

Perceptions of Integrated Medical Service Among Stroke Patients in South Korea: Self-Reported Web-Based Survey Study

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Background: Integrated medical service (IMS) refers to the collaborative treatment of conventional medicine and Korean medicine in Korea. IMS for stroke is recognized for its efficacy, however, there are many barriers to obtaining therapeutic effects in clinical settings. This study was aimed to investigate the current perceptions of IMS among Korean stroke patients to provide a basis for exploring ways to universalize IMS in real-world stroke clinical practice.

Methods: We conducted a self-reported web-based survey in December 2021. We recruited 100 Korean patients who had been diagnosed with stroke. The questionnaire developed by the research team was composed of 5 sections: demographic information, stroke history, perceptions of IMS for acute stroke and stroke sequelae, and other perceptions of IMS for stroke treatment.

Results: For both acute stroke and stroke sequelae, half of the patients agreed (45% and 52%) and about 15% of the patients disagreed to receive IMS (18% and 12%), had positive expectations of IMS effects (49% and 53%), and feel the economic burdensome of IMS (50% and 52%); National Health Insurance (NHI) covered treatments such as acupuncture and electroacupuncture (69.5% and 69.3%) were the most common types of KM treatment desired; private insurance subscribers had higher preference for NHI uncovered treatments such as NHI uncovered herbal medicines; the most common reason for reluctance to receive IMS was economic burden (38.9% and 58.3%) and treatment not being recommended by a conventional medicine doctor in acute stroke (38.9%) even though most patients had positive expectations of IMS effects (49% and 53%).

Conclusion: Stroke patients were favorable to IMS and had high expectations for its effectiveness. Cost and lack of cooperation from conventional medicine doctors were barriers to patients' access to IMS. Policy reform and active cooperation between conventional and traditional doctors may improve IMS access and satisfaction.

Keywords: integrated medical service, conventional medicine, Korean medicine, stroke patients, web-based survey

Introduction

Integrative medicine is patient-centered, healing-oriented, and cooperates with conventional medicine (CM) and complementary and alternative medicine (CAM).¹ There is growing evidence that integrative medicine can successfully address and, to some extent, alleviate many of the problems of the current medical crisis by providing effective, safe, and cost-effective treatments, and preventing future disease and promoting overall health.² In addition, as integrative medicine reduces the burden of chronic diseases on individuals, their families, and the medical system, its demand is increasing in modern society, where chronic diseases are more prevalent.^{1,3}

Korea has a dualized medical system that separates CM and Korean medicine (KM), a category of CAM. KM is an East Asian traditional medicine that has been developed over thousands of years, along with traditional Chinese medicine.⁴ With the enactment of the Medical Law in 1951, Korea adopted a dualized system in which CM and KM coexist and have mutually exclusive education, medical treatment, and insurance systems with different licenses.⁵ In Korea, integrative medicine refers to integrated medical service (IMS), in which CM and KM cooperate to determine the most appropriate treatment method based on their respective medical theories and technology.⁶ Since 1971, IMS has

achieved quantitative growth⁷ and as the international demand for integrative medicine increases, the role of IMS in Korea also increases.⁸ Therefore, the Korean government launched the first demonstration project of the KM and CM collaboration in 2016 to confirm the basis for IMS's safety, effectiveness, and cost-effectiveness to promote qualitative growth for IMS's institutional settlement,⁹ and started the 4th demonstration project in April 2022.¹⁰

Considering the increasing importance of IMS within chronic and complex diseases, stroke represents one of the major conditions where integrated care can play a critical role. Stroke ranks second among the causes of death¹¹ and third among the causes of disability-adjusted life years worldwide.¹² In Korea, stroke is the third leading cause of death and its incidence is gradually increasing with the aging population.^{13,14} Mortality from stroke is on the decline as risk factors are controlled and acute stroke treatment advances, however, conversely, disability due to sequelae is increasing.¹⁵ Stroke causes serious impairments in performing essential daily activities, such as motor or cognitive functions, which greatly affect not only the patient but also their family and society.¹⁶ In addition, because stroke has a risk of recurrence for up to 10 years after primary onset, long-term secondary preventive management is important.¹⁷ Therefore, active prevention of stroke recurrence and treatment of sequelae through effective use of medical resources from immediately after stroke diagnosis to the chronic stage are required.¹³

In Korea, more than two-thirds of the population has undergone KM treatment, and trust in KM is high.^{18,19} In particular, stroke is a complex disease and can take significant time to recover; therefore, experts in each field should participate in treatment to restore the patient's function and prevent recurrence.²⁰ CM has well-established efficacy in the acute management of stroke, including thrombolytic therapy, antithrombotic treatment, and early rehabilitation strategies.²¹ However, because stroke recovery often requires long-term multidisciplinary care, complementary approaches such as KM may provide additional benefits within Korea's dual medical system. Therefore, the IMS has the advantage of providing high-quality medical services to stroke patients.²² Previous studies have shown that IMS for stroke increases survival rate after the acute phase,²³ has a better rehabilitation effect during the subacute period,²⁴ and is more effective in the rehabilitation of sequelae.²⁵ Thus, evidence-based practice guidelines for integrative medicine for stroke were published in 2019.²⁶ However, despite the positive medical effects, there are barriers between IMS and patients in domestic clinical practice owing to the noncooperation of CM doctors,²⁷ lack of publicity and standard care guidelines,²⁸ and prohibitive costs.²³

This study investigated patient perceptions of IMS in the acute stage immediately after stroke diagnosis and in the chronic stage of sequelae. Based on this, we intended to provide a basis for improving the IMS process by exploring the current status and complementary aspects of IMS in actual clinical practice.

Materials and Methods

Participants Recruitment

This self-report web-based survey study protocol and methods were based on a previous study.²⁹ This study was conducted on patients aged 18 years or older who had been diagnosed with stroke. Participants who understood the study purpose and voluntarily agreed to participate were included. Those who had communication difficulties were excluded. The survey was conducted on the self-owned survey panel of Medi Research, a survey agency, in a web-based format. The self-owned panel was designed to collect opinions corresponding to the average age, sex, and region of Korea; patients who had been diagnosed with stroke were recruited from among the panels. The study protocol was approved by the Institutional Review Board of Kyung Hee University (KHSIRB 21-513, approved on 2021-12-13) and performed in accordance with the guidelines of the Declaration of Helsinki.

In this study, 100 participants were recruited for convenience, considering the scale and feasibility of the study. Fees were provided for participation in the survey. The survey was conducted between December 14 and 21, 2021.

Survey

A questionnaire developed by the research team was used for the survey and included items such as: (1) demographic information; (2) stroke history; (3) perceptions of IMS for acute stroke (immediately after stroke diagnosis); (4) perceptions of IMS for stroke sequelae; (5) other perceptions of IMS for stroke treatment. Demographic information

was sex, age, highest education completed, type of residence, average income per month, total number of household members contributing to household income, type of National Health Insurance (NHI), private health insurance (PHI) subscriber and average number of visits to medical institutions per year. Stroke history included the most recent stroke diagnosis point, types of stroke treatment during the stroke diagnosis and treatment, stroke sequelae experience, other medical conditions, smoking and stroke recurrence. Perceptions of IMS for both acute stroke and stroke sequelae investigated willingness to receive IMS, positive expectations of IMS effects and economic burdensome of IMS with 5-point Likert scale from Strongly disagree to Strongly agree. Those who responded Neither agree nor disagree to Strongly agree to willingness to receive IMS asked to response type of KM treatment would like to receive with multiple responses. Those who responded Strongly disagree or Disagree to willingness to receive IMS asked to response the reasons for reluctance to receive IMS with multiple responses. In addition, expected advantages of receiving IMS for both phases were also investigated respectively. Furthermore, appropriate monthly cost of IMS and source of IMS information were also collected ([Supplementary material](#)).

Survey Data Collection and Recording

The web-based questionnaire was administered to the panel by sending a link via e-mail. The survey agency emailed the survey directly to participants to prevent multiple participation. When the panel agreed to study participation, consent was obtained from the survey link and the participants responded directly to the web-based questionnaire. Upon completion, the data were sent to Medi Research and delivered to the research team as raw data, excluding personally identifiable information.

Data Analysis

The results were analyzed using descriptive statistics. Analyses were conducted using Microsoft Excel, version 15.26. All data, except for the self-perception of health condition, were expressed as numbers (%).

Results

Demographic Information

A total of 100 patients participated in this study; 57 patients were male, and their ages ranged evenly from 20 to 70 or older. In the insurance system, 87 had NHI, 13 were medical beneficiaries (Type I, II) and 61 had PHI. The average number of visits to medical institutions per year was categorized as 10 or less (59), and more than 10 (41). The categories of average monthly income were: 3 million won or less (42), 3–6 million won (35), and 6 million won or more (23). Participant demographics are shown in [Table 1](#).

Stroke History of Participants

[Table 2](#) shows participant stroke history. The most recent stroke diagnosis point was evenly distributed from the last six months to more than five years. Surgical procedures or surgery was the most common type of stroke treatment (71%), followed by medication (59%). Acupuncture and herbal medicine use was relatively low at 26 and 12, respectively. Most patients (89%) experienced stroke sequelae, and 57% still had sequelae. Stroke sequelae symptoms were the most common, with decreased physical activity, followed by cognitive and emotional decline (62%, 55.4%, and 32.6%, respectively). Stroke recurrence was observed in 26%.

Perceptions of IMS for Acute Stroke (Immediately After Stroke Diagnosis)

[Table 3](#) shows the perceptions of IMS regarding acute stroke. There were 45 participants willing to receive IMS immediately after diagnosis (Strongly agree 18 + Agree 27) ([Figure 1A](#)). In particular, when the average number of visits to medical institutions per year was more than 10, the willingness to receive treatment was higher than those who visited 10 times or less (58.5% vs 35.6%). A total of 49 participants had expectations about the effect of IMS on stroke treatment immediately after the stroke diagnosis (Strongly agree 9 + Agree 40) ([Figure 1B](#)). Among them, those who had PHI and visited medical institutions more than 10 times per year were more positive than those who did not (52.5% vs

Table 1 Demographic Information

Characteristics	Patients (n = 100)
Sex male	57 (57)
Age	
20–29	9 (9)
30–39	24 (24)
40–49	3 (3)
50–59	21 (21)
60–69	27 (27)
70 or older	16 (16)
Highest education completed	
Middle-school graduate or below	20 (20)
High-school graduate	31 (31)
Bachelor or postgraduate	49 (49)
Type of insurance	
National Health Insurance	87 (87)
Medical beneficiaries (Type I, II)	13 (13)
Number of private health insurance subscribers	61 (61)
Number of household members contributing to household income	
1	22 (22)
2	39 (39)
3	20 (20)
4 or more	19 (19)
Place of residence	
Live with spouse	53 (53)
Live with children	38 (38)
Live alone	21 (21)
Facility	4 (4)
Other	11 (11)
Average number of visits to medical institutions per year	
0~3	17 (17)
4~10	42 (42)
11~20	24 (24)
21~30	11 (11)
31 or more	6 (6)
Average income per month	
Less than 1 million won	9 (9)
1~2 million won	14 (14)
2~3 million won	19 (19)
3~4 million won	13 (13)
4~5 million won	11 (11)
5~6 million won	11 (11)
6~7 million won	10 (10)
7 million won or more	13 (13)

Note: Data are expressed as number (%).

Table 2 Stroke History of Participants

History	Patients (n = 100)
The most recent stroke diagnosis point	
Last 6 months or less	9 (9)
6 months ~ 1 year ago	17 (17)
1~2 years ago	8 (8)
2~3 years	25 (25)
3~4 years	8 (8)
4~5 years	8 (8)
More than 5 years ago	25 (25)
Types of stroke treatment (Duplicate response)	
Surgical procedure or surgery	71 (71)
Medication	59 (59)
Acupuncture treatment	26 (26)
Herbal treatment	12 (12)
Stroke sequelae experience	
The sequelae remain to this day	57 (57)
Have had sequelae, but not now	32 (32)
No sequelae experience	11 (11)
Stroke sequelae symptoms (n = 92)	
Decreased physical activity (paralysis, paresthesia, dysphagia, etc.)	57 (62)
Cognitive decline (speech impairment, memory loss, etc.)	51 (55.4)
Emotional decline (depression, anxiety, etc.)	30 (32.6)
Decreased consciousness (hypersomnia, coma, etc.)	18 (19.6)
Other (Headache, dizziness, urination and defecation disorder, etc.)	18 (19.6)
Diseases other than stroke (n = 76)	
Hypertension	54 (71.1)
Diabetes mellitus	30 (39.5)
Hyperlipidemia	23 (30.3)
Heart disease	3 (3.9)
Lymphoma	1 (1.3)
Current smoking status	
Current smoking	13 (13)
Have smoked for more than 1 year, but currently quitting smoking	50 (50)
Have not smoked for over a year since birth	37 (37)
Have had a stroke recurrence	26 (26)

Note: Data are expressed as number (%).

43.6% and 61% vs 40.7%, respectively). A total of 50 participants responded that IMS immediately after stroke diagnosis was economically burdensome (Strongly agree 12 + Agree 38) (Figure 1C). In particular, non-subscribers of PHI felt more burdened (59% vs 44.3%, respectively). The types of KM treatments that they wanted to receive for acute stroke were especially high for NHI covered treatments such as acupuncture and electroacupuncture (69.5%) and NHI covered herbal medicines (51.2%) (Figure 2), and the higher the income, the higher the preference rate for most KM treatment. In addition, PHI subscribers had a relatively higher preference for NHI uncovered treatments than non-subscribers, such as NHI uncovered herbal medicines (29.4% vs 19.4%) and pharmaco-acupuncture/bee venom injections (35.3% vs 9.7%). A common reason for reluctance to receive IMS immediately after stroke diagnosis was economic burden and non-

Table 3 Perceptions of IMS for Acute Stroke (Immediately After Stroke Diagnosis)

Item	Total	Average Income per Month (Million Won)			Private Health Insurance		Average Number of Visits to Medical Institutions per Year	
		3 or Less	3~6	6 or More	Have	Do Not Have	10 or Less	More Than 10
Are you willing to receive IMS immediately after stroke diagnosis?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	45 (45)	19 (45.2)	15 (42.9)	11 (47.8)	27 (44.3)	18 (46.2)	21 (35.6)	24 (58.5)
Neither agree nor disagree	37 (37)	15 (35.7)	16 (45.7)	6 (26.1)	24 (39.3)	13 (33.3)	24 (40.7)	13 (31.7)
Strongly disagree + Disagree	18 (18)	8 (19)	4 (11.4)	6 (26.1)	10 (16.4)	8 (20.5)	14 (23.7)	4 (9.8)
What kind of KM treatment would you like to receive immediately after stroke diagnosis? (multiple responses)	82 (100)	34 (41.5)	31 (37.8)	17 (20.7)	51 (62.2)	31 (37.8)	45 (54.9)	37 (45.1)
Acupuncture, Electroacupuncture	57 (69.5)	19 (55.9)	22 (71)	16 (94.1)	37 (72.5)	20 (64.5)	28 (62.2)	29 (78.4)
NHI covered herbal medicines	42 (51.2)	16 (47.1)	16 (51.6)	10 (58.8)	27 (52.9)	15 (48.4)	19 (42.2)	23 (62.2)
NHI uncovered herbal medicines	21 (25.6)	6 (17.6)	9 (29)	6 (35.3)	15 (29.4)	6 (19.4)	8 (17.8)	13 (35.1)
Pharmaco-acupuncture / Bee venom injection	21 (25.6)	5 (14.7)	10 (32.3)	6 (35.3)	18 (35.3)	3 (9.7)	10 (22.2)	11 (29.7)
Moxibustion	22 (26.8)	11 (32.4)	6 (19.4)	5 (29.4)	14 (27.5)	8 (25.8)	7 (15.6)	15 (40.5)
KM physical therapy	22 (26.8)	13 (38.2)	3 (9.7)	6 (35.3)	13 (25.5)	9 (29)	11 (24.4)	11 (29.7)
Chuna therapy	20 (23.2)	5 (14.7)	7 (22.6)	7 (41.2)	14 (27.5)	5 (16.1)	9 (20)	10 (27)
Cupping therapy	17 (20.7)	6 (17.6)	6 (19.4)	5 (29.4)	12 (23.5)	5 (16.1)	6 (13.3)	11 (29.7)
Qi-gong, Daoyin exercise therapy	10 (12.2)	4 (11.2)	2 (6.5)	4 (23.5)	6 (11.8)	4 (12.9)	3 (6.7)	7 (18.9)
Doctor's recommendation	1 (1.2)	0 (0)	1 (3.2)	0 (0)	1 (2)	0 (0)	0 (0)	1 (2.7)
Why are you reluctant to receive IMS immediately after stroke diagnosis? (multiple responses)	18 (100)	8 (44.5)	4 (22.2)	6 (33.3)	10 (55.6)	8 (44.4)	14 (77.8)	4 (22.2)
Economic burden	7 (38.9)	2 (25)	1 (25)	4 (66.7)	4 (40)	3 (37.5)	3 (21.4)	4 (100)
Not recommended by CM doctor	7 (38.9)	2 (25)	0 (0)	5 (83.3)	4 (40)	3 (37.5)	4 (28.6)	3 (75)
Concerned about adverse events	6 (33.3)	2 (25)	3 (75)	1 (16.7)	2 (20)	4 (50)	5 (35.7)	1 (25)
Do not know what kind of treatment is needed	4 (22.2)	0 (0)	1 (25)	3 (50)	3 (30)	1 (12.5)	3 (21.4)	1 (25)
Symptoms are not very uncomfortable	4 (22.2)	2 (25)	0 (0)	2 (33.3)	1 (10)	3 (37.5)	3 (21.4)	1 (25)
Do not know the effect of KM treatment	2 (11.1)	1 (12.5)	0 (0)	1 (16.7)	1 (10)	1 (12.5)	1 (14.7)	1 (25)
What do you think are the expected advantages of receiving IMS immediately after stroke diagnosis? (multiple responses)	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Treatment of sequelae (helps to return to daily life quickly)	72 (72)	24 (57.1)	32 (91.4)	16 (69.6)	43 (70.5)	29 (74.4)	39 (66.1)	33 (80.5)
Treatment of symptoms immediately after stroke (reduces sequelae)	47 (47)	17 (40.5)	17 (48.6)	13 (56.5)	31 (50.8)	16 (41)	26 (44.1)	21 (51.2)
Stroke prevention (to prevent future recurrence)	37 (37)	14 (33.3)	11 (31.4)	12 (52.2)	24 (39.3)	13 (33.3)	16 (27.1)	21 (51.2)
Mental and psychological support	26 (26)	14 (33.3)	5 (14.3)	7 (30.4)	13 (21.3)	13 (33.3)	16 (27.1)	10 (24.4)

Do you expect IMS to have a positive effect on stroke treatment immediately after stroke diagnosis?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	49 (49)	20 (47.6)	18 (51.4)	11 (47.8)	32 (52.5)	17 (43.6)	24 (40.7)	25 (61)
Neither agree nor disagree	42 (42)	18 (42.9)	13 (37.1)	11 (47.8)	25 (41)	17 (43.6)	28 (47.5)	14 (34.1)
Strongly disagree + Disagree	9 (9)	4 (9.5)	4 (11.4)	1 (4.3)	4 (6.6)	5 (12.8)	7 (11.9)	2 (4.9)
Do you think that IMS for immediately after stroke diagnosis is economically burdensome?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	50 (50)	20 (47.6)	20 (57.1)	10 (43.5)	27 (44.3)	23 (59)	29 (49.2)	21 (51.2)
Neither agree nor disagree	40 (40)	16 (38.1)	14 (40)	10 (43.5)	27 (44.3)	13 (33.3)	25 (42.4)	15 (36.6)
Strongly disagree + Disagree	10 (10)	6 (14.3)	1 (2.9)	3 (13)	7 (11.5)	3 (7.7)	5 (9.5)	5 (12.2)

Note: Data are expressed as number (%).

Abbreviations: IMS, Integrated medical service; KM, Korean medicine; CM, Conventional medicine.

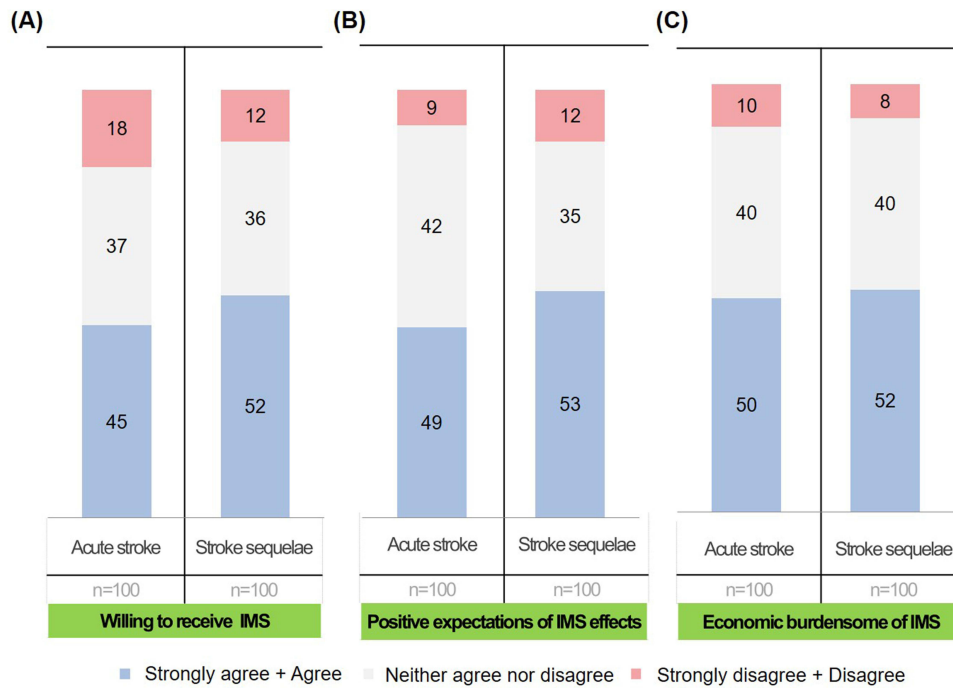


Figure 1 Perceptions of IMS for acute stroke and stroke sequelae. (A) Willing to receive IMS for acute stroke (immediately after stroke diagnosis) and stroke sequelae (B) Positive expectations of IMS effects on treatment of acute stroke (immediately after stroke diagnosis) and stroke sequelae (C) Economic burdensome of IMS for acute stroke and stroke sequelae. IMS, Integrated medical service.

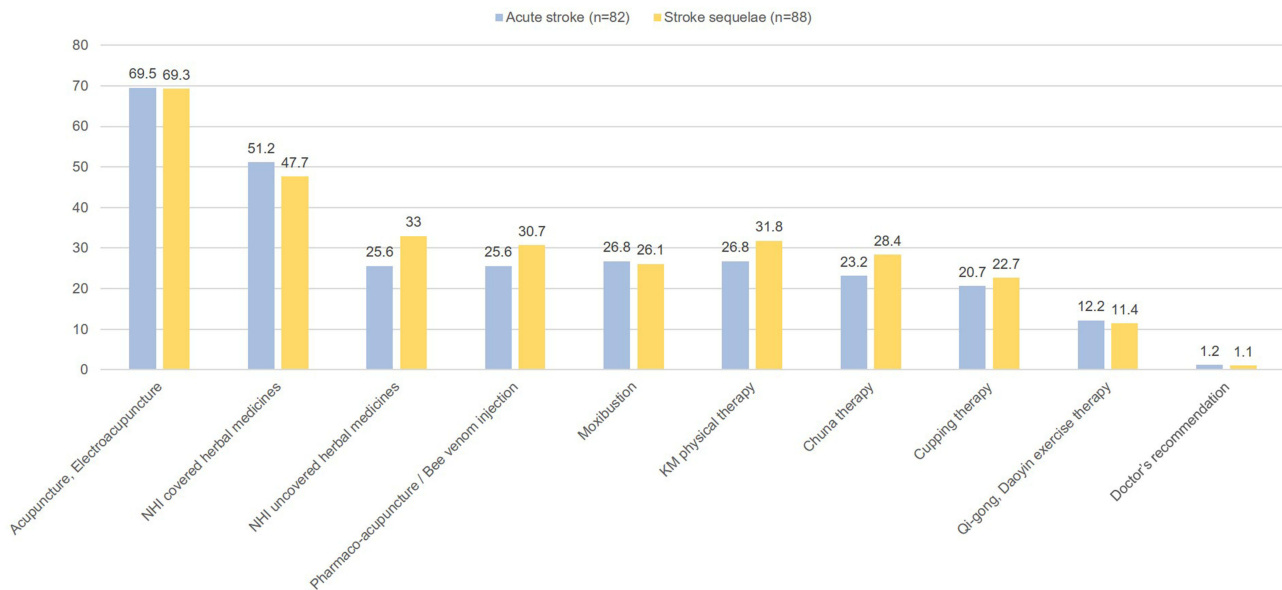


Figure 2 Type of Korean medicine treatment willing to receive in acute stroke and stroke sequelae. **Abbreviation:** NHI, National Health Insurance.

recommendation by CM doctors (38.9%) (Figure 3). The expected advantages of receiving IMS immediately after stroke diagnosis were the most common in the treatment of sequelae (helping return to daily life quickly) in 72 patients, followed by the treatment of symptoms immediately after stroke (reducing sequelae) in 47 patients (Figure 4A).

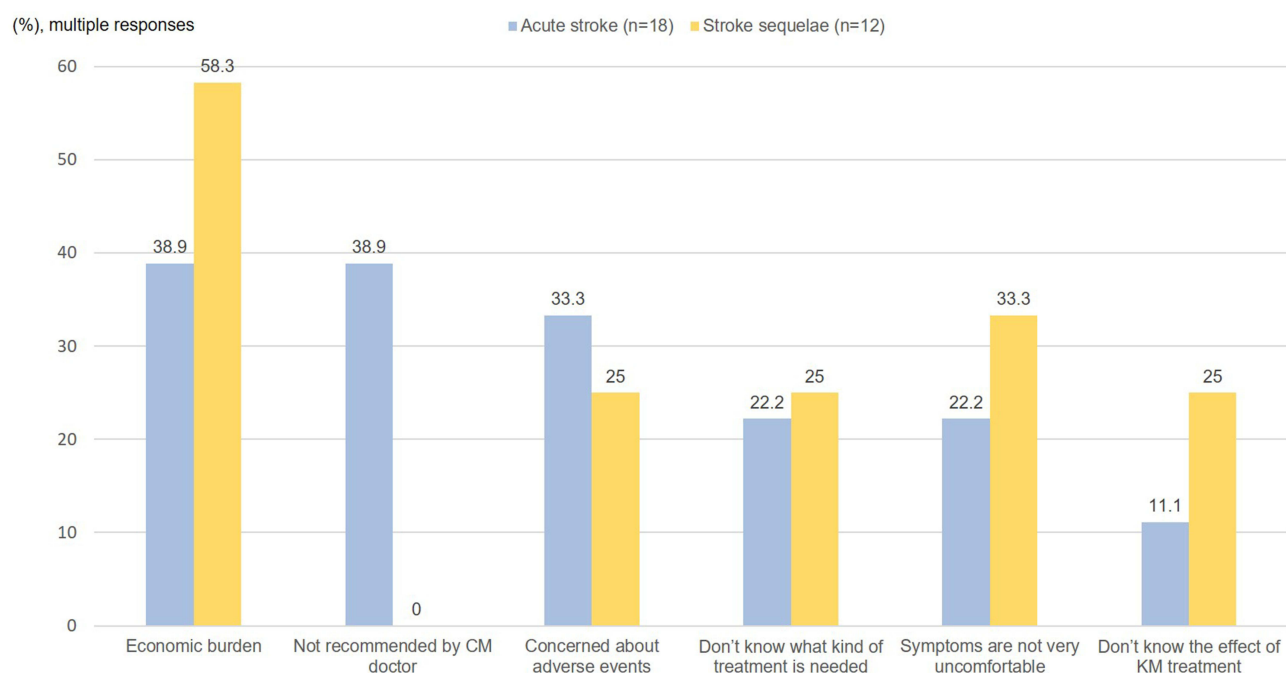


Figure 3 Reason for reluctance to receive IMS in acute stroke and stroke sequelae.

Abbreviations: CM, Conventional medicine; KM, Korean medicine.

Perceptions of IMS for Stroke Sequelae

Table 4 shows the perceptions of IMS for stroke sequelae. There were 52 participants willing to undergo IMS in case of stroke sequelae (Strongly agree 16 + Agree 36) (Figure 1A). Particularly, those who had PHI and visited medical institutions more than 10 times per year had a higher percentage of positive responses than those who did not (55.7% vs 46.2% and 65.9% vs 42.4%, respectively). A total of 53 participants had expectations regarding the effect of IMS on the treatment of stroke sequelae (Strongly agree 12 + Agree 41) (Figure 1B). Among them, expectations were higher as the average monthly income increased to 3–6 million won (54.3%) and 6 million won or more (60.9%) than those with 3 million won or less (47.6%). Those who visited medical institutions more than 10 times per year were more positive (63.4% vs 45.8%). A total of 52 participants responded that IMS for stroke sequelae was economically burdensome (Strongly agree 18 + Agree 34) (Figure 1C). Non-subscribers of PHI felt more burdened than subscribers (56.4% vs 49.2%). The types of KM treatments that they wanted to receive for stroke sequelae were acupuncture (69.3%) and NHI covered herbal (47.7%) (Figure 2). PHI subscribers had a relatively higher preference for NHI uncovered treatments than non-subscribers, such as NHI uncovered herbal medicines (41.8% vs 18.2%) and pharmaco-acupuncture/bee venom injections (34.5% vs 24.2%). The most common reason for reluctance to receive IMS when stroke sequelae occurred was economic burden (58.3%) (Figure 3). In the case of stroke sequelae, patients expected improving decreased physical activity (55) and cognitive decline (52) using IMS (Figure 4B).

Other Perceptions of IMS for Stroke Treatment

Table 5 shows the other perceptions of the IMS regarding stroke treatment. The most common cost considered appropriate for IMS was between 50,000 and 200,000 won per month (55%). The costs for high-income earners and private health insurance subscribers tended to be high. The most common IMS information sources were medical staff (52%), patients with stroke experience (48%), and the internet (37%).

Discussion

To the best of our knowledge, this study is the first to examine the general perceptions of IMS in stroke patients. In addition to the perceptions of each treatment for acute stroke and sequelae, the overall perception of IMS was

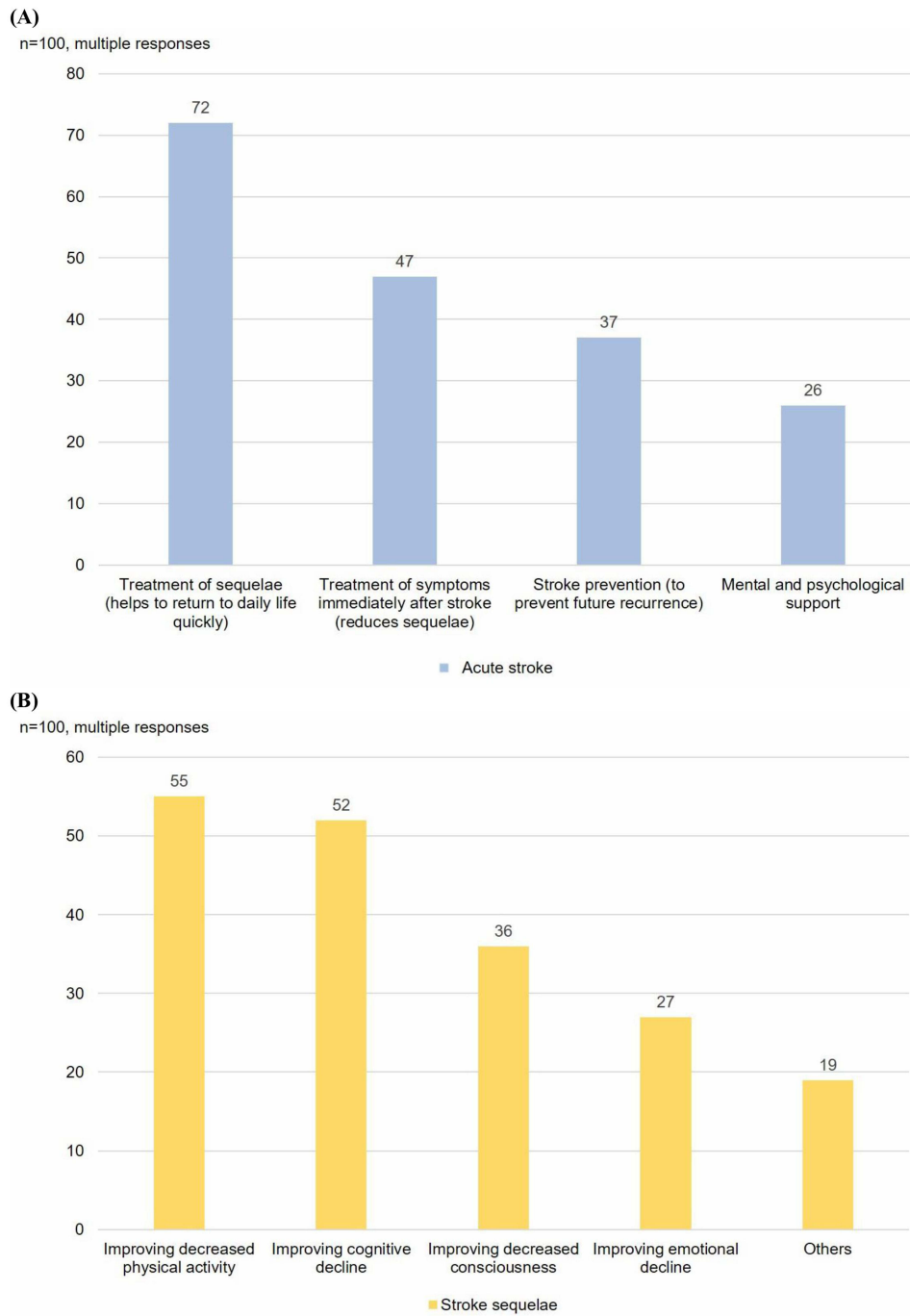


Figure 4 Expected advantages of receiving IMS. **(A)** Acute stroke **(B)** Stroke sequelae. **Abbreviation:** IMS, Integrated medical service.

investigated by classifying participants by economic factors, insurance systems, and frequency of use of medical institutions.

In both periods, patients were more willing to receive IMS. In the case of stroke recurrence, the positive intention to receive IMS immediately after diagnosis was more than twice the negative intention. In the case of stroke sequelae, there were more than four positive responses. Acute stroke is thought to be less likely than sequelae due to a short period of less than two weeks after onset,²¹ a high cost because of the need for hospitalization,²³ and the development of acute stage treatments for CM, such as tissue-plasminogen activator.³⁰ In the case of sequelae treatment, it is believed that the

Table 4 Perceptions of IMS for Stroke Sequelae

Item	Total	Average Income per Month (Million Won)			Private Health Insurance		Average Number of Visits to Medical Institutions per Year	
		3 or Less	3~6	6 or More	Have	Do Not Have	10 or Less	More Than 10
Are you willing to receive IMS in case of stroke sequelae?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	52 (52)	22 (52.4)	17 (48.6)	13 (56.5)	34 (55.7)	18 (46.2)	25 (42.4)	27 (65.9)
Neither agree nor disagree	36 (36)	14 (33.3)	15 (42.9)	7 (30.4)	21 (34.4)	15 (38.5)	24 (40.7)	12 (29.3)
Strongly disagree + Disagree	12 (12)	6 (14.3)	3 (8.6)	3 (13)	6 (9.8)	6 (15.4)	10 (16.9)	2 (4.9)
What kind of KM treatment would you like to receive when stroke sequelae occur? (multiple responses)	88 (100)	36 (40.9)	32 (36.4)	20 (22.7)	55 (62.5)	33 (37.5)	49 (55.7)	39 (44.3)
Acupuncture, Electroacupuncture	61 (69.3)	25 (69.4)	22 (68.8)	14 (70)	35 (63.6)	26 (78.8)	32 (65.3)	29 (74.4)
NHI covered herbal medicines	42 (47.7)	14 (38.9)	16 (50)	12 (60)	27 (49.1)	15 (45.5)	17 (34.7)	25 (64.1)
NHI uncovered herbal medicines	29 (33)	8 (22.2)	13 (40.6)	8 (40)	23 (41.8)	6 (18.2)	15 (30.6)	14 (35.9)
Pharmaco-acupuncture / Bee venom injection	27 (30.7)	8 (22.2)	11 (34.4)	8 (40)	19 (34.5)	8 (24.2)	11 (22.4)	16 (41)
Moxibustion	23 (26.1)	10 (27.8)	7 (21.9)	6 (30)	15 (27.3)	8 (24.2)	10 (20.4)	13 (33.3)
KM physical therapy	28 (31.8)	15 (41.7)	5 (15.6)	8 (40)	16 (29.1)	12 (36.4)	11 (22.4)	17 (43.6)
Chuna therapy	25 (28.4)	9 (25)	8 (25)	8 (40)	20 (36.4)	5 (15.2)	11 (22.4)	14 (35.9)
Cupping therapy	20 (22.7)	6 (16.7)	6 (18.8)	8 (40)	14 (25.5)	6 (18.2)	9 (18.4)	11 (28.2)
Qi-gong, Daoyin exercise therapy	10 (11.4)	4 (11.1)	3 (9.4)	3 (15)	5 (9.1)	5 (15.2)	3 (6.1)	7 (17.9)
Doctor's recommendation	1 (1.1)	0 (0)	1 (3.1)	0 (0)	1 (1.8)	0 (0)	0 (0)	1 (2.6)
Why are you reluctant to receive IMS when stroke sequelae occur? (multiple responses)	12 (100)	6 (50)	3 (25)	3 (25)	6 (50)	6 (50)	10 (83.3)	2 (16.7)
Economic burden	7 (58.3)	3 (50)	2(66.7)	2 (66.7)	5 (83.3)	2(33.3)	5 (50)	2 (100)
Symptoms are not very uncomfortable	4 (33.3)	1 (16.7)	1 (33.3)	2 (66.7)	2 (33.3)	2 (33.3)	3 (30)	1 (50)
Do not know what kind of treatment is needed	3 (25)	1 (16.7)	1 (33.3)	1 (33.3)	3 (50)	0 (0)	3 (30)	0 (0)
Do not know the effect of KM treatment	3 (25)	2 (33.3)	1 (33.3)	0 (0)	1 (16.7)	2 (33.3)	3 (30)	0 (0)
Concerned about adverse events	3 (25)	1 (16.7)	1 (33.3)	1 (33.3)	1 (16.7)	2 (33.3)	3 (30)	0 (0)
What do you think are the expected advantages of receiving IMS when stroke sequelae occur? (multiple responses)	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Improving decreased physical activity	55 (55)	26 (61.9)	20 (57.1)	9 (39.1)	31 (50.8)	24 (61.5)	29 (49.2)	26 (63.4)
Improving cognitive decline	52 (52)	22 (52.4)	19 (54.3)	11 (47.8)	32 (52.5)	20 (51.3)	30 (50.8)	22 (53.7)
Improving decreased consciousness	36 (36)	9 (21.4)	14 (40)	13 (56.5)	26 (42.6)	10 (25.6)	16 (27.1)	20 (48.8)
Improving emotional decline	27 (27)	7 (16.7)	10 (28.6)	10 (43.5)	20 (32.8)	7 (17.9)	16 (27.1)	11 (26.8)
Other	19 (19)	7 (16.7)	7 (20)	5 (21.7)	14 (23)	5 (12.8)	12 (20.3)	7 (17.1)

(Continued)

Table 4 (Continued).

Item	Total	Average Income per Month (Million Won)			Private Health Insurance		Average Number of Visits to Medical Institutions per Year	
		3 or Less	3~6	6 or More	Have	Do Not Have	10 or Less	More Than 10
Do you expect IMS to have a positive effect on treatment of stroke sequelae?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	53 (53)	20 (47.6)	19 (54.3)	14 (60.9)	33 (54.1)	20 (51.3)	27 (45.8)	26 (63.4)
Neither agree nor disagree	35 (35)	15 (35.7)	13 (37.1)	7 (30.4)	21 (34.4)	14 (35.9)	22 (37.3)	13 (31.7)
Strongly disagree + Disagree	12 (12)	7 (16.7)	3 (8.6)	2 (8.7)	7 (11.5)	5 (12.8)	10 (16.9)	2 (4.9)
Do you think that IMS for stroke sequelae is economically burdensome?	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Strongly agree + Agree	52 (52)	23 (54.8)	20 (57.1)	9 (39.1)	30 (49.2)	22 (56.4)	29 (49.2)	23 (56.1)
Neither agree nor disagree	40 (40)	14 (33.3)	15 (42.9)	11 (47.8)	26 (42.6)	14 (35.9)	24 (40.7)	16 (39)
Strongly disagree + Disagree	8 (8)	5 (11.9)	0 (0)	3 (13)	5 (8.2)	3 (7.7)	6 (10.2)	2 (4.9)

Note: Data are expressed as number (%).

Abbreviations: IMS, Integrated medical service; KM, Korean medicine; CM, Conventional medicine.

Table 5 Other Perceptions of IMS for Stroke Treatment

Item	Total	Average Income per Month (Million Won)			Private Health Insurance		Average Number of Visits to Medical Institutions per Year	
		3 or Less	3~6	6 or More	Have	Do Not Have	10 or Less	More Than 10
What cost per month do you think is appropriate for the cost of IMS? (Thousand won)	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Less than 25	13 (13)	11 (26.2)	0 (0)	2 (8.7)	7 (11.5)	6 (15.4)	9 (15.3)	4 (9.8)
25~50	17 (17)	9 (21.4)	6 (17.1)	2 (8.7)	8 (13.1)	9 (23.1)	9 (15.3)	8 (19.5)
50~100	27 (27)	10 (23.8)	11 (31.4)	6 (26.1)	13 (21.3)	14 (35.9)	17 (28.8)	10 (24.4)
100~200	28 (28)	10 (23.8)	13 (37.1)	5 (27.1)	21 (34.4)	7 (17.9)	18 (30.5)	10 (24.4)
More than 200	15 (15)	2 (4.8)	5 (14.3)	8 (34.7)	12 (19.7)	3 (7.7)	6 (10.2)	9 (22)
Where do you usually get information about IMS answered above? (multiple responses)	100 (100)	42 (42)	35 (35)	23 (23)	61 (61)	39 (39)	59 (59)	41 (41)
Medical staff	52 (52)	18 (42.9)	20 (57.1)	14 (60.9)	35 (57.4)	17 (43.6)	29 (49.2)	23 (56.1)
Patients with stroke experience	48 (48)	17 (40.5)	18 (51.4)	13 (56.5)	29 (47.5)	19 (48.7)	20 (33.9)	28 (68.3)
Internet	37 (37)	18 (42.9)	12 (34.3)	7 (30.4)	26 (42.6)	11 (28.2)	22 (37.3)	15 (36.6)
Own experience	22 (22)	7 (16.7)	9 (25.7)	6 (26.1)	15 (24.6)	7 (17.9)	11 (18.6)	11 (26.8)
Acquaintances with no stroke experience	20 (20)	8 (19)	5 (14.3)	7 (30.4)	15 (24.6)	5 (12.8)	10 (16.9)	10 (24.4)
TV, book	20 (20)	8 (19)	7 (20)	5 (21.7)	11 (18)	9 (23.1)	14 (23.7)	6 (14.6)

Note: Data are expressed as number (%).

Abbreviation: IMS, Integrated medical service.

intention was higher due to the fact that the treatment is lengthy while disability is serious,¹⁵ the sequelae treatment through IMS is more effective than CM alone,^{24,25,31} and IMS is preferred for stroke rehabilitation treatment.³² The fact that the treatment of sequelae showed the highest response rate as an advantage of receiving IMS immediately after stroke diagnosis in the current survey supports this. The most common sequelae that were expected to be relieved with IMS were decreased physical activity and cognitive decline. Considering the effect of IMS in improving physical and cognitive functions in stroke,^{24,25,33} it is possible to increase treatment satisfaction by meeting these patients' expectations. In addition, the IMS intention was high when the number of visits to medical institutions was high in both periods. The presumed reason is because patients with an active will for treatment frequently visit medical institutions and, therefore, have a desire to try various treatments, such as IMS.

For patients who responded positively or neither positively or negatively to their willingness to receive IMS, acupuncture, electroacupuncture, and insured herbal extracts were the most desired KM treatment methods both immediately after stroke diagnosis and sequelae. Since the effects of acupuncture and electroacupuncture on stroke treatment and rehabilitation have been well established,^{34–36} they are thought to influence patient preference. In addition, acupuncture and electroacupuncture are treatments applied with the NHI in Korea, and patients tend to prefer treatments with NHI due to high costs, and the survey results showed that even the same herbal medicine has a higher preference in the insured herbal extracts than uninsured herbal decoctions. In particular, immediately after stroke diagnosis, treatments not covered by NHI such as pharmaco-acupuncture/bee venom injection and herbal decoctions were less preferred as income was lower, and relatively low preference without private insurance, also based on this. Despite the positive effects of herbal medicines^{37,38} and pharmaco-acupuncture/bee venom injections^{39–41} on stroke treatment, it is possible that patients have limited opportunities to choose treatment because of insurance system limitations.

These results support the need for economic medical supplementation of IMS for stroke treatment. Patients who responded negatively to their intention to undergo IMS cited economic burden as the most common reason in both periods. Even when asked about their perception of economic burden, half of the respondents answered that it would be burdensome in both periods, and only approximately 10% responded that it was not burdensome.

Non-private insurance subscribers had a higher burden than insured subscribers. According to the Korean Medicine Utilization and Herbal Medicine Consumption Survey in 2020, the general public had a high rate of satisfaction with treatment results for KM, while the rate of satisfaction with treatment cost was relatively low, especially the cost burden of uninsured herbal medicines. Accordingly, the demand for “expanding NHI benefits” was the highest as a need for improvement.⁴² In addition, considering that the average cost of uninsured herbal medicine is 160,000–380,000 won for 10 days,⁴³ while more than half of the respondents answered that the appropriate cost of IMS is 50,000–200,000 won per month, it may be difficult to expect universalization of IMS without expanding insurance coverage. Therefore, to expand the application of NHI for KM, the Korean government has started the “Pilot project of herbal decoctions coverage in the National Health Insurance” for three disease groups, including sequelae of cerebrovascular disease, in November 2020.⁴⁴

Meanwhile, in the case immediately after stroke diagnosis, “Not recommended by CM doctor” also accounted for the most responses as a reason for their reluctance to receive IMS. The rate was relatively low for sequelae. Among the current clinical practice guidelines for stroke, KM treatment is the only one that includes acupuncture in the rehabilitation section.⁴⁵ The Cochrane review of acupuncture for stroke found that clear evidence of benefit was insufficient due to the small amount of evidence in the acute stage,⁴⁶ and acupuncture could be effective in treating various sequelae symptoms during rehabilitation.³⁶ Cochrane reviews of herbal medicines only reviewed single herbal medicines, such as *Radix notoginseng*⁴⁷ or some sequelae, such as post-stroke fatigue.⁴⁸ Considering that the most common response to the question of how to acquire IMS information was from medical staff, it can be inferred that CM doctors also recommend IMS to patients if there is sufficient evidence and need. Therefore, for CM doctors to recommend IMS for acute stroke, it is necessary to improve the recommendation level through the accumulation of large-scale evidence and support policies.

Experience, mutual understanding, and respect between CM and KM doctors should precede doctors' intention to use IMS, and academic exchange, sharing of curriculum, and support for IMS research and policy could be helpful.^{27,49} Considering that CM doctors working at IMS hospitals had a more positive perception of KM or IMS,⁵⁰ the development of IMS medical institutions could activate stroke IMS by creating a cooperative environment. Furthermore, judging from the high ranking of “patients with stroke experience” as an IMS information source, it can be inferred that they have

favorable intentions if they have IMS experience. Therefore, if doctors actively recommend that patients receive IMS, satisfaction and patient perception of IMS could be further improved.

This study provides theoretical significance by presenting empirical data on stroke patients' perceptions of Integrated Medical Service (IMS), an area that has been insufficiently described in the existing literature. Practically, the findings identify key barriers—such as economic burden and limited CM–KM cooperation—that may guide policy development and improve IMS implementation in real-world clinical settings. These implications highlight the value of this exploratory survey and underscore the importance of understanding patient perspectives in advancing integrated stroke care.

This study has several limitations: 1) all surveys were conducted using a non-face-to-face web-based surveys which have two methodological limitations: they cannot account for a distributed population, and respondents with biases may select themselves as samples;⁵¹ 2) 100 participants is a small group considering that this was a survey study. However, this exploratory study targeted patients with stroke rather than the general population, and many participants was not required. Additionally, based on the even distribution of the participants' characteristics, it was assumed that the sample represented the stroke patient group relatively well; and 3) some patients with stroke may find it difficult to participate in web-based surveys because of old age, physical dysfunction, or cognitive impairment. Therefore, it is possible that this study primarily included patients who were familiar online or had mild symptoms. For these patients, collecting caregivers' opinions may be a solution.²⁹ Future studies that directly investigate a larger number of patients with stroke and their caregivers are required.

Conclusion

Stroke patients were more likely to receive IMS both immediately after stroke diagnosis and at the sequelae stage and had a higher positive intention in the sequelae period. The desired KM treatments were high with NHI treatments, such as acupuncture and insured herbal extracts, and relatively low for non-insured treatments, such as herbal decoctions. Economic burden was cited as the most common reason to avoid IMS in both periods. Patients without private insurance had a higher economic burden than those with insurance. The CM doctor's non-recommendation was the most cited reason immediately after stroke diagnosis to not receive IMS treatment. Institutional supplementation and active participation of doctors are needed to provide better stroke treatment to patients by improving the complementary points of stroke IMS revealed in this study.

Data Sharing Statement

The datasets generated during and/or analyzed during the current study are available from the corresponding author Seungwon Kwon on reasonable request.

Ethics Approval and Consent to Participate

This study was conducted in accordance with the declaration of Helsinki. The study protocol was approved by the Institutional Review Board of Kyung Hee University (KHSIRB 21-513, approved on 13 December 2021). Online-based informed consent was obtained from all participants.

Consent for Publication

The manuscript is not submitted for publication or consideration elsewhere.

Author Contributions

All authors made a significant contribution to the work reported, whether that is in the conception, study design, execution, acquisition of data, analysis and interpretation, or in all these areas; took part in drafting, revising or critically reviewing the article; gave final approval of the version to be published; have agreed on the journal to which the article has been submitted; and agree to be accountable for all aspects of the work.

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Disclosure

The authors report no conflicts of interest in this work.

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