ORIGINAL RESEARCH

# Intensive interdisciplinary outpatient pain management program for chronic back pain: a pilot study

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Department of Orthopaedic Surgery, University of Ulm, RKU, Germany **Background:** Chronic back pain is relatively resistant to unimodal therapy regimes. The aim of this study was to introduce and evaluate the short-term outcome of a three-week intensive multidisciplinary outpatient program for patients with back pain and sciatica, measured according to decrease of functional impairment and pain.

**Methods:** The program was designed for patients suffering from chronic back pain to provide intensive interdisciplinary therapy in an outpatient setting, consisting of interventional injection techniques, medication, exercise therapy, back education, ergotherapy, traction, massage therapy, medical training, transcutaneous electrical nerve stimulation, aquatraining, and relaxation.

**Results:** Based on Oswestry Disability Index (ODI) and Numeric Rating Scale (NRS) scores, a significant improvement in pain intensity and functionality of 66.83% NRS and an ODI of 33.33% were achieved by our pain program within 3 weeks.

**Conclusion:** This paper describes the organization and short-term outcome of an intensive multidisciplinary program for chronic back pain on an outpatient basis provided by our orthopedic department, with clinically significant results.

Keywords: chronic back pain, intense, multidisciplinary, program, outpatient

#### Introduction

Chronic back pain is the most common cause of long-term disability in the middleaged population in most countries. About 20% of the German population suffers from back pain, and 10% have pain of high intensity causing functional impairment.<sup>1–3</sup> Back pain that persists for longer than 3 months is deemed to be chronic. It significantly affects all aspects of life and, because of its multitude of biopsychosociocultural components, is relatively resistant to unimodal therapy regimes.<sup>4</sup> Together with inpatient and acute care, the special orthopedic pain management program in the Department of Orthopaedics at the University of Ulm provides an intensive interdisciplinary approach to treatment of patients with chronic back pain on an outpatient basis. The purpose of this paper was to present a retrospective analysis and critical evaluation of this program.

#### Materials and methods

This retrospective analysis included 160 subjects from a total of 184 patients treated in our special orthopedic pain management program in 2010. There were 70 male and 90 female patients with a minimum duration of back pain of three months and persistence after standard medical treatment, who met the inclusion criteria for the special orthopedic pain management program described below (see Tables 1 and 2).

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#### Table I Program inclusion criteria

Age over 18 years	Normal overall fitness
Pain duration $>$ 12 weeks	Compliant with therapy
Prior standard treatment	Back pain*

**Note:** \*Nonspecific back pain, disc herniation without paresis, facet joint disease, spinal stenosis.

Unlike other pain programs, we do not exclude patients with failed back surgery syndrome or rheumatic disease, and do not set age limits as long as the above-mentioned inclusion criteria are met. Baseline and outcome parameters for pain and disability after three weeks of the program were assessed using the Numeric Rating Scale (NRS) and Oswestry Disability Index (ODI) questionnaires. Patients were asked to complete these questionnaires and were also advised to complete a personal pain diary during the program, whereby pain intensity was rated on the NRS four times per day.

The NRS is a well accepted tool for assessment of the intensity of back pain, with 11 possible grades from 0 (no pain) to 10 (maximal pain).<sup>5</sup> The ODI is also a well accepted outcome instrument used in the management of spinal disorders, and has good validity and reliability.<sup>5–8</sup> Performance of daily activities influenced by pain is evaluated using a 10-item questionnaire. Patients grade their impairment and pain, and indicate the extent to which pain influences their self-care, lifting, walking, sleeping, standing, sitting, traveling, social activity, and sexual function. Each item is added and divided by the total possible score (50, if all questions were answered). The possible outcome varies between 0% and 100% impairment.

The primary research question was whether there was a clinical benefit from this program, as indicated by changes in NRS and ODI scores between baseline and on completion of the program, and if the conservative treatment could achieve a so-called "good outcome", ie a clinically relevant change. We defined a "good outcome" as a minimum clinically important change in pain intensity of at least two points

#### Table 2 Program exclusion criteria

Infection	Anticoagulation	Paresis
Severe instability	Myelopathy	Weak overall fitness
Pregnancy	Structural anomalies	Surgery during last 12 months
Severe osteoporosis	Somatoform disease	Red flags anamnesis
Age under 18 years	Substance abuse	Noncompliant with therapy
Fracture	Severe cardiopulmonary change	

on the NRS and of at least 10 points on the ODI, consistent with previous studies in patients with spinal disorders.<sup>9,10</sup> Further, our results were compared with the results of other programs reported in the literature.

# Special orthopedic pain management program

Our pain management program was designed for patients suffering from chronic back pain to provide intensive interdisciplinary therapy in an outpatient setting and consists of interventional injection techniques, medication, exercise therapy, back school, ergotherapy, traction, massage therapy, medical training, transcutaneous electrical nerve stimulation, aquatraining, relaxation, and further techniques as described below. The goal is to deliver an intensive combination of activating and relaxing cycles. An individual therapy plan is designed at the beginning of the program for each patient, depending on their disorder, chronification, and other factors, including overall fitness, disability, and comorbidity. We combine group therapy with individualized treatment approaches. If indicated, further psychosomatic exploration and treatment is embarked on.

Our basic pain management team consists of an experienced orthopedic surgeon, who assessed patients twice daily and administered spinal injections as necessary, an anesthetist/algesiologist, and a group of 5–6 experienced physical therapists who provide both individual and group treatments. Each patient's history, treatment program, and progress are discussed by the team, at meetings held 2–3 per week.

The duration of the program is three weeks, and includes work days between 8 am and 5 pm. About 3–4 patients who meet the inclusion criteria are added into the program weekly, so the group always consists of 10–12 patients. This protocol allows group treatment to be as intensive as individual therapy. Approximately 185–200 patients are treated each year in our pain management program. The following is an overview of the therapy provided for each patient.

#### Medical treatment

The medical component of the program determines the indication for treatment, and includes a baseline examination, documentation, planning of the treatment regime, control and supervision of each patient's progress twice daily, with spinal injection and modification of analgesia as appropriate. In our department, spinal injection procedures are performed by an experienced surgeon, who also heads the program. Approximately 900–1000 epidural injections, 300–400 periradicular injections, and at least 1000 facet joint

Interdisciplinary program for chronic back pain

injections are performed per year in our department. The indication for spinal injection is determined by the orthopedic surgeon, who is also the performing interventionalist. The decision is based on daily patient status, pain intensity, physical examination, findings on radiographic and nuclear magnetic resonance imaging, and chronification grade. All spinal injections are performed using computed tomographic or fluoroscopic guidance. Facet joint injections can be performed as part of treatment or to confirm facetogenic pain, as seen in spondyloarthritis, scoliosis, spondylolisthesis, or even osteoporosis. Nerve root injections are performed into the extraforaminal region or via an epidural-perineural approach in cases of nerve root compromise in patients with disc herniation, lateral spinal stenosis, or failed back surgery syndrome. Sacroiliac joint injections are performed in patients with low back pain and glutalgia originating from the sacroiliac joints as seen in seronegative spondyloarthropathy, sacroiliac dysfunction, limb length discrepancy, or after hip joint arthroplasty. For epidural injections into the cervical or lumbar spine we prefer the interlaminar approach in cases of spinal stenosis, unisegmental or multisegmental disc herniation, failed back surgery syndrome, and osteochondrosis. In cases of severe narrowing of the interlaminar gap (severe degeneration, osteoporosis, following fusion surgery) we use a transforaminal or epidural sacral approach. We limit the number of injections and exposure to radiation and corticosteroids (maximum 100-120 mg triamcinolone), performing 2–8 injections per patient. For therapeutic purposes, we use a combination of triamcinolone (20-40 mg per injection) and ropivacaine. When performed for diagnostic purposes, only ropivacaine is used. We use pulsed fluoroscopic guidance to limit radiation exposure in image-guided injections, and low-dose protocols in computed tomography guidance.

During the program, the medication intake of each patient, especially analgesics, is analyzed and modified as necessary by the physician, depending on pain intensity, comorbidities, side effects, and concomitant medication. We use a standardized pain diary to monitor improvement on the 10-point NRS four times per day. A pain diary also identifies circadian variation in pain more easily. First-line treatment of nonopioid analgesics and myorelaxants is provided when lower pain intensity is reported. In cases of high intensity pain, we perform spinal injections, add opioid analgesics to the medication, or even perform morphine rotation. Concomitant antidepressants or anticonvulsants are used in rare cases. In most cases, there is a decrease in analgesics intake during the program, but there are also cases when analgesics are changed, modified, or added.

## Exercise therapy

Most studies of exercise treatment have found good results for reduction in intensity of back pain, ranging between 10% and 50%.<sup>11</sup> Exercise improves range of motion, muscle strength, posture, cardiovascular endurance, and sensitivity to pain. In our program, patients participate in intensive daily exercise consisting of cycles of physical therapy, medical training therapy, aerobic training, and aquatraining under supervision, followed by relaxation, massage, or spa therapy.

## Ergotherapy

Each patient in our program learns how to adapt his/her workplace and home ergonomics on an individual basis depending on the extent of their disability.

## Back education

Patients participate in an intensive back education program, which improves posture, reduces pain, and teaches them how to avoid overload and pain during activities of daily living.

# Physical therapy

A growing body of evidence indicates the efficacy of physical therapy in the treatment of back pain. Every patient receives an intensive combination of spa therapy, transcutaneous electrical nerve stimulation, fango sheets, massage, manual therapy, stretching exercise, breathing gymnastics, traction, and thermal therapy, depending on the diagnosis and the patient's response. The goals are relaxation and detonization, pain reduction, and increased blood perfusion, in combination with activating cycles of exercise.

## Behavioral management

The purpose of behavioral management is to modify the patient's perception of their pain, to reduce stress, and to learn relaxation techniques. The cycles are integrated twice per week for every patient, but can be varied on an individual basis. Behavioral management is the domain of physiotherapists in a group setting.

# Psychosomatic therapy

Depending on the degree of chronification and psychological cofactors, patients may undergo psychosomatic exploration and therapy in our program. Group psychotherapy is performed by a psychologist specialized in psychosomatic medicine and psychotherapy, focusing on psychosomatic and behavioral therapy, relaxation, and pain perception. The individualized approach is optional, although is used with increasing frequency. Patients are evaluated individually by

 Table 3 Frequency of treatment modalities in our intensive

 interdisciplinary outpatient pain management program

Medical control	2× daily	Behavioral (relaxation) therapy	2× weekly
Exercise therapy	4× weekly (mean 12×)	Feldenkrais	$2 \times$ weekly
Spinal injections	Mean 2–8× injections	Traction therapy	$I-5 \times$ weekly
Back school	4× weekly	Electrotherapy	4–5× weekly
Equipment training (gym)	4× weekly	Fango	$4-5 \times$ weekly
Sport therapy	4× weekly	Walking	I  imes weekly
Spa therapy*	4× weekly	Ergotherapy	I  imes weekly
Massage	$4-5 \times$ weekly	Psychosomatic therapy	Variable

**Note:** \*Active training therapy in swimming pool.

the psychologist using the standardized interview method devised by Kernberg and, if indicated, are treated in one or two sessions per week.<sup>12</sup> If further treatment is needed, patients are advised to have further therapy sessions. The treatment regime and the individual frequency of treatments may vary, depending on the degree of disability and actual pain (Table 3).

#### Statistical analysis

Data analysis was performed using SPSS version 15 (SPSS Inc, Chicago, IL), IBM software for descriptive statistics, and the Mann-Whitney U-test (confidence interval [CI] 95% and  $\alpha = 0.05$ ) to identify any statistically significant differences in NRS and ODI scores for low back pain before and after the program. Twenty-four incomplete datasets were excluded from the study.

# Results

The 160 patients included in this study had a mean age of  $57.18 \pm 10.89$  (range 22–82) years. Mean baseline NRS score was  $6.03 \pm 1.69$  (95% CI, 5.77–6.29). Mean baseline ODI score was  $34.39\% \pm 15.85\%$  (95% CI, 31.93–36.85). After treatment, the mean NRS score was  $2.00 \pm 1.61$  (95% CI, 1.75–2.25) and the mean ODI score was  $24.21 \pm 15.4\%$  (95% CI, 21.82–26.60). The mean difference between before and after treatment scores on the NRS was  $4.00 \pm 2.01$  points (95% CI, 2.69–4.31), representing a 66.83% reduction, and a reduction in ODI score of  $11.00 \pm 10.97$  points (95% CI, 9.3–12.7), representing a 33.33% reduction. Baseline and outcome characteristics are shown in Table 4 (see also Figures 1 and 2).

# Complications

There were no significant complications (eg, infection, paresis, allergic reaction, or arrhythmia) in our patients

Table 4 Baseline and outcome characteristics

	Baseline, n (Cl 95%)	Post-treatment, n (Cl 95%)	Difference
Gender (n)			
Male	70		_
Female	90		-
Age (years)	57.18 (22–82)		_
NRS	6.03 (5.77-6.29)	2 (1.75–2.25)	4 (66.83%)
(10-point scale)			P < 0.0001
ODI (%)	34.39	24.21 (21.82–26.6)	(33.33%)
	(31.93–36.85)		P < 0.0001

**Abbreviations:** CI, confidence interval; ODI, Oswestry Disability Index, NRS, Numeric Rating Scale.

during the study. The most frequent side effect of intensive exercise therapy was a temporary increase in muscle soreness, often interpreted as pain. This effect was seen on days 3–5 of the first week of therapy. Muscle soreness is self-limiting, and has been well described in other reports of intensive exercise treatment.<sup>11</sup> From the 24 incomplete datasets, two withdrawals due to respiratory tract infection were identified, along with two exclusions because of pain escalation at examination on the first day of the program. These patients underwent intensive hospital care for further diagnostics and intravenous analgesia. Vasovagal reactions to pain injections occurred in five patients, as well as hypertonia. These side effects were self-limiting.

## Discussion

This retrospective analysis indicates that good improvement in pain and functionality, as reflected by a change in visual analog scale score of 4 points (66.83%) and a change in ODI score of 11 points (33.33%), was achieved by patients in our pain program within three weeks. We did not analyze parameters like spinal mobility, and did not follow them up, because they are not representative. Our program also includes patients with ankylosing spinal diseases, such as diffuse idiopathic skeletal hyperostosis and spondylitis ankylosans, and although we achieve good results for pain and functionality in these conditions, spinal mobility parameters would not be able to be improved in such patients. The gender distribution (90 females, 70 males) is consistent with the known fact that spinal disorders are more common in women than in men.<sup>13</sup>

To define a good clinical result in pain patients is difficult. Individual patient factors like expectations, age, pain intensity, diagnosis, comorbidity, and functional impairment all play a role. The principal target of interdisciplinary treatment is to increase function in the patient's occupational and private life, but each patient has different priorities

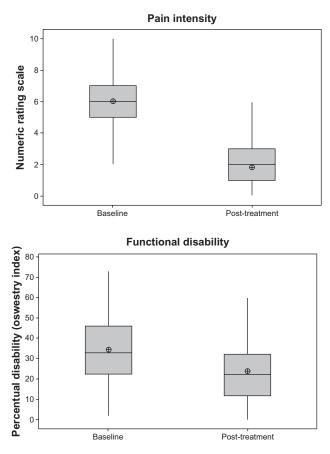


Figure I and 2 Baseline to post-treatment improvement of pain and disability. Box plot legend: Upper whisker – Extends to the maximum data point; interquartile range box, middle 50% of the data; Top line – Q3 (third quartile). 75% of the data are less than or equal to this value. Middle line – Q2 (median); Target – mean value; Bottom line – Q1 (first quartile). 25% of the data are less than or equal to this value. Lower whisker – Extends to the minimum data point.

regarding functional impairment. While younger patients consider restoration of work status, social activities, travel, and even sexual function to be important, older people are more likely to value basic functioning in the home and being able to walk. Most of these items are covered in the ODI, but the relevant data in the international literature regarding clinically significant change are inconsistent. While many researchers suggest a 4-10-point difference to determine significant change, there are also studies suggesting a range of 10.5–15 points.<sup>14–18</sup> A raw change of –1.74 on the NRS, corresponding to a change of -27.9%, was reported by Farrar et al as clinically significant improvement.<sup>17</sup> Based on statistical research, Hagg et al defined a minimal clinically significant reduction in ODI of approximately 10 points, whereas Mannion et al identified an 18% reduction of the baseline score (defined for spinal surgery outcomes) and a change of approximately 20 points on a 100-point visual analog scale, which corresponds to a minimal change of 2 points on the 11-point scale NRS scale.<sup>10,19</sup> Maughan and

Lewis reported the smallest detectable change to be 2.4 points for the NRS and 17 points for the ODI, which is comparable with the clinical interpretation by an expert consensus panel proposing 2 points for the NRS and 10 points for the ODI.<sup>5,9,20</sup> Fritz and Irrgang proposed that a 6-point difference in the ODI was the minimal clinically important difference.<sup>15</sup> Childs et al concluded from their calculations that a 2-point change on the NRS is necessary to exceed statistical error and to be considered clinically meaningful.<sup>21</sup> According to IMMPACT (Initiative on Methods, Measurement, and Pain Assessment in Clinical Trials), a 10%-20% reduction in the baseline NRS score reflects a minimal important change and a reduction of 30% or more represents a clinically important difference.<sup>22</sup> The results seen in our intensive multidisciplinary outpatient program cohort fulfilled all of these criteria. There is a large amount of literature about the efficacy of conservative treatment for chronic back pain, as shown in Table 5.

Evidence for the beneficial effects of intensive interdisciplinary programs on pain, functionality, and return to work is accumulating. Intensive (>100 hours) daily interdisciplinary rehabilitation (defined as an intervention with a physical component plus a psychological, social, and/or occupational component) seems to be superior to noninterdisciplinary rehabilitation or usual care for improving short-term and long-term functional status and pain, return to work, and reducing intake of pain medication.<sup>41–47</sup> Less intensive interdisciplinary approaches seem to be less associated with improvement in pain or function compared with noninterdisciplinary outpatient rehabilitation or usual care.<sup>48</sup>

Intensive interdisciplinary treatment has both benefits and limitations. Despite its efficacy, there is still a lack of standardization regarding the frequency and amount of treatment needed. The Agency for Healthcare Research and Quality has summarized the components of interdisciplinary treatment as consisting of four main elements, ie, medical care, physical reconditioning, behavioral medicine, and education, with team meetings and individualized therapies, undertaken for two hours twice a week to eight hours on five days a week for six weeks.<sup>49,50</sup> In the literature, intensive programs are understood to include more than 100-120 hours of therapy, but there is no standard terminology. One major benefit of interdisciplinary pain programs lies in the biopsychosocial approach, which focuses on functional restoration and combines a large amount of treatment modalities. Also, larger groups of patients can undergo this therapy in contrast to surgical or unimodal conservative

Author	Description	Baseline NRS/ODI	Post-treatment NRS/ODI	Difference NRS/ODI
Descarreaux et al <sup>23</sup>	Individual home exercise program ( $n = 10, 6$ weeks)	3.1/25.6	1.7/15.4	-45.2%/-39.8%
Mannion et al <sup>24</sup>	Comparative 3 groups (twice weekly, 12 weeks)			
	Active physiotherapy	<b>4.4</b> /×	3.2/×	-27.3%/×
	Training devices	<b>4.2</b> /×	3.1/×	-26.2%/×
	Low-impact aerobics	<b>4.</b> 1/×	3.4/×	−17.1%/×
Murtezani et al <sup>25</sup>	Comparative (2 groups, 12 weeks)			
	High-intensity exercise	6.0/31	2.0/25.8	-66.7%/-49%
	Passive treatment (heat, TENS, ultrasound)	6.1/30.7	6.0/30.6	-1.64%/-0.33%
Brinkhaus et al <sup>26</sup>	Acupuncture (12×, 8 weeks)			-28.7%/×
Borman et al <sup>27</sup>	Physical therapy and traction (10×, 2 weeks)	5.7/32.3	3.8/26.8	-33.3%/-17.03%
Frost et al <sup>28</sup>	Fitness program with back school (6 months)	2.1/23.6	1.2/17.6	-28%/-25%
Van der Velde	Aerobic and flexibility exercise program (6 weeks)			-31%/-33%
and Mierau <sup>29</sup>				
Rydeard et al <sup>30</sup>	Pilates exercise ( $3 \times$ per week, 4 weeks)			-20.4%/×
Waagen et al <sup>31</sup>	Spinal manipulative treatments (2 weeks, reviews)		$-0.5$ to $-1/\times$	
Gibson et al <sup>32</sup>				
Triano et al <sup>33</sup>				
Assendelft et al <sup>34</sup>				
Tsauo et al <sup>35</sup>	Functional training program (3 months)	11.8/22	5.6/16	-53.1%/-27.3%
Rainville et al <sup>36</sup>	Spine rehabilitation program (2–3× per week)			-28%/-25%
Sahin et al <sup>37</sup>	Back school program (n = 73, 2 weeks)	5.69/54.5	4.91/41.01	-13.7%/-24.8%
Luk et al <sup>38</sup>	Multidisciplinary rehabilitation program	3.8/42	22/29	-44%/-31%
	(n = 28, 14 weeks, follow-up 6 months)			
Hazard et al <sup>39</sup>	Strength and endurance training, stretching,			-26%/×
	and behavioral support ( $n = 59$ , 3 weeks)			
Edwards et al <sup>40</sup>	Resistive training, work hardening and manual			<b>−30%/</b> ×
	treatment (n = 54, 4 weeks)			

**Table 5** Sample comparison of efficacy of conservative therapies in chronic low back pain

Abbreviations: ODI, Oswestry Disability Index, NRS, Numeric Rating Scale; TENS, transcutaneous electrical nerve stimulation.

treatments, making this therapy cost-effective, especially in patients with significant functional impairment.<sup>41</sup> On the other hand, to provide individual therapy, group sizes must be limited. Another limitation is the age of the patient. Most intensive treatments focusing on functional restoration include only patients of working age, for whom the initial target is reintegration into the workforce. We do not exclude geriatric patients from our program. Despite this, overall fitness of our patients remains a limiting factor, and so excludes many elderly patients. Other limitations concern patients who are immigrants with language problems, who are not suitable for behavioral or educational programs in this setting. There has been an increase in this patient group, as well as the need for an interdisciplinary approach.

We have also seen an increase in uncontrolled intake of analgesics among patients suffering from back pain. An alarming long-term intake of nonsteroidal anti-inflammatory analgesics is seen, especially in the elderly population, who have an increased risk of potential side effects with these agents. According to our results, and comparing them with those in the current literature, the short-term results of our interdisciplinary outpatient pain management program indicate a clinically significant improvement in pain and functionality.

#### Conclusion

Despite their efficacy, interdisciplinary treatments for back pain still lack standardization regarding the amount and intensity of the therapy regime. The use of spinal injections is a good example. Based on our experience, we use spinal injections as supportive therapy and to confirm whether pain is facetogenic, discogenic, or radicular, or if it is originating from the sacroiliac joints. Despite the controversial evidence, we see positive results in terms of symptom control in most patients when the indication is strictly controlled. Another example is the intensity of the psychologic/psychosomatic treatment. We are seeing an increasing frequency of individual psychological approaches in addition to group therapy, which is well accepted in most cases. Also, a balance in the proportion of active and passive treatments plays an important role in interdisciplinary therapy. Patients suffering from chronic pain prefer passive treatment, which is helpful in symptom control. On the other hand, one of the main aims of treatment is to increase the activity levels of the patient, which can only be achieved with adequate active therapies.

Here we describe an intensive outpatient interdisciplinary program for the management of chronic back pain which appears to have good short-term clinical results in terms of reduction in functional disability and pain relief. The limitations of this study are its retrospective nature, the lack of a control group, and the short duration of follow-up. However, one important advantage is the inclusion of elderly patients suffering from chronic back pain. Further investigation is needed to define the long-term results, improvement of isolated spinal disorders, interindividual differences in pain ratings, and their dependence on chronification, age, gender, occupation, coping strategies, fear-avoidance beliefs, and possibly immigration status.

#### Disclosure

The authors report no conflicts of interest in this work.

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