#### ORIGINAL RESEARCH

# Assessment of Infection Prevention and Control (IPC) Implementation and Strategies Used for IPC Preparedness at Facility Level in Underdeveloped Areas of Pakistan

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**Background:** During outbreaks of infectious diseases like COVID-19, the healthcare-associated infections (HCAIs) pose a burden on public health system. There are very limited data about infection prevention and control (IPC) implementation in the healthcare facilities of Pakistan. The aim of the study was to conduct assessment with the IPC Assessment Framework (IPCAF) tool in healthcare facilities of the least developed areas.

**Methods:** A cross-sectional survey was conducted in 12 tertiary level healthcare facilities (HCF) located in the least developed provinces of Pakistan. The facilities were selected through multistage cluster random methods. A well-structured questionnaire, the "IPCAF tool", was used for data collection. The IPCAF comprises eight sections with a 100 score of each section, thus with a maximum score of 800. The scores from 0 to 800 of the HCFs were divided into four gradual ratings through IPCAF, ie from inadequate to advanced.

**Results:** The median score of all facilities was 405, with a range from inadequate to advanced. One facility (8.3%) fell into the "inadequate" category with a score of 172.5; 5 (41.6%) facilities achieved "basic" category, another 5 (41.6%) being "intermediate", and only one (8.3%) hospital achieved "advanced" status. Region-wise median score of facilities of GB was 307.5, facilities in AJK scored 342.5, and a score of 520 was found for health facilities in KPK. The components of Education and Training, HCAIs Surveillance, and Multimodal Strategies achieved the lowest scores.

**Conclusion:** Most of the facilities have developed an IPC program with key focal persons and IPC committees, but did not have relevant education and training. IPC core capacities are being implemented. Equitable attention is required on all eight components of IPC in all facilities.

Keywords: infection prevention and control, IPCAF, healthcare facilities, healthcare associated infections

#### Introduction

Healthcare-associated infections (HCAIs) are the infections that pose high risk to the healthcare workers or patients, especially those with low immunity, acquired during the process of admission, treatment, or a procedure within a healthcare facility. This infection is not present or incubating at the time of patients' admission. HCAI can occur in any healthcare setting regardless of its size. It increases the vulnerability and patient harm. The vulnerabilities to HCAIs increase during the epidemics and can cause a double-burden of disease. The COVID-19 pandemic challenged the IPC system of healthcare facilities across the globe.<sup>1</sup> At the same time, it provided the opportunities to work on infection control and improve the IPC structure within the healthcare settings. In Pakistan, IPC activities gained importance after the COVID-19 pandemic.<sup>2</sup> Government started to implement some of the activities, including training of healthcare

© 2023 Tahir et al. This work is published and licensed by Dove Medical Press Limited. The full terms of this license are available at https://www.dovepress.com/terms.php you hereby accept the Terms. Non-commercial uses of the work are permitted without any further permission from Dove Medical Press Limited, provided the work is properly attributed. For permission for commercial use of this work, please see paragraphs 4.2 and 5 of our Terms (http://www.dovepress.com/terms.php). workers, environmental controls, patient education, and control measures for COVID-19, tuberculosis, and other respiratory diseases.<sup>3</sup>

The World Health Organization (WHO) recommended for healthcare facilities to establish and exercise IPC program with best practices. The safety and effectiveness of any system requires regular monitoring. The WHO suggested evaluating IPC implementation considering standardized guidelines. An IPC program with all its core components is important for patients' and healthcare workers' safety.<sup>4</sup> To determine the level of safety against infections and implementation of IPC activities, the WHO has released the Infection Prevention and Control Assessment Framework (IPCAF) in 2018. It comprises eight WHO IPC core components:<sup>1</sup> IPC program;<sup>2</sup> IPC guidelines;<sup>3</sup> IPC education and training;<sup>4</sup> HCAI surveillance;<sup>4</sup> multimodal strategies;<sup>5</sup> monitoring and audit of IPC practices and feedback;<sup>6</sup> workload, staffing, and bed occupancy; and<sup>7</sup> the built environment, and materials and equipment for IPC.

WHO core components for IPC are a set of guidelines in each section to be followed by the healthcare management.<sup>4,5</sup> This tool helps to assess and evaluate the IPC structure at healthcare facilities and its implementation accordingly. It is designed to support the healthcare system in reducing the burden of HCAIs and improving patient safety as well.<sup>5</sup> HCAIs are one of the leading threats to the patient safety in the hospitals.<sup>6,7</sup> These infections can occur in any hospital facility at primary, secondary, or tertiary level. The HCAIs have adverse effects for humans, including morbidity, prolonged hospital stays, the economic impact, increased resistance to antimicrobials, and infection-specific mortality.<sup>8–10</sup> During the COVID-19 pandemic it was witnessed that poor IPC infrastructure in management facilities increased the burden of infections among patients and healthcare workers as well.<sup>5</sup>

This study was designed to make a comprehensive assessment of tertiary level healthcare facilities in underdeveloped areas of Pakistan. A tertiary care facility is one that provides full services in pediatrics, general medicine, various branches of surgery, and psychiatry.<sup>11</sup> The assessment was made with the aim to highlight the good practices and the gaps in healthcare facilities. The present study tried to evaluate the IPC implementation level of healthcare facilities, identify best practices, and examine the compliance to IPC components of IHR-2005 at subnational level as per the recommendation of WHO.<sup>12</sup> For the effective implementation of the IPC core components, frequent assessments in best practices with standardized audit and monitoring are essential.<sup>13,14</sup> Prior to this study, only a few health facilities in Pakistan, in relatively developed areas of Islamabad and Punjab, have been assessed by WHO in 2017, and deficiencies were found in the implementation of IPC practices.<sup>15</sup> The present study was carried out in 12 healthcare facilities of underdeveloped regions of Pakistan, ie Gilgit Baltistan (GB), Khyber Pakhtunkhwa (KPK), and Azad Jammu and Kashmir (AJK). GB and AJK have greater dependency on federal government in their healthcare interventions. These regions have multiple challenges due to social, geographic, economic, political, and environmental disadvantages and issues to maintain the healthcare system as a whole.<sup>16</sup> The findings of the study might facilitate the local and national health departments in improving the IPC system.

### **Methods**

#### Study Area

The data were collected from the three least developed provinces of Pakistan, namely KPK, AJK, and GB. These provinces are relatively poor, and marginal in terms of public health interventions as compared with Punjab and Sindh. The healthcare facilities in the target provinces have a high influx of outdoor and indoor patients and fewer doctors to provide proper medical services.

### **Study Subjects**

The tertiary level healthcare facilities, with designated COVID-19 sampling, testing, and/or treatment unit at district level, are included in the study for IPCAF assessment. Respondents in the study were the members of hospital IPC committees, heads of facilities, medical doctors, nurses, and staff involved in IPC-related activities. The other staff who had not been working on implementation of IPC were excluded from the study.

After getting approval from the designated authorities the researchers developed a plan of assessment of the facilities. The departments and bed capacities of all facilities vary with a range from 30 beds minimum to 480 beds maximum. All facilities were assessed with a combination of teams consisting of a microbiologist, a medical doctor, and a public health system specialist from the National Institutes of Health. IPCAF tool was filled during the interviews of the hospital staff.

### Study Instrument and Technique

The assessment was made through IPCAF tool. The tool is structured with defined components and indicators. The tool consists of eight core components of IPC system and 81 measurable indicators considering IPC guidelines. The list of components is as under:

- C1- IPC Program
- C2- IPC Guidelines
- C3- IPC Education
- C4- HCAIs Surveillance System
- C5- Multimodal Strategies in IPC
- C6- Monitoring/Audit/Feedback
- C7- Workload, Staffing, and Bed Occupancy within Facility
- C8- Environments, Materials, and Equipment in the Facility

Each component (C) in the tool has equal score, ie 100 per component. The maximum cumulative score of all eight components is 800. The tool defines the allocation of individual weightage to the indicator states within all components. A minimum score of 0 and maximum score of 100 was assigned in the tool (Table 1). Data were analyzed by using MS Excel package and descriptive statistics.

# Results

All eight core components of IPCAF were assessed in all facilities. Data timeliness and completeness were recorded as 100%. Table 2 lists the region-wise median scores of healthcare facilities through IPCAF. It was found that the median score of KPK was 502, for AJK 342.5, and the facilities of GB have a 307.5 median score.

IPCAF Scores	Level	Description				
0–200	Inadequate	Insufficient IPC implementation and require significant improvements in almost all components.				
201–400	Basic	These facilities have some functional IPC aspects without proper implementation, and additional improvement is needed.				
401-600	Intermediate	At this level most IPC aspects are properly implemented.				
601-800	Advanced	At this level the IPC are fully implemented according to WHO recommendations.				

 Table I IPCAF Tool Scores and Description

	Name of Facility	Score	Percentage	Median Score	
КРК	DHQ Haripur	575	71.87	520	
	DHQ Abbottabad	350	43.75		
	ATH Abbottabad	665	83.12		
	Saidu Teaching Hospital	465	58.12		
	Swat				
AJK	DHQ Mirpur	497.5	62.18	342.5	
	DHQ Kotli	460	57.5		
	DHQ Neelum	225	28.12		
	Muzaffarabad	225	28.12		
GB	RHQ Skardu	462.5	57.81	307.5	
	PHQ Gilgit	317.5	39.68		
	DHQ Nagar	172.5	21.56		
	DHQ Chilas	297.5	37.18		

 Table 2
 Province-Wise Percentage and Median Score of Infection Prevention and

 Control Framework at Facility (IPCAF) Level

# CI: IPC Program

The facilities have an established IPC program with at least an IPC team and some sort of notification of their function (Table 3). Only one facility of GB did not establish an IPC program. Most of the facilities in all three regions scored above 60 in the IPC program.

# C2: IPC Guideline

Most of the facilities have developed or adopted IPC guidelines at their facility or in a local context. Two regions, ie KPK and AJK, have improved scores in the development or adaptation of guidelines (Figure 1), whereas the facilities in GB scored less as compared with the other two provinces.

Name of Facility	СІ	C2	C3	C4	C5	C6	C7	C8	Total Score
District Headquarter Hospital, Haripur	75	77.5	65	55	60	90	70	82.5	575
District Headquarter Hospital, Abbottabad	47.5	47.5	25	7.5	40	55	50	77.5	350
Ayub Teaching Hospital, Abbottabad	82.5	97.5	80	77.5	85	92.5	65	85	665
Saidu Teaching Hospital, Swat	62.5	70	70	47.5	55	57.5	45	57.5	465
District Headquarter Hospital, Mirpur	65	70	60	35	70	75	55	52.5	497.5
District Headquarter Hospital, Kotli	62.5	80	50	50	70	92.5	40	80	460
District Headquarter Hospital, Neelum	72.5	90	50	10	65	42.5	50	25	225
AIMS Hospital, Muzaffarabad	70	55	30	15	0	10	20	25	225
Regional Headquarter Hospital, Skardu	85	75	30	22.5	60	90	45	55	462.5
District Headquarter Hospital, Gilgit	75	57.5	10	27.5	25	10	40	72.5	317.5
District Headquarter Hospital, Nagar	0	37.5	5	27.5	10	15	20	57.5	172.5
District Headquarter Hospital, Chilas	52.5	50	10	25	15	25	40	80	297.5

Table 3 Component-Wise Detailed Scores Obtained by the Healthcare Facilities of Azad Jammu and Kashmir; KhyberPakhtunkhwa; and Gilgit Baltistan in IPCAF Assessment

### C3: IPC Education

Few internal training records were found regarding IPC. A few of the personnel from all 12 facilities were trained in IPC to regularize the training at their facility. Most of the facilities do not have a system of continuous training and education for IPC implementation and practices (Figure 1).

# C4: HCAIs Surveillance

Most of the hospitals have no existing HCAI surveillance system in place (Table 3). The facilities in AJK perform HCAIs surveillance on a manual basis, but no dedicated staff are available for the surveillance of HCAIs with supporting logistics (Figure 2).

# C5: Multimodal Strategies

Multimodal strategies are not well established in all facilities. There was inappropriate training and capability-building system (Figures 3 and 4).

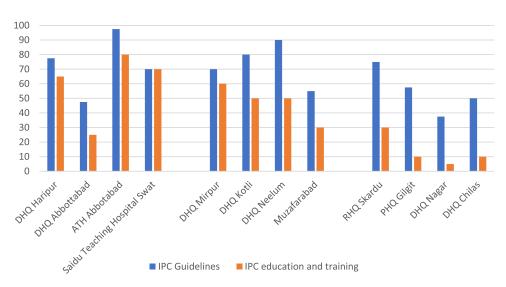
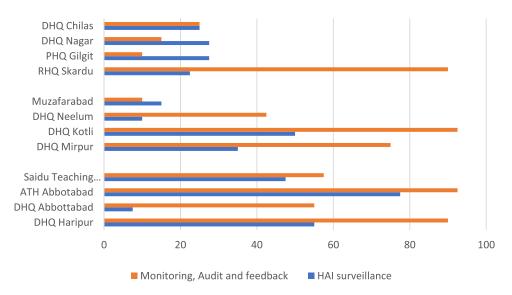
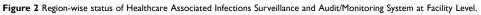
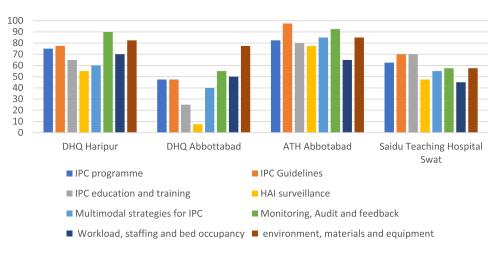


Figure I Region-wise status of development/adaptation of IPC guidelines with IPC Education/Training.









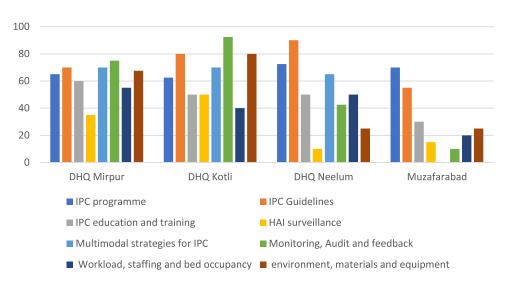


Figure 4 Overall IPC situation in four selected facilities in province Azad Jammu and Kashmir in March 2022.

### C6: Monitoring/Audit of IPC Practices and Feedback

Most of the facilities in KPK and AJK have established monitoring and audit systems of IPC at the initial stages. Two facilities in KPK, one in AJK, and one in GB have a good auditing and feedback system (Figure 2).

# C7: Workload, Staffing, and Bed Occupancy

The staffing situation was not at the optimal level in all of the facilities as per WHO workload indicators. Most of the facilities were following the WHO recommendation to have a space of >1 meter between patient beds in all departments (Figure 5).

# C8: Environments, Materials, and Equipment for IPC

Only one region has good stock and supply management of materials and equipment for IPC, (Figure 3), and the least satisfactory of the facilities was Gilgit Baltistan (Figure 5). Water and power services in most of the facilities were readily available at most hospitals for all types of functions.

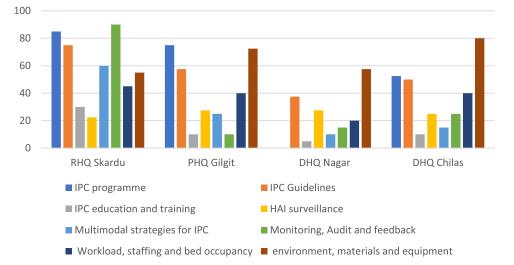


Figure 5 Overall IPC situation in four selected facilities in province Gilgit Baltistan in March 2022.

#### Discussion

Most of the facilities attained above 200 IPCAF scores except one facility of GB that was scored at inadequate, which was newly established with a 40-bed capacity. A total of 5 out of 12 facilities obtained 200–400 score, with basic capacity in all components of IPC. Four facilities got score between 400–600 as intermediate level of IPCAF, whereas only one facility was in the 600–800 score, with advanced level of implementation. IPC strategies and activities gained more importance due to the stress of COVID-19 response.<sup>3</sup> All three regions have different levels in IPC implementation and obtained different scores. The facilities in Gilgit Baltistan attained a relatively low score as compared with other provinces and regions, indicating the inadequate level of IPC implementation and significant improvement is needed. This is not only for the COVID-19 but almost similar to the other respiratory diseases including tuberculosis, influenza-like illness, and severe acute respiratory infections.

Results reveal that most of the facilities have an established IPC Program in hospitals. In this study, there was only one facility that has no formal IPC Program. In 2015, WHO conducted a survey to assess the IPC implementation in 133 countries.<sup>17</sup> The results of the survey reveal that 41% (n=54) of total countries have an established national IPC program and 29% (n=39) of the countries have an established IPC program at their tertiary level healthcare facilities. The evidence revealed that effective implementation of IPC core components with trained personnel helped in reducing healthcare-associated infections.<sup>18,19</sup> During COVID-19 response, healthcare management paid attention to the IPC implementation across the country. Prior COVID-19, most of the IPC core components were not being exercised in most of the facilities. Tertiary care hospitals in many countries did not exercise proper IPC practices for tuberculosis, influenza-like illness, and other respiratory diseases.<sup>20</sup> A similar study conducted in Islamabad, Pakistan indicated inadequate scores for all five hospitals in Islamabad.<sup>21</sup>

Ongoing COVID-19 response provided the opportunities for the healthcare institutions to initiate the IPC program and development of guidelines at the hospital level.<sup>22,23</sup> Enhanced work on COVID-19 prevention and control provided the ways for the hospitals to develop the initial guidelines for different elements included in IPC. Literature reveals that the standardized guidelines for IPC are crucial in improvement of the overall facility scaffold and practices.<sup>24</sup> Compliance to the guidelines and IPC standardized procedures help in reducing HCAIs in combination with healthcare workers' education and training.<sup>25</sup>

It was found that most of the facilities have access to the IPC training at some level, but it is not regular and standardized for most of the staff. The results suggest that most of the facilities did not have a mechanism to build capacity of their personnel and staff within their healthcare facilities. Regular adult learning and capacity-building sessions on IPC, combined with the other medical skills development programs, are crucial to implement and sustain the IPC activities.<sup>14</sup> Most of the hospital staff were dependent on external institutions for IPC training and education.

The HCAI surveillance system supports the estimation and response strategies regarding the AMR and HCAI incidents in the healthcare setting. Literature suggests that a functional surveillance system in the health departments can easily detect outbreaks.<sup>26,27</sup> In the present study, according to the IPCAF tool, only 3 hospitals have the initial infrastructure to support the HCAI surveillance system, but without support, the specific IT/computer equipment, tools, and standardized case definitions. Most of the hospitals have a surveillance system for some priority diseases in general, merely dedicated for particular IPC activities and HCAIs within the facilities. Some of the facilities mentioned that they have a monitoring and auditing process but not supported by documentation. Frequent assessments with standardized audit and monitoring is very important in IPC implementation.<sup>13</sup>

Seven out of 12 hospitals have no system at any hospital to determine staffing needs assessment when staffing levels are low or when bed capacity is exceeded. Overcrowding and understaffing influence infection prevention and control practices significantly.<sup>28,29</sup> The previous studies have demonstrated that there is a significant relationship between the low level of staffing and incidence of HCAIs increasing.<sup>30,31</sup> In some of the facilities brooms and phenyl were being used to clean floors, which is not recommended.<sup>32</sup>

All of the facilities have PPE with good quantity, and supplies were at optimal level. Due to COVID-19 pandemic all of the facilities were supplied the PPE in all forms to ensure the safety of the healthcare workers and families. Water, environment, and sanitation conditions are relatively improved as regional government paid proper attention during the COVID-19 response period to improve the basic requirements of the hospitals.

# Limitations

The study has some limitations including the relatively small sample size, limited to the IPCAF tool for its measurements and focus on the specific regions instead of all over the country. The limitations were due to time constraints, grant specifications, and implementation in defined geographic areas.

# Conclusion

Before COVID-19, tertiary level healthcare facilities in some developed areas were assessed and mostly had inadequate IPC implementation. Most of the tertiary level hospital have some systems of IPC implementations. The unprecedented events of the COVID-19 challenged the public health systems, and also generated numerous opportunities for IPC improvement and future preparedness. The HCFs improved their IPC best practices and capacities gradually. Substantial work in all 8 core capacities is needed for improvement to meet IPC standards. The existing IPC system gained pace during the pandemic response, but there is a need for regular support to sustain the pace of the implementation of IPC. Active IPC programs with dedicated personnel are important to be deployed in all hospitals. Appropriate budget is lacking for operations and continuation of activities including adequate supplies, training, multimodal strategies, hand hygiene stations, and cleanliness. Infection prevention, control policies, and SOPs should be developed and implemented at all hospitals. The HCAIs surveillance system with clear definitions and standardized tools with regular monitoring of IPC practices should be undertaken. There is need to implement multimodal IPC activities which are needed to be sustained in a smooth manner. The assessment with IPCAF should be conducted systematically to improve the IPC system of the healthcare facilities and to comply with WHO guidelines for IPC.

# **Ethics Approval**

Prior to study execution, the researchers took ethical approval from Institutional Review Board of NIH, Islamabad. Although the study did not involve humans as subjects of the study, the investigation team got approval for the study. The subjects of the study were the healthcare institutions, tertiary level healthcare care facilities. The data and information belong to the segments of facilities and their IPC implementation during COVID-19 response.

# **Patient and Public Involvement**

There was no direct involvement of the patients and the public in the study design. The public including stakeholders remained involved in the study during data collection, field observation, and group discussion process. The public and patients were involved indirectly in the study during the field visits of the hospitals and indoor facilities. Moreover, the

public was also involved in terms of consultation with the hospital managers, subject matter experts (SMEs) during assessment finalization process, study execution, and arrangements.

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### Disclosure

The authors declare that there are no competing interests for the present study.

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