	2	从媒体报道中，我们很难得到关于公共事件的客观信息	It's hard for us to get objective information about public events from media reports	1	2	3	4	5

	3	我因事短期外出可以请同事（朋友）帮我照看重要的人或物（如孩子、绿植、宠物等）	I can ask colleagues (friends) to take care of important people or things (such as children, green plants, pets, etc.) when I go out for a short time due to business	1	2	3	4	5
	4	我借钱给同事（朋友）一般不写借条	I usually don't write a note when I lend money to my colleagues (friends)	1	2	3	4	5
	5	我愿意向同事（朋友）倾诉个人家事以获得建议和支持	I would like to share my family affairs with my colleagues (friends) for advice and support	1	2	3	4	5
	6	大多数同事（朋友）相处时会相互给面子	Most of the colleagues (friends) will give face to each other when they get along	1	2	3	4	5
	7	与陌生人打交道时，会心存戒备	Be alert when dealing with strangers	1	2	3	4	5
doctor-patient trust	1	医院公开的信息（药品价格、服务项目、人员信息等）是可以信赖的	The hospital's public information (drug price, service items, personnel information, etc.) is reliable	1	2	3	4	5
	2	医院的环境令患者满意	The hospital environment is satisfactory to patients	1	2	3	4	5
	3	医生愿意倾听患者的诉说	Doctors are willing to listen to patients	1	2	3	4	5
	4	医生能够耐心地解答患者的问题	Doctors can patiently answer patients' questions	1	2	3	4	5
	5	医生的话语让患者感到安慰	The doctor's words comforted the patient	1	2	3	4	5
	6	医生让患者做的检查和化验是必要的	It's necessary for the doctor to ask the patient to do the	1	2	3	4	5

		examination and test						
7	医生向患者解释了药品的效果和用量	The doctor explained the effect and dosage of the medicine to the patient	1	2	3	4	5	
8	医生能够让患者获得满意的诊疗效果	Doctors can make patients get satisfactory diagnosis and treatment results	1	2	3	4	5	
9	医生会把患者的利益放在第一位	Doctors put patients' interests first	1	2	3	4	5	
10	医生能够对患者的病情做出正确诊断	Doctors can make correct diagnosis of patients' condition	1	2	3	4	5	
11	患者对医生总体上是信任的	Patients generally trust doctors	1	2	3	4	5	
12	患者就诊时会关心医院的规章制度	Patients will care about the rules and regulations of the hospital	1	2	3	4	5	
13	医院诊疗设备能够满足患者需求	Hospital diagnosis and treatment equipment can meet the needs of patients	1	2	3	4	5	
14	医院药品种类能够满足患者需求	Hospital drugs can meet the needs of patients	1	2	3	4	5	
15	医院药品质量能够让患者放心	Hospital drug quality can make patients feel relieved	1	2	3	4	5	

**Supplementary file 2** The doctor-patient relationship questionnaire for doctor

Dimension	No	Item(CHINESE)	Item(ENGLISH)	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
family trust	1	与家人相处时，可以相互信任	When you get along with your family, you can trust each other	1	2	3	4	5
	2	家人能够对我的治疗提供足够的支持	My family can provide enough support for my treatment	1	2	3	4	5
	3	我非常愿意与家人分享生活或工作中的感受	I would like to share my life or work experience with my family	1	2	3	4	5
	4	在遇到困难时，家人能互帮互助	Families can help each other in times of difficulty	1	2	3	4	5
	5	与家人沟通时，总是能够敞开心扉	Always be open when communicating with family	1	2	3	4	5
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social trust	1	我身边的多数人能够兑现自己的诺言	Most of the people around me can keep their promises	1	2	3	4	5
	2	从媒体报道中，我们很难得到关于公共事件的客观信息	It's hard for us to get objective information about public events from media reports	1	2	3	4	5
	3	我因事短期外出可以请同事（朋友）帮我照看重要的人或物（如孩子、绿植、宠物等）	I can ask colleagues (friends) to take care of important people or things (such as children, green plants, pets, etc.)	1	2	3	4	5

			when I go out for a short time due to business					
	4	我借钱给同事（朋友）一般不写借条	I usually don't write a note when I lend money to my colleagues (friends)	1	2	3	4	5
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	2	医院的环境令患者满意	The hospital environment is satisfactory to patients	1	2	3	4	5
	3	医生愿意倾听患者的诉说	Doctors are willing to listen to patients	1	2	3	4	5
	4	医生能够耐心地解答患者的问题	Doctors can patiently answer patients' questions	1	2	3	4	5
	5	医生让患者做的检查和化验是必要的	It's necessary for the doctor to ask the patient to do the examination and test	1	2	3	4	5
	6	医生向患者解释了药品的效果和用量	The doctor explained the effect and dosage of the medicine to the patient	1	2	3	4	5
	7	医生会把患者的利益放在第一位	Doctors put patients' interests first	1	2	3	4	5
	8	医生能够对患者的病情做出正确诊断	Doctors can make correct diagnosis of patients' condition	1	2	3	4	5

	9	患者对医生总体上是信任的	Patients generally trust doctors	1	2	3	4	5
	10	患者就诊时会关心医院的规章制度	Patients will care about the rules and regulations of the hospital	1	2	3	4	5
	11	医院诊疗设备能够满足患者需求	Hospital diagnosis and treatment equipment can meet the needs of patients	1	2	3	4	5
	12	医院药品种类能够满足患者需求	Hospital drugs can meet the needs of patients	1	2	3	4	5
	13	医院药品质量能够让患者放心	Hospital drug quality can make patients feel relieved	1	2	3	4	5